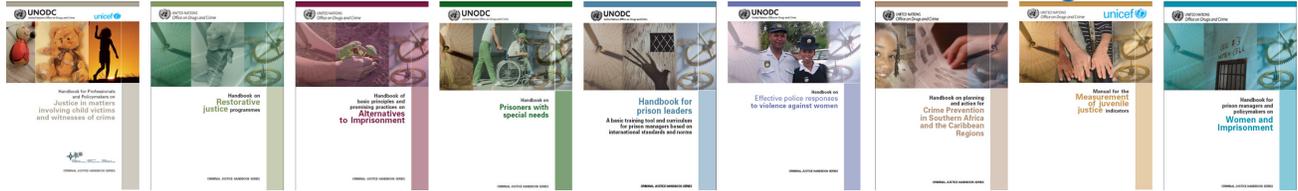




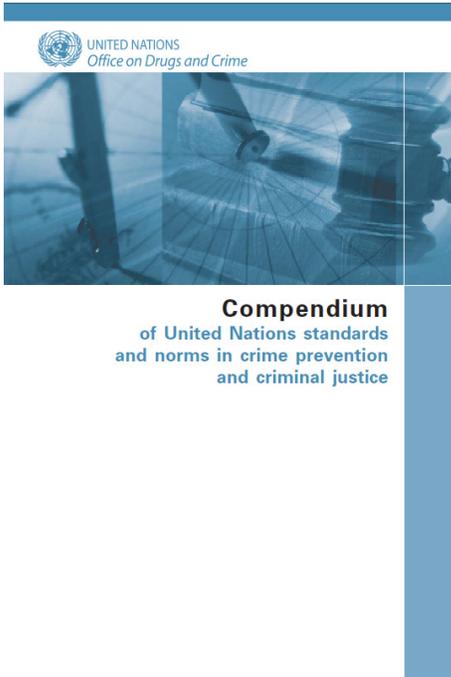
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## STANDARDS & NORMS ON CRIME PREVENTION AND CRIMINAL JUSTICE

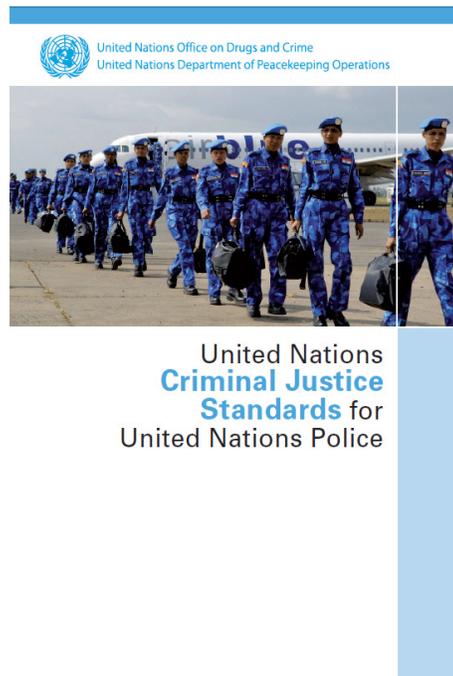


Over the years the United Nations standards and norms in crime prevention and criminal justice have provided a collective vision of how criminal justice system should be structured. Despite their “soft-law” nature, the standards and norms have made a significant contribution to promoting more effective and fair criminal justice structures in three dimensions. Firstly, they can be utilized at the national level by fostering in-depth assessments leading to the adoption of necessary criminal justice reforms. Secondly, they can help countries to develop subregional and regional strategies. Thirdly, globally and internationally, the standards and norms represent “best practices” that can be adapted by States to meet national needs.

Available in Arabic, Chinese, English, French, Russian, Spanish. Portuguese and Farsi (unofficial UN translation)

Building peace requires more than simply bringing an end to armed conflict; it also requires strengthening the rule of law. The international standards and norms summarized in the present handbook can assist in this critical process. The handbook summarizes the international human rights and criminal justice principles that United Nations police personnel must know, abide by and promote when deployed in peacekeeping operations and special political missions. As such, it is designed to serve a dual purpose. Firstly, it is a code of conduct for police operating under the United Nations flag. Secondly, it is a reference source to help national authorities to improve policing.

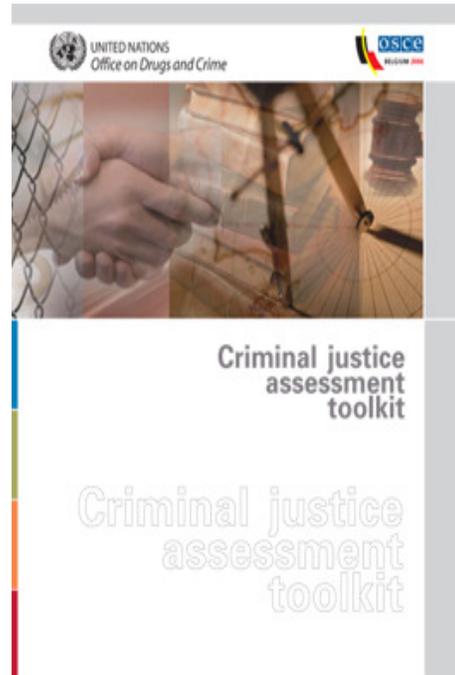
Available in English





## CRIMINAL JUSTICE

The Criminal Justice Assessment Toolkit is a standardized and cross-referenced set of tools designed to enable United Nations agencies, government officials engaged in criminal justice reform, as well as other organizations and individuals to conduct comprehensive assessments of criminal justice systems; to identify areas of technical assistance; to assist agencies in the design of interventions that integrate United Nations standards and norms on crime prevention and criminal justice; and to assist in training on these issues. The Criminal Justice Assessment Toolkit is a practical guide intended for use by those charged with the assessment of criminal justice systems and the implementation of criminal justice reform.



The Criminal Justice Assessment Toolkit has been designed to be a dynamic set of documents that continue to meet assessment needs as they evolve basis. The Tools have been grouped within criminal justice system sectors, with the first four sectors as follows: Policing; Access to Justice; Custodial and Non-Custodial Measures; and Cross-Cutting Issues. The Tools are organized thematically, both to ensure ease of use and to assist the assessor in understanding the key issues confronting the system being assessed.

Available in English, French, Spanish and Russian



## INTRODUCTION

Introducing the Toolkit

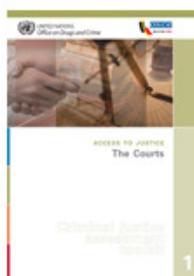
Decision points map in the criminal justice system

## POLICING



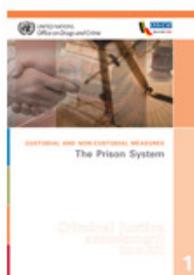
1. Public Safety and Police Service Delivery English, Spanish, Russian
2. The Integrity and Accountability of the Police English, Spanish, Russian
3. Crime Investigation English, Spanish, Russian
4. Police Information and Intelligence Systems English, Spanish, Russian
5. Forensic services and infrastructure, English

## ACCESS TO JUSTICE



1. The Courts English, Spanish, Russian
2. The Independence, Impartiality and Integrity of the Judiciary English, Spanish, Russian
3. The Prosecution Service English, Spanish, Russian
4. Legal Defence and Legal Aid English, Spanish, Russian

## CUSTODIAL AND NON-CUSTODIAL MEASURES



1. The Prison System English, Spanish, Russian
2. Detention Prior to Adjudication English, Spanish, Russian
3. Alternatives to Incarceration, English, Russian
4. Social Reintegration, English, Russian

## CROSS-CUTTING ISSUES



1. Criminal Justice Information English, Spanish, Russian
2. Juvenile Justice English, Spanish, Russian
3. Victims and Witnesses English, Spanish, Russian
4. International Cooperation English, Spanish, Russian
5. Crime Prevention Assessment Tool English, French, Spanish, Portuguese
6. Gender in the Criminal Justice System Assessment Tool, English

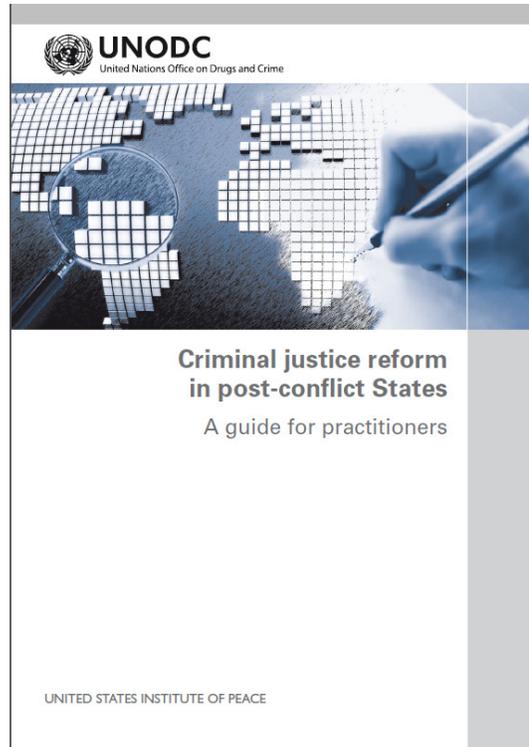


The Guide for Practitioners on Criminal Justice Reform in Post-conflict States is intended to introduce individuals whose experience in promoting the rule of law may be limited—whether in extent or scope—to different elements of criminal justice reform and, therefore, would help them see the entire landscape of criminal justice reform. Previous studies by other organizations have explored, often in great depth, specific areas of criminal justice reform, but this Guide seeks to examine the full breadth of activity, from policing to courts to prisons, from the formal justice system to customary courts to civil society.

The Guide’s chief ambition is not to offer detailed, specialized advice to specialists—to guide experts in, say, prisons through the complex terrain of prison reform. Instead, this guide aims to provide a general overview and to enable specialists in all areas to think outside the box, to see their own activity within the broad context of the criminal justice reform process.

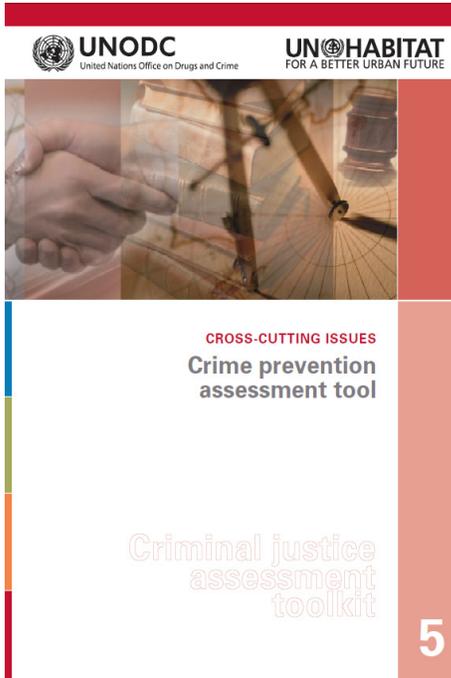
Although the Guide has been designed for post-conflict countries, it provides a general feedback and guidance on criminal justice reform issues which goes beyond the post-conflict scenario.

Available in English





## CRIME PREVENTION

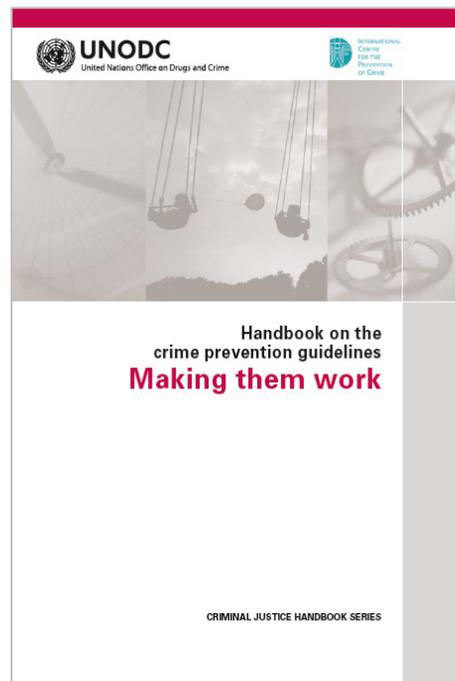


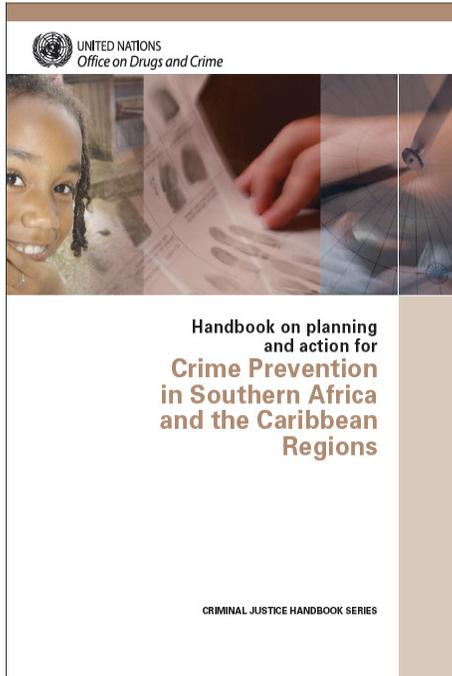
The Crime Prevention Assessment Tool, which has been developed as part of the Criminal Justice Assessment Toolkit, addresses **crime prevention** for the first time from a national, provincial and local/municipal perspective, with a view to providing a tool for overall assessment and the basis for integrated needs assessment and programme design. The overall purpose of the Criminal Justice Assessment Toolkit is to aid in the assessment of country needs in the areas of criminal justice and crime prevention so that appropriate and effective technical assistance can be provided.

Available in English, French, Spanish and Portuguese

The Handbook covers the basic principles of the Guidelines for the Prevention of Crime and explores the range of approaches to crime prevention that now exist, and the main recommendations on organizing a crime prevention strategy or programme based on these principles. It includes information on the kinds of methods and tools that can be utilized and are becoming increasingly available.

Available in English, French and Spanish



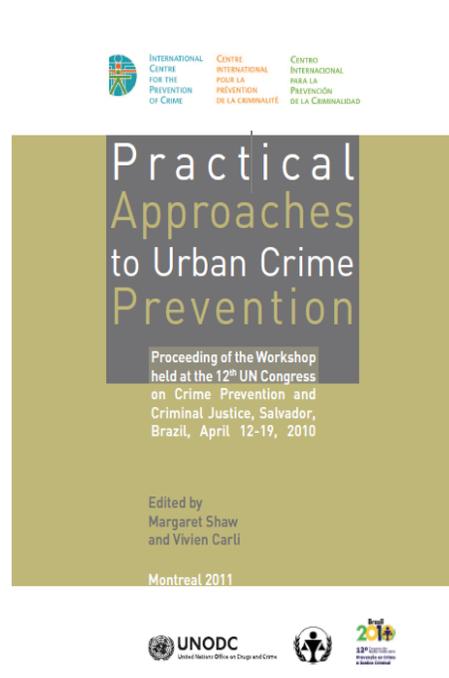


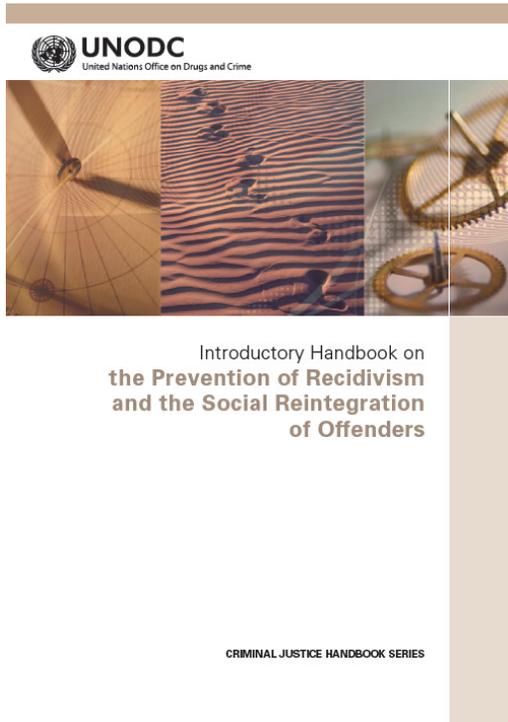
The handbook is one of the outcomes of the United Nations project on “South-South Regional Cooperation for Determining Best Practices for Crime Prevention in the Developing World”. The “South-South” crime prevention cooperation project identified a total of 40 crime prevention projects (20 in Southern Africa and 20 in the Caribbean) to be reviewed, with the aim of building and enhancing the crime prevention knowledge base. These projects were reviewed and the lessons learned are reflected in the handbook.

Available in English

The Workshop on practical approaches to urban crime prevention during the 12th UN Congress on Crime Prevention and Criminal Justice in Salvador, Brazil, April 2010, was a very concrete example of the expanding international interest in crime prevention. It demonstrated the increasing range and depth of understanding of the need for strategic prevention, and the effectiveness of specific approaches. It presented successful crime prevention policies and strategies in mega-cities and high crime-rate cities including Sao Paulo, Brazil, Lagos, Nigeria and Cairo, Egypt. It also discussed responses to social exclusion and migration and tools to support crime prevention. Most importantly, it presented concrete examples of how collaboration between urban planners, civil society, government officials, and different types of police can help to prevent crime.

Available in English



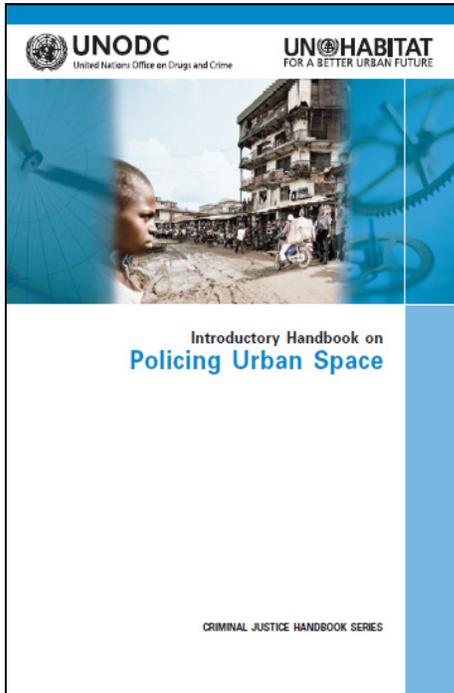


The Introductory Handbook on the Prevention of Recidivism and the Social Reintegration of Offenders is part of a series of practical tools developed by the United Nations Office on Drugs and Crime (UNODC) to support countries in preventing crime, implementing criminal justice reforms and strengthening the rule of law. These tools are meant to assist them in implementing United Nations standards and norms in crime prevention and criminal justice. The Introductory Handbook emphasizes the crucial importance of effective programmes and measures to supervise and assist offenders and support their social reintegration for the prevention of recidivism. Incarcerated offenders face some very real challenges at the time of their release, and communities become unsafe when offenders with high risk and needs are released without adequate preparation, supervision or support.

Available in English



## POLICE REFORM

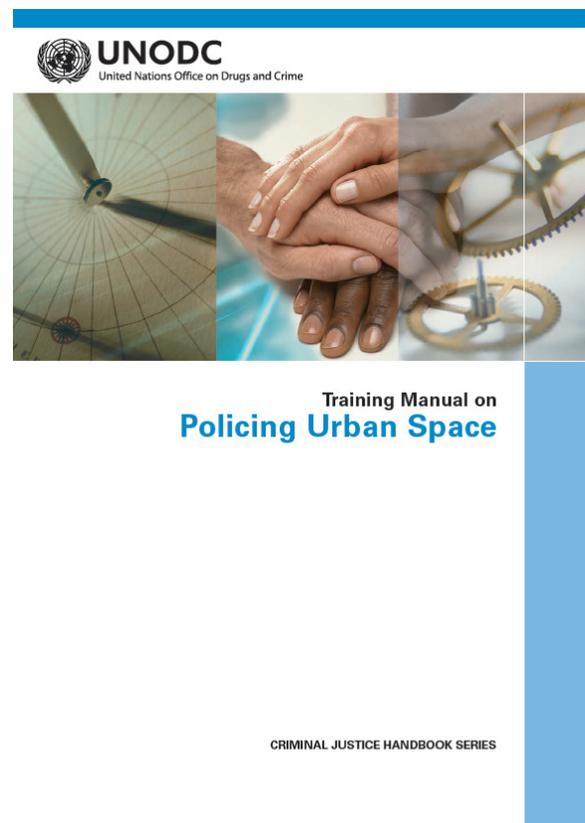


The Introductory Handbook on Policing Urban Space addresses the crime prevention and community safety problems in the growing cities of low- and middle-income countries and how collaboration between urban planners, civil society, government officials and different types of police can help to solve those problems. It also examines a variety of crime control strategies, including community-oriented policing, problem-oriented policing, intelligence-led policing, situational crime prevention, the “broken windows” theory and the strategy on crime prevention through environmental design. It includes examples of efforts to control crime in an array of countries, including Brazil, Canada, Chile, Colombia, El Salvador, India, Jamaica, Kenya, Mexico, South Africa, the United Kingdom of Great Britain and Northern Ireland and the United States of America.

Available in English

The Training Manual on Policing Urban Space has been designed to assist police working in urban areas within low- and middle-income countries to develop crime prevention knowledge and skills. The Manual focuses on the dynamics of urban spaces particular to low- and middle-income countries, and outlines the importance of prevention and multi-sector collaboration in advancing urban safety. Prevention as a topic as well as a strategy is integrated into the manual to ensure continuous reflection throughout the training. This also includes a prevention approach that is gender-sensitive and grounded in internationally recognized human rights principles and instruments. The Manual should be used alongside the Introductory Handbook on Policing Urban Space, prepared by UNODC and UN-HABITAT in 2011, which offers key information for trainers.

Available in English

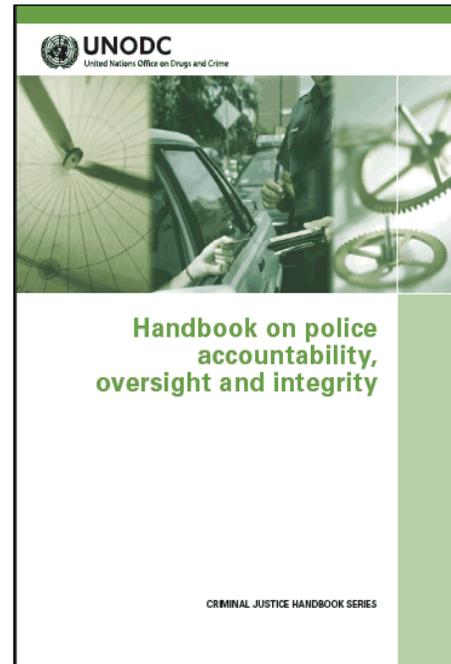




The handbook aims to assist countries in their efforts to develop effective police oversight and accountability systems within their law enforcement structures. Tasks that involve law enforcement require a high degree of integrity within police agencies. The handbook provides guidance on how to deal with complaints from the public regarding policing activities, e.g. complaints on how investigations are handled and follow-up by police officers.

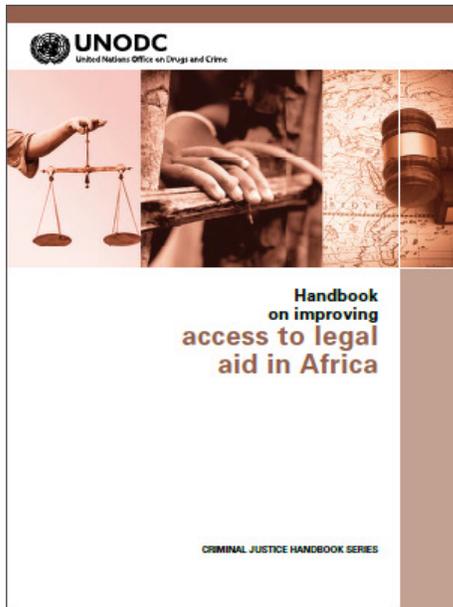
While the handbook emphasizes that the key players in enhancing police accountability are police officers themselves, it also describes an integrated approach that involves different actors in this system, including government representatives, the parliament, the judiciary, civil society and independent oversight bodies such as national human rights institutions.

Available in English



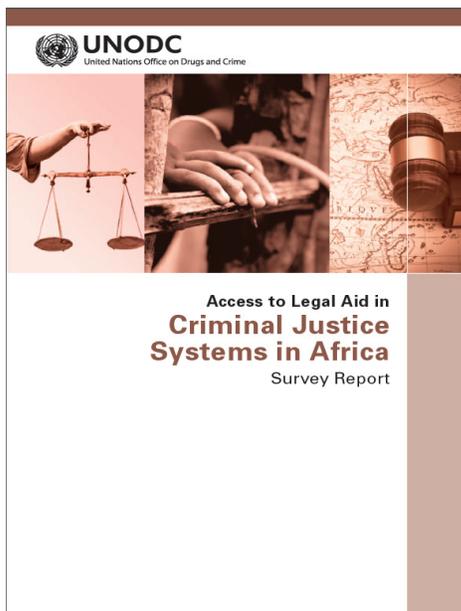


## ACCESS TO LEGAL DEFENCE AND LEGAL AID



The Handbook on Improving Access to Legal Aid in Africa was developed to address the need recognized in ECOSOC resolution 2007/24 on international cooperation for the improvement of access to legal aid in criminal justice systems, particularly in Africa. The Handbook provides an overview of the progress that has been made towards improving access to legal aid services in criminal justice systems in Africa in order to assist policymakers, practitioners and all stakeholders actively involved in criminal justice reform in three ways: by providing the general information needed for developing national legal aid service delivery strategies, by offering alternatives to conventional models of legal aid delivery and by outlining promising practices on the continent, some particularly suitable for post-conflict societies.

Available in English



The aim of this survey is to provide a snapshot of access to legal aid in Africa. The purpose is to provide practitioners and policy makers with accurate and contemporary data to inform the development of legal aid strategies. The survey was conducted in 2009-2010 as part of the implementation of Economic and Social Council resolution 2007/24, entitled "International cooperation for the improvement of access to legal aid in criminal justice systems, particularly in Africa".

Available in English



This paper explores the legal, policy, and practical issues involved in creating and maintaining “child friendly” legal aid programs in Africa. International and regional conventions, declarations, and rules contain references to states’ obligations to provide legal assistance to children. These normative instruments, however, do not discuss the unique attributes and needs of child clients, nor the skills that legal assistance providers must have in order to effectively deliver child friendly legal aid. This paper focuses on the link between emerging research on child and adolescent development and the importance of structuring legal assistance schemes in ways that take into account children’s developmental immaturity and their evolving capacities over the span of childhood after discussing the key components of child - friendly legal aid, the paper turns to an examination of the core competencies of individual service providers. These core competencies, grounded in the psychological, social and cultural dynamics affecting children, include effective interviewing, investigation, counseling, negotiation and advocacy.

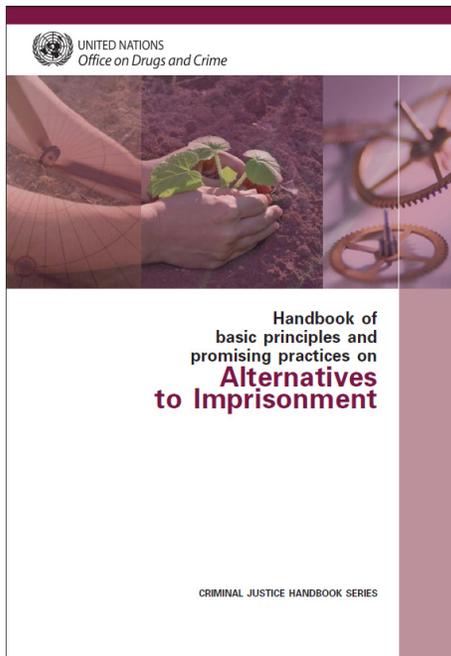
Available in English and French

## Child-Friendly Legal Aid in Africa





## PRISON REFORM AND ALTERNATIVES TO IMPRISONMENT

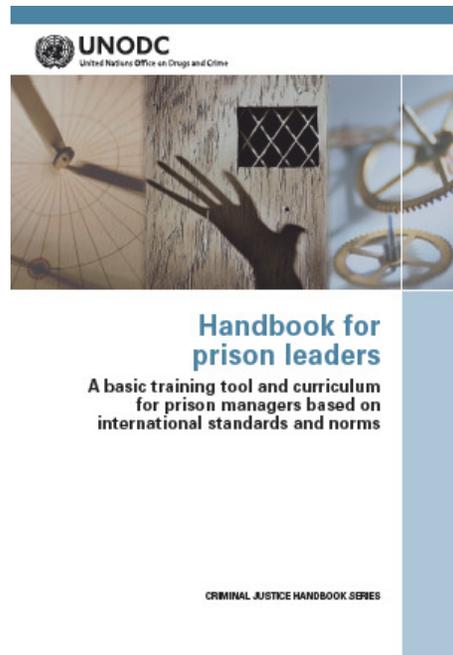


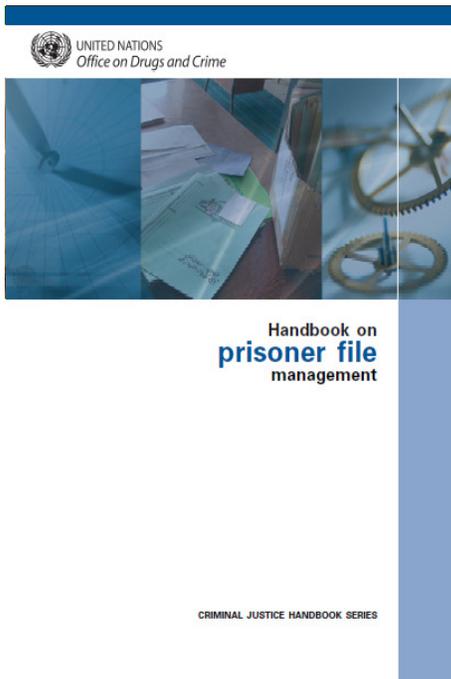
This handbook is one of a series of practical tools developed by UNODC to support countries in the implementation of the rule of law and the development of criminal justice reform. It can be used in a variety of contexts, including as part of UNODC technical assistance and capacity building projects. The handbook introduces the reader to the basic principles central to understanding alternatives to imprisonment as well as descriptions of promising practices implemented throughout the world. A companion Handbook on Restorative Justice Programmes is also available from UNODC.

Available in English, French and Spanish

This Handbook focuses on an overview of key issues which should be of concern to prison managers and the reforms they must often engage in and promote as prison leaders. It is meant to support a basic five-day training workshop for prison officials responsible for leading and managing prisons in developing or post-conflict countries.

Available in English and French





The purpose of this Handbook is three-fold:

- To demonstrate the importance of effective prisoner file management, illustrating the consequences of poor or non-existent management;
- To outline the key international human rights standards that apply to prisoner and detainee file management;
- To summarize the key requirements of prison systems in relation to prisoner and detainee file management in order to meet international human rights standards, illustrating how these might be met.

Available in English, French and Arabic

This handbook covers the special needs of eight groups of prisoners, which have a particularly vulnerable status in prisons. They are: Prisoners with mental health care needs; Prisoners with disabilities; Ethnic and racial minorities and indigenous peoples; Foreign national prisoners; Lesbian, gay, bisexual, and transgender (LGBT) prisoners; Older prisoners; Prisoners with terminal illness and Prisoners under sentence of death.

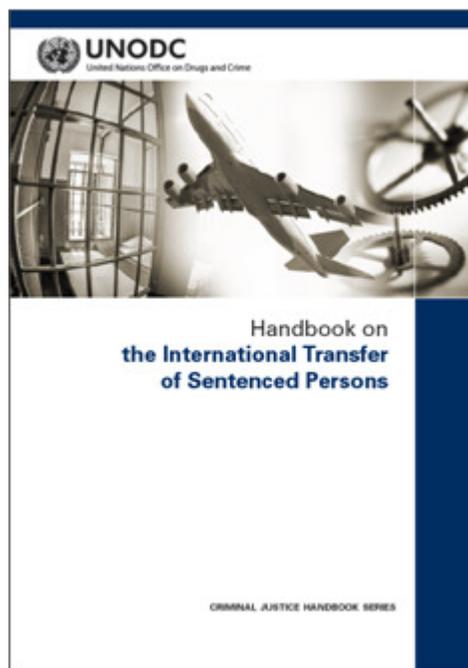
Available in English





With the increase in international travel and migration, it has become progressively more common for countries around the world to convict and sentence foreign citizens to terms of imprisonment or other forms of deprivation of liberty. This has raised the issue of how best to deal with such sentenced persons. The Handbook on the International Transfer of Sentenced Persons explains how transferring such persons to another State to serve their sentences can contribute to dealing with them fairly and effectively. The Handbook is designed to be used by all actors involved in the criminal justice system, including policymakers, legislators, prison managers, prison staff, prosecutors, police, members of nongovernmental organizations and other individuals interested or active in the field of criminal justice and prison reform. It can be used in a variety of contexts, both as a reference document and a training tool.

Available in English

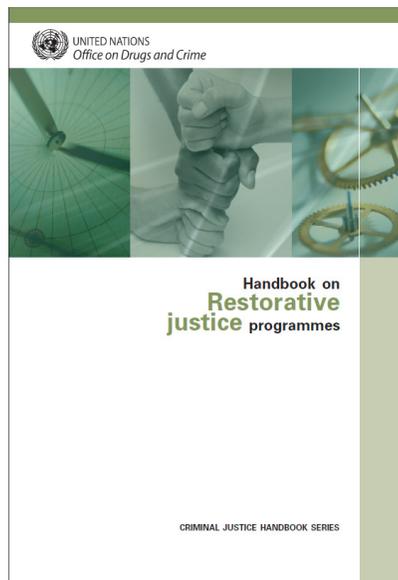




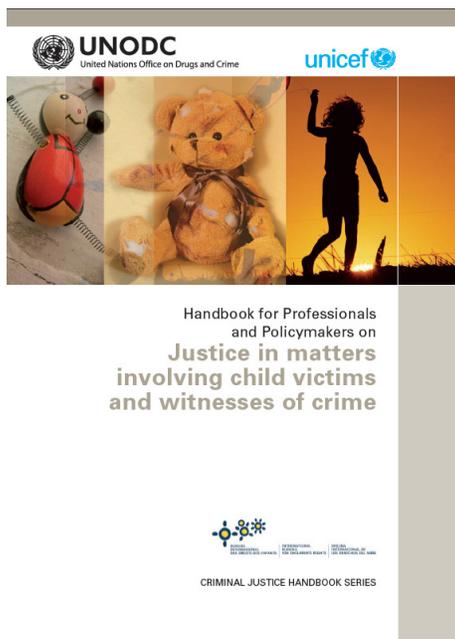
## RESTORATIVE JUSTICE

This handbook is one of a series of practical tools developed by UNODC to support countries in the implementation of the rule of law and the development of criminal justice reform. It can be used in a variety of contexts, including as part of UNODC technical assistance and capacity building projects. It introduces the reader to restorative justice programmes and processes. A companion *Handbook of Basic Principles and Promising Practices on Alternatives to Imprisonment* is also available from UNODC.

Available in English, French, Farsi and Turkish



## JUSTICE FOR CHILDREN



In order to assist countries in implementing, at the national level, the provisions contained in the UN Guidelines in Matters Involving Child Victims and Witnesses of Crime and in other relevant international instruments, UNODC, in cooperation with the United Nations Children Fund (UNICEF) and the International Bureau for Children's Rights, has developed the *Handbook for Professionals and Policymakers on Justice in Matters involving Child Victims and Witnesses of Crime*.

Available in Arabic, Chinese, English, French, Spanish and Russian

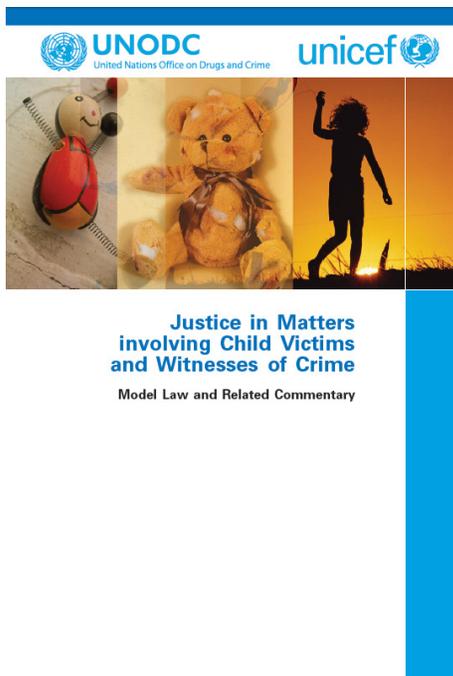
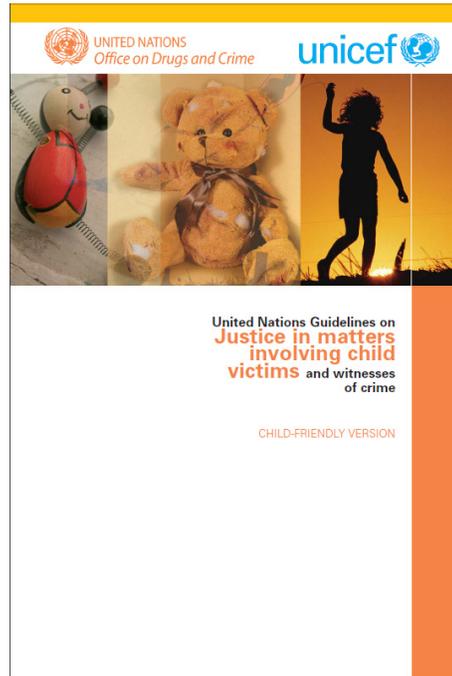


**UNODC**  
United Nations Office on Drugs and Crime



These guidelines were created to translate the UN Guidelines on Justice in Matters involving Child Victims and Witnesses of Crime into child-friendly language for children to know their rights.

Available in Arabic, Chinese, English, French, Russian and Spanish



To assist States in adapting their national legislation to the provisions contained in the UN Guidelines and in other relevant international instruments, the present Model Law on Justice in Matters involving Child Victims and Witnesses of Crime is intended as a tool for drafting legal provisions concerning assistance to and the protection of child victims and witnesses of crime, particularly within the justice process. To further assist States in interpreting and implementing its provisions, the Model Law is accompanied by a commentary that is intended to serve as guidelines for interpretation and implementation.

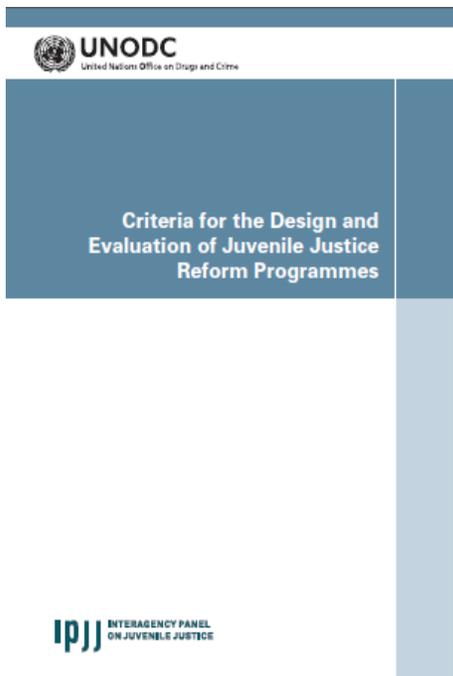
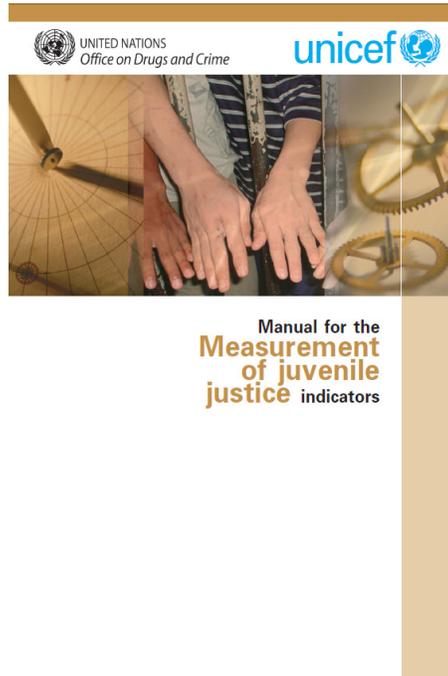
Available in English, French and Spanish



**UNODC**  
United Nations Office on Drugs and Crime

The purpose of this manual is to introduce the fifteen juvenile justice indicators and to make clear their utility. It explains how measuring the indicators can contribute to the protection of the child in conflict with the law through actions at both the local and the central level. It offers practical guidance, strategies and tools for information collection, information collation and calculation of the indicators.

Available in English, French,  
Russian and Spanish

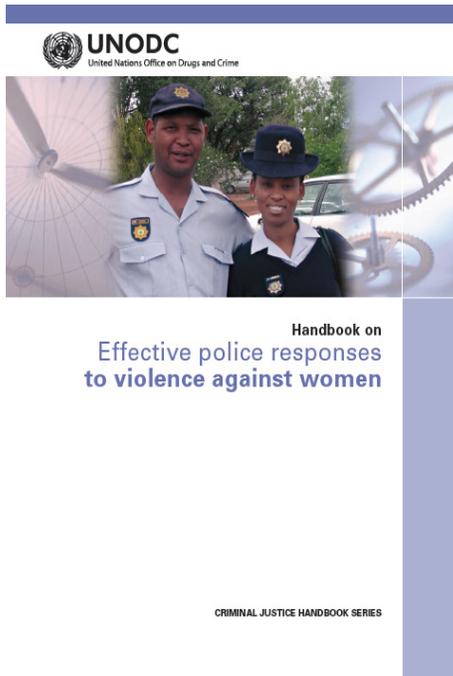


The publication “Criteria for the Design and Evaluation of Juvenile Justice Reform Programmes” was developed by UNODC in partnership with the Interagency Panel on Juvenile Justice. It is based on resolution 1997/30 of the Ecosoc, which requested the Panel to facilitate the identification of common problems, the compilation of examples of good practices and the analysis of shared experiences and needs in the area of juvenile justice reform. The criteria are based on the rights of the child as defined in the Convention on the Rights of the Child and other international norms and standards and are presented in the hope that they will provide some useful guidance in programme development and evaluation.

Available in English



## GENDER IN THE CRIMINAL JUSTICE SYSTEM

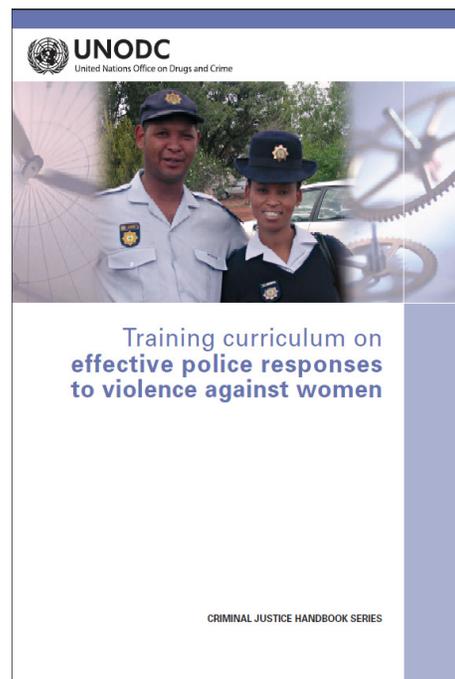


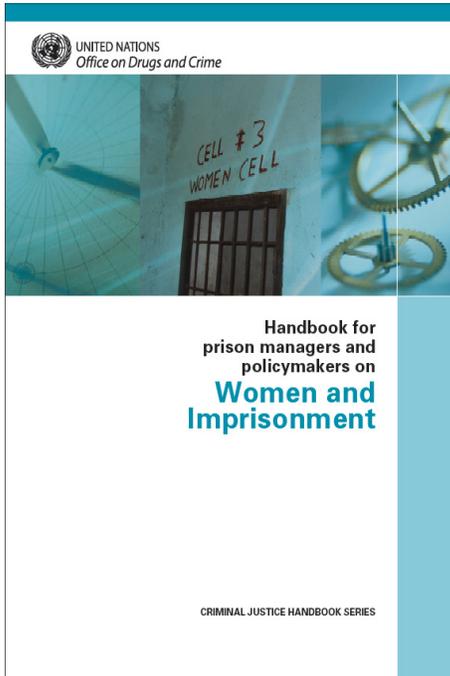
This *Handbook* is designed to assist police officers by familiarizing them with relevant international laws, norms and standards relating to violence against women and informing them about some promising practical approaches to effective police response to acts of violence against women. It is hoped that police first-responders, investigators, supervisors and managers will benefit from the descriptions they will find in this *Handbook* of good strategies, procedures and practices that have helped police forces to enhance the safety and security of women in their communities.

Available in English, French, Spanish and Russian

The present training curriculum is designed to help develop within local and national police the knowledge and skills required to respond in an effective and appropriate manner to violence against women—specifically violence within intimate relationships. This includes measures to prevent violence against women, ways to respond to and investigate acts of violence, and resources to meet the needs of victims during and after an incident.

Available in English, French and Spanish





This handbook aims to assist legislators, policymakers, prison managers, staff and non-governmental organizations to implement the resolutions and recommendations of the United Nations to address the gender-specific needs of women prisoners, as well as to increase awareness about the profile of female offenders and suggest ways in which to reduce their unnecessary imprisonment, by rationalizing legislation and criminal justice policies, and providing a wide range of alternatives to prison at all stages of the criminal justice process.

Available in English, Russian and Turkish