



UNODC

United Nations Office on Drugs and Crime
Regional Office for Central Asia



VICTIMIZATION SURVEY

UZBEKISTAN, FERGANA VALLEY

QUESTIONNAIRE 2021



**Uzbekistan, Fergana Valley
Victimization Survey Questionnaire 2021**

PASSPORT OF THE Questionnaire FOR THE HOUSEHOLD

A.	HOUSEHOLD №	№ _____
B.	Region	01=Ferghana region 02=Andijan region 03=Namangan region
C.	PSU number/makhalla	№ _____
D.	Type of settlement	1=City 2= Rural
E.	Date and month of the survey	A=Date _____ B=Month _____
F.	Start time of the survey	A=Hour _____ B=Minutes _____
G.	End time of the survey	A= Hour _____ B= Minutes _____
H.	Interviewer's full name	ENTER _____
I.	Interviewer's code	ENTER THE CODE:
J.	Interviewer's gender	1 = Male 2 = Female
K.	Inspector	ENTER THE CODE:
L.	Encoder	ENTER THE CODE:
M.	Data entry operator	ENTER THE CODE:

INTRO

Hello! My name is _____ . I am a representative of the social research company "Into Research", which is located in Tashkent. We are currently conducting a study aimed at developing measures to prevent crime in Uzbekistan.

Our conversation won't take long. All your answers will be kept confidential and all names and

other personal information will be presented in summarized form only. If you agree, let's start our conversation.

SELECTION PROCESS FOR THE SURVEY:

- List all adult men/women aged 18 and older living in the household (indicating their age), regardless of whether they are currently at home or not, except those who are abroad or in another area and will not be in the household in the next 7 days. Start with the oldest member of the family and continue in descending order of age.
- Look at which digit the number of your questionnaire ends with, and find the same number in the top row of the Table (see below).
- Find in this column the number located in the lowest row with the names of all adults living in the family. This figure is the key to which family member you need to interview.
- Go back to the list of adult men/women living in the family and ask permission to talk to one of them whose number in the list matches the number indicated in the Table.

<i>Names of the household members</i>	Gender		<i>AGE</i>	<i>LAST DIGIT ON THE QUESTIONNAIRE</i>									
	M	W	<i>(write down)</i>	1	2	3	4	5	6	7	8	9	0
1. Oldest member of the HH(18 and older):	1	2		1	1	1	1	1	1	1	1	1	1
2.	1	2		2	1	2	1	2	1	2	1	2	1
3.	1	2		1	2	3	1	2	3	1	2	3	1
4.	1	2		1	2	3	4	1	2	3	4	1	2
5.	1	2		4	5	1	2	3	4	5	1	2	3
6.	1	2		4	5	6	1	2	3	4	5	6	1
7.	1	2		3	4	5	6	7	1	2	3	4	5
8.	1	2		3	4	5	6	7	8	1	2	3	4
9.	1	2		2	3	4	5	6	7	8	9	1	2
10.	1	2		1	2	3	4	5	6	7	8	9	10

Part A =====OPINIONS ON CRIME AND CRIMINAL JUSTICE SYSTEM=====

A0 Intro

I would first like to ask some questions about your opinion of crime problems in your area.

A1 Opinion crime change

What do you think, has the level of crime over the last 5 years increased a lot, increased, decreased or decreased a lot in Uzbekistan?

- 1 Increased a lot
- 2 Increased

- 3 Stayed the same (SPONTANEOUS)
- 4 Decreased
- 5 Decreased a lot
- 8 There is no corruption in Uzbekistan (SPONTANEOUS)
- 9 Don't know (SPONTANEOUS)

A1a. Opinion corruption change

In the last five years, would you say that the level of corruption in Uzbekistan. Has increased a lot, increased a little, stayed the same, went down a bit or decreased a lot?

- 1 Increased a lot
- 2 Increased
- 3 Stayed the same (SPONTANEOUS)
- 4 Decreased
- 5 Decreased a lot
- 8 There is no corruption in Uzbekistan (SPONTANEOUS)
- 9 Don't know (SPONTANEOUS)

A1b. How do think, for the last 5 years has the level of drug addiction in Uzbekistan. Has it significantly increased, increased, decreased or significantly decreased?

- 1 Significantly increased
- 2 Increased
- 3 Stayed the same (SPONTANEOUS)
- 4 Decreased
- 5 Significantly decreased
- 8. In Uzbekistan, there is no drug addiction (SPONTANEOUS)
- 9 Don't know

AGPO 24. What level of punishment, in your opinion, should be applied to people who use and possess drugs without the purpose of selling them?

- 1. Harsh
- 2. Moderately harsh
- 3. Very harsh
- 4. Release from punishment
- 9. I don't know

A2 Opinion coming crime change

Over the next 5 years, do you think the level of crime in Uzbekistan will increase a lot, increase, decline or go down a lot?

- 1 Will increase a lot
- 2 Will increase
- 3 Will remain the same (SPONTANEOUS)
- 4 Will decline
- 5 Will decline a lot
- 9 Don't know

A3 How safe do you feel alone at night

How safe do you feel walking alone in your area after dark? Do you feel very safe, fairly safe, a bit unsafe, or very unsafe?

<<INT: IF RESPONDENT SAYS 'NEVER GOES OUT', ASK >> **How safe would you feel? One answer only**

- 1 Very Safe
- 2 Fairly Safe
- 3 A Bit Unsafe
- 4 Very Unsafe
- 5 Never Go Out After Dark
- 9 Don't know

A4 Likelihood of burglary in the next 12 months

What would you say are the chances that over the next twelve months someone will try to break into your home to steal something? Do you think this is not at all likely, not very likely, fairly likely, or very likely?

- 1 Not at all likely
- 2 Not very likely
- 3 Fairly likely
- 4 Very likely
- 9 Don't know

A5 What do you think, in the past five years has the influence of organized crime groups in the country significantly increased etcetera?

- 1 Significantly increased
- 2 Increased
- 3 Stayed the same (SPONTANEOUS)
- 4 decreased
- 5 Significantly decreased
- 9 Don't know

A7 Taking everything into account, how good do you think the police and law enforcement in your area are at controlling crime? Do you think they do a very good job, a fairly good job, a fairly poor job or a very poor job?

- 1 A very good job
- 2 A fairly good job
- 3 A fairly poor job
- 4 A very poor job
- 9 Don't know/ no opinion

A11 Taking into account all the things the prosecutors are expected to do would you say they are doing a very good job, a good job, a bad job or a very bad job?

- 1 Very good job
- 2 Good job
- 3 Bad job
- 4 Very bad job
- 9 Don't know

A12 Taking into account all the things the courts in your area are expected to do, would you say they are doing a very good job, a good job, a bad job or a very bad job?

- 1 Very good job
- 2 Good job
- 3 Bad job
- 4 Very bad job
- 9 Don't know

Part B: HOUSEHOLDS CASES

B0 Intro

I would now like to ask you some questions about crimes that you or other household members might have experienced during the past 5 years, which is since the beginning of 2015. I will now be asking you about crimes that you might have experienced. But first I want to ask you about the ownership of your household of items that could be the target of crime.

O1_ Car ownership

Over the past five years, has anyone in your household had for private use any car, van, truck for personal use? <<INT: INCLUDE LEASED CARS AND COMPANY CARS AVAILABLE FOR PERSONAL USE>> <<HOUSEHOLD MEANS CURRENT HOUSEHOLD MEMBERS>> <<HOUSEHOLD MEMBERS ARE PEOPLE WHO LIVE IN THE SAME HOUSE AND REGULARLY EAT TOGETHER>>

- 1 Yes
- 2 No GO TO 02 (MOTORCYCLE)
- 9 Don't know GO TO 02 (MOTORCYCLE)

B1 IF 01=1

In the last five years have you or anyone else in your household had a car/van/truck stolen or driven away without permission? << INT: DO NOT INCLUDE A CAR BEING TAKEN BY A FAMILY MEMBER WITHOUT PERMISSION, UNLESS THE OWNER CONSIDERS THIS THEFT >>

- 1 Yes
- 2 No GO TO B2 (CAR THEFT)
- 9 Don't know GO TO B2 (CAR THEFT)

CAR THEFT===== IF B1=1

D1_1. You mentioned the theft of a car (van/truck). I want to know when this happened. Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D1_3
- 9 Don't know/can't remember GO TO D1_3

D1_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice

- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED>>

D1_3. (The last time) where did this theft happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in [country]
- 4 Abroad
- 9 [Don't know / cannot remember]

S1_4. The last time this happened, did you get the stolen vehicle back?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

AGPO 22. In what condition was the stolen vehicle returned in?

In good condition	1
In bad condition	2
In the same condition	3
Cannot answer	9

P1_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P1_5
- 9 Don't know/cannot remember GO TO D1_4

P1_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please specify)	

Don't know/cannot remember	9
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P1_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D1_4
- 2 Fairly satisfied GO TO D1_4
- 3 Neither GO TO D1_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D1_4

P1_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D1_4

P1_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D1_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious? <<INT. READ OUT THE ANSWER CHOICES>>

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

B2 Theft from car (Ask if O1=1)

Apart from this, in the last five years have you or anyone else in your household had anything

stolen from a car, van or truck? This includes parts of a vehicle, personal possessions in the car, or other things.

- 1 Yes
- 2 No GO TO 02 (MOTORCYCLE OWNERSHIP)
- 9 Don't know GO TO 02 (MOTORCYCLE OWNERSHIP)

Theft from a car --- IF B2=1

D2_1. You mentioned the theft from and out of car/van/truck. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D2_3
- 9 Don't know/can't remember GO TO D2_3

D2_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED>>

D2_3. Where did this theft happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in Uzbekistan
- 4 Abroad
- 9 [Don't know / cannot remember]

S2_1 What was stolen from the car? Please describe the last case. (MULTIPLE RESPONSES ARE ALLOWED)

- 1. Car radio
- 2. Wheels
- 3. On board computer
- 4. Clothes
- 5. Purse
- Other _____

P2_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P2_5
- 9 Don't know/cannot remember GO TO D2_4

P2_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST

APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (Please specify)	
Don't know/cannot remember	9

P2_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied. READ OUT THE ANSWER

CHOICES

- | | |
|------------------------------|------------|
| 1 Very satisfied | GO TO D2_4 |
| 2 Fairly satisfied | GO TO D2_4 |
| 3 Neither (SPONTANEOUS) | GO TO D2_4 |
| 4 A bit dissatisfied | |
| 5 Very dissatisfied | |
| 9 Don't know/cannot remember | GO TO D2_4 |

P2_4. Why were you dissatisfied? You can give more than one reason

<<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D2_4

P2_5. Why wasn't reported to the law enforcement? <<MULTIPLE RESPONSES

ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more?

<<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D2_4. Taking everything into account, how serious was the incident for you or your household?

<<INTERVIEWER: READ OUT THE ANSWER OPTIONS>>

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

O2. Motorcycle ownership

In the last five years, have you or anyone else in your household owned a motorcycle, scooter or moped?

- 1 Yes
- 2 No GO TO O3- BICYCLE
- 9 Don't know GO TO O3- BICYCLE

B4. Motorcycle theft (Ask if O2=1)

In the last five years, have you or anyone else in your household had a motorcycle, scooter or moped stolen or driven away without permission?

- 1 Yes
- 2 No GO TO O3 - BICYCLE
- 9 Don't know GO TO O3 - BICYCLE

Motorcycle theft

D4_1. You mentioned theft of a motorcycle, scooter or moped. Could you tell me when this happened. Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D4_3
- 9 Don't know/can't remember GO TO D4_3

D4_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

D4_3. (The last time) where did this theft happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME

THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in [country]
- 4 Abroad
- 9 [Don't know / cannot remember]

P4_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P4_5
- 9 Don't know/cannot remember GO TO D4_4

P4_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (Please specify)	
Don't know/cannot remember	9

P4_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D4_4
- 2 Fairly satisfied GO TO D4_4
- 3 Neither (SPONTANEOUS) GO TO D4_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D4_4

P4_4. Why were you dissatisfied? You can give more than one reason <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D4_4

P4_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4

Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D4_4. Taking everything into account, how serious was the incident for you or your household?

<<INTERVIEWER: READ OUT THE ANSWER OPTIONS>>

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

O3. Bicycle ownership

In the last five years, have you or anyone else in your household owned a bicycle?

- 1 Yes
- 2 No GO TO O4 - LIVESTOCK
- 9 Don't know GO TO O4 - LIVESTOCK

B5. In the last five years, have you or anyone else in your household had a bicycle stolen?

<< INT: INCLUDE CHILDREN'S BICYCLES IF THEY ARE TWO-WHEELERS >>

- 1 Yes
- 2 No GO TO O4- LIVESTOCK
- 9 Don't know GO TO O4- LIVESTOCK

D5_1. You mentioned the theft of a bicycle. Could you tell me when this happened. Did this happen in the last 12 months or before that

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D5_3
- 9 Don't know/can't remember GO TO D5_3

D5_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

D5_3. (The last time) where did this theft happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in Uzbekistan, or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in Uzbekistan
- 4 Abroad
- 9 [Don't know / cannot remember]

P5_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P5_5
- 9 Don't know/cannot remember GO TO D5_4

P5_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (Please specify)	
Don't know/cannot remember	9

P5_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D5_4
- 2 Fairly satisfied GO TO D5_4
- 3 Neither (SPONTANEOUS) GO TO D5_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D5_4

P5_4. Why were you dissatisfied? You can give more than one reason IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

-- GO TO D5_4

P5_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: **Can you tell me a little more?** <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D5_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

O4. Livestock ownership

In the last five years, did you or your household own any livestock (for example sheep, cows, horses or etc.)?

- 1 Yes
- 2 No GO TO O5- AGRICULTURAL MACHINERY
- 9 Don't know GO TO O5- AGRICULTURAL MACHINERY

B6. Livestock theft

Over the last five years have you or other members of your household had any of their livestock stolen?

- 1 Yes
- 2 No GO TO O5- AGRICULTURAL MACHINERY
- 9 Don't know GO TO O5- AGRICULTURAL MACHINERY

D6_1. You have mentioned livestock theft. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO S6_1
- 3 Don't know/can't remember GO TO S6_1

D6_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice

- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME IT HAPPENED>>

S6_1. Where did the last case of livestock theft happen? Was it from the animal corral, from the yard of the home, from the pasture or from another place. <<INT. PLEASE READ OUT EVERY ANSWER CHOICES>>

<<INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 Animal corral
- 2 in the yard of home
- 3 Near home/residence
- 4 Pasture
- 5 Other
- 9 Don't know/can't remember

P6_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P6_5
- 9 Don't know/cannot remember GO TO D6_4

P6_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P6_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D6_4
- 2 Fairly satisfied GO TO D6_4
- 3 Neither (SPONTANEOUS) GO TO D6_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D6_4

P6_4. Why were you dissatisfied? You can give more than one reason IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2

Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D6_4

P6_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D6_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

O5. Agricultural machinery ownership

In the last five years, did you or your household own any agricultural machinery?

- 1 Yes
- 2 No GO TO 06 = BANK CARD
- 9 Don't know GO TO 06 = BANK CARD

B6a. Over the last five years have you or other members of your household had any of their agricultural equipment stolen?

- 1 Yes
- 2 No GO TO 06 = BANK CARD
- 9 Don't know GO TO 06 = BANK CARD

Agricultural machinery theft

D6a_1. You have mentioned an agricultural machinery theft. Could you tell me when this

happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D6a_3
- 3 Don't know/can't remember GO TO D6a_3

D6a_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< Note – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

S6a_1. Where did the last case of agricultural machinery theft happen? Was it from the animal corral, from the yard of the home, from the pasture or from another place.

<INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >

- 1 Animal corral
- 2 In the yard of home
- 3 Near home/residence
- 4 Pasture
- 5 Other
- 9 Don't know/can't remember

P6a_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P6a_5
- 9 Don't know/cannot remember GO TO D6a_4

P6a_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P6a_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D6a_4
- 2 Fairly satisfied GO TO D6a_4
- 3 Neither (SPONTANEOUS) GO TO D6a_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D6a_4

P6a_4. Why were you dissatisfied? You can give more than one reason IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

GO TO D6a_4

P6a_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

**D6a_4. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, fairly serious or not very serious?**

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

O6. BANKCARD/ONLINE-BANKING OWNERSHIP

In the last five years, have you personally used a bankcard/credit card or done online-banking?

- 1 Yes
- 2 No
- 9 Don't know

O7. Computer/ smart-phone ownership

In the last five years, have you personally owned or had regular access to a computer, tablet or smart-phone that is connected to the internet?

<<This could be owned or work related or frequently use of someone else's computer>>

- 1 Yes
- 2 No
- 9 Don't know

B7. Burglary

Over the past five years, did anyone actually get into your home without permission and steal or try to steal something? I am not including here thefts from the garden, garage, shed or lock-up or from a second home. << INT: INCLUDE CELLARS THAT ARE PART OF THE HOME. BUT NOT SHEDS GARAGES OR LOCK-UPS THAT ARE NOT PART OF THE HOME >>

<< THIS DOES NOT INCLUDE VIOLENT INCIDENTS. VIOLENCE WILL BE ASKED FOR IN THE SECTION ON ROBBERY.>>

- 1 Yes
- 2 No GO TO B8 = HOME INVASION
- 9 Don't know GO TO B8 = HOME INVASION

D7_1. You mentioned a burglary. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO S7_2
- 9 Don't know/can't remember GO TO P7_1

D1_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< Note – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

S7_2. Was any of the property which was stolen or damaged covered by insurance?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

P7_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P7_5
- 9 Don't know/cannot remember GO TO I7_3

P7_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P7_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO I7_1
- 2 Fairly satisfied GO TO I7_1
- 3 Neither (SPONTANEOUS) GO TO I7_1
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO I7_1

P7_4. Why were you dissatisfied? You can give more than one reason IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO I7_1

P7_5. Why wasn't reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

GO TO I7_2.

I7_1. Did you receive any information from the law enforcement about what happened in your case - for instance, did they say they had caught someone, or that they were not in a position to take things further?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

I7_2. Did you or anyone else in your household have any contact with a Makhalla office after this incident?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

I7_3 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- 1 Yes
- 2 No GO TO D7_4
- 3 No, I'm not aware of existence of such agency GO TO D7_4
- 9 [DK / cannot remember] GO TO D7-4

I7_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

I7_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes

2 No

9 [DK / cannot remember]

**D7_4. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, fairly serious or not very serious**

1 Very serious

2 Fairly serious

3 Not very serious

9 Don't know/cannot remember (spontaneous)

I7_6. To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

1 Never

2 Sometimes think about it

3 Think about it quite often

4 Dominates my life

9 Don't know

B8. Attempted burglary

Over the past five years, do you have any evidence that someone tried to get into your home/residence unsuccessfully. For example, damage to locks, doors or windows or scratches around the lock? <<INT. DO NOT INCLUDE CELLARS AND GARAGES, ALSO WHEN CONNECTED OR PART TO THE HOME>> << THIS DOES NOT INCLUDE VIOLENT INCIDENTS. VIOLENCE WILL BE ASKED FOR IN THE SECTION ON ROBBERY.>>

1 Yes

2 No GO TO B9 = GARAGE

9 Don't know GO TO B9 = GARAGE

D8_1. You mentioned an attempted burglary. Could you tell me when this happened? Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

1 In the last 12 month

2 Before that GO TO S8_1

3 Don't know/can't remember GO TO S8_1

D8_2. How often did it happen in the last 12 months?

1 Once

2 Twice

3 Three times

4 Four times

5 Five times and more

9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

S8_1. Last time of the attempted burglary, was the property damaged?

1 Yes

2 No

9 [Don't know / cannot remember]

P8_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P8_5
- 9 Don't know/cannot remember GO TO D8_4

P8_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P8_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D8_4
- 2 Fairly satisfied GO TO D8_4
- 3 Neither (SPONTANEOUS) GO TO D8_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D8_4

P8_4. Why were you dissatisfied? You can give more than one reason IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

P8_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D8_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

B9. Theft from sheds, garages, lock-ups and garden

Apart from the thefts from your home just mentioned, over the past five years did someone enter the territory around your home without permission and steal or try to steal something from sheds, garages or from the garden

- 1 Yes
- 2 No GO TO B10
- 9 Don't know GO TO B10

D9_1. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO P9_1
- 3 Don't know/can't remember GO TO P9_1

D9_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

P9_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P9_5
- 9 Don't know/cannot remember GO TO D9_4

P9_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P9_3. Overall, how satisfied were you with the way the law enforcement handled this matter? Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D9_4
- 2 Fairly satisfied GO TO D9_4
- 3 Neither (SPONTANEOUS) GO TO D9_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D9_4

P9_4. Why were you dissatisfied? You can give more than one reason. <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98

Don't know	99
------------	----

--GO TO D9_4

P9_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D9_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

B10 Robbery

B10i Intro

Next I would like to ask you some questions about what may have happened to you personally. These incidents could have taken place in the street, for instance, ~~in a pub~~ bar, café, in a park, on public transport, at work, or at home etc.

B10. Robbery

In the last five years, has anyone stolen, or tried to steal something from you by using force or threatening you with force?

- 1 Yes
- 2 No GO TO B11- THEFT OF PERSONAL PROPERTY
- 9 Don't know GO TO B11- THEFT OF PERSONAL PROPERTY

D10_1. You mentioned a robbery. Could you tell me when this happened. Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D10_3
- 9 Don't know/can't remember GO TO D10_3

D10_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

D10_3. (The last time) where did this happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in [country]
- 4 Abroad
- 9 [Don't know / cannot remember]

S10_1. Was anything actually stolen from you?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

V10_1. Did any of the offenders have a weapon or something they used as a weapon (e.g. stick, stone and etc.)?

- 1 Yes
- 2 No GO TO V10_3
- 9 Don't know/cannot remember GO TO V10_3

V10_2. What did he / she / they use as a weapon? Was it a gun of some sort, a knife, or something else?

<< INT: DO NOT READ OUT. IF MORE THAN ONE WEAPON, MARK THE HIGHEST ON THE LIST >>

- 1 Gun (of some sort)
- 2 Knife
- 3 Something else used as a weapon
- 9 [Don't know / cannot remember]

V10_3. Were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No GO TO V10_6
- 3 Don't know / cannot remember GO TO V10_6

V10_4. Did you visit a doctor, health center or hospital because of the incident?

- 1 Yes
- 2 No
- 9 Don't know/can't remember

V10_6. At the time the incident happened, did you think the offender was under the influence of

alcohol and / or drugs?

- 1 Yes
- 2 No
- 9 Don't know / cannot remember

P10_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P10_5
- 9 Don't know/cannot remember GO TO I10_2

P10_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P10_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO I10_1
- 2 Fairly satisfied GO TO I10_1
- 3 Neither (SPONTANEOUS) GO TO I10_1
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO I10_1

P10_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO I10_1

P10_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

--GO TO I10_2

I10_1. Did you receive any information from the law enforcement about what happened in your case - for instance, did they say they had caught someone, or that they were not in a position to take things further?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

I10_2. Did you or anyone else in your household have any contact with a Makhalla office after this incident?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

I10_3 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- 1 Yes
- 2 No GO TO I10_5
- 3 No, I'm not aware of existence of such agency GO TO I10_5
- 9 [DK / cannot remember] GO TO I10_5

I10_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

I10_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes
- 2 No
- 9 [DK / cannot remember]

D10_4. Taking everything into account, how serious was the incident for you or your household?

Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

I10_6. To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never
- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 9 Don't know

B11. Theft of personal property

Excluding thefts by using force or threat, such as robbery and armed robbery, there are many other types of theft of personal property, such as pick-pocketing or theft of a purse, wallet, clothing, jewellery, mobile phone, or sports equipment.

In the last five years have you personally been the victim of any of these incidents?

- 1 Yes
- 2 No GO TO B12- CONSUMER FRAUD
- 9 Don't know GO TO B12- CONSUMER FRAUD

D11_1. You mentioned theft of other personal property. Could you tell me when this happened. Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D11_3
- 3 Don't know/can't remember GO TO D11_3

D11_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

D11_3. (The last time) where did this happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in [country]
- 4 Abroad
- 9 [Don't know / cannot remember]

S11_1. (The last time this happened) were you holding or carrying what was stolen (e.g., was it a

case of pickpocketing?)

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

P11_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P11_5
- 9 Don't know/cannot remember GO TO D11_4

P11_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P11_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D11_4
- 2 Fairly satisfied GO TO D11_4
- 3 Neither (SPONTANEOUS) GO TO D11_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D11_4

P11_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D11_4

P11_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D11_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

B12. Consumer fraud

Now changing the subject, in the last five years were have you yourself been the victim of a consumer fraud. In other words, when you bought a product or paid for a service, have you been cheated in terms of the quality, quantity or pricing of the goods being sold or services delivered? This could have happened when you bought something in a shop, on the market, from a sales person or over the Internet.

<< NOTE, EXCLUDE LOSS OF MONEY OR BROKEN PROMISES BY SOMEONE KNOWN TO YOU WHO OFFERS TO MAKE A DEAL>>

- 1 Yes
- 2 No GO TO B13- CHEATING
- 9 Don't know GO TO B13- CHEATING

Consumer fraud if B12 = 1

D12_1. You mentioned being a victim of consumer fraud. Could you tell me when this happened? Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 months
- 2 Before that GO TO D12_3

3 Don't know/can't remember GO TO D12_3

D12_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS,
ASK ABOUT THE LAST TIME

D12_3. (The last time) where did this happen? Was it in Uzbekistan, or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT: IF THE FRAUD INVOLVED THE INTERNET, CODE THE COUNTRY WHERE THE RESPONDENT MADE THE INTERNET CONNECTION >>

- 1 This country
- 2 Another country
- 9 [Don't know / cannot remember]

S12_1. Last time it happened, was it when buying goods or paying for a service?

- 1 Buying goods
- 2 A service
- 3 Both
- 9 [Don't know / cannot remember]

D12_2. Was it an order using the internet or e-mail?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

P12_1. (The last time this happened) did you or anyone else report the incident to the law enforcement, a consumer authority, or to both?

- 1 Law enforcement
- 2 Consumer authority GO TO P12_5
- 3 Both
- 4 No GO TO P12_5
- 9 [Don't know / cannot remember] GO TO D12_4

P12_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P12_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D12_4
- 2 Fairly satisfied GO TO D12_4
- 3 Neither (SPONTANEOUS) GO TO D12_4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO D12_4

P12_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D12_4

P12_5. Why wasn't it reported to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

D12_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious?

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

B13 Cheating

In the last five years, has anyone you personally knew and trusted intentionally cheated you out of money, for example by not repaying a loan or not keeping a promise to render you a service for which you had paid a fee?

- 1 Yes
- 2 No GO TO B18
- 9 Don't know GO TO B18

AGPO 54. Who were the people who cheated on you?

- 1 Acquaintances
- 2 Strangers
- 3 Relatives
- 4 Law enforcement officers
- 5 Government employees
- 6 Service sector employees

AGPO 69. Could you tell me why you became a victim of fraud?

- 1. By their trustfulness
- 2. Ignorance of the procedure for payment for services and goods
- 3. Ignorance of the law

B18. Bribery

In many countries, there is a problem of bribery in the public and private sector. In the last five years has anyone such as law enforcement officer, other government official (for example an inspector or customs officer), Hokimiyat representative, municipal worker, makhalla representative, a judge, a prosecutor, a doctor or teacher asked you, or expected you to pay a bribe, such as unofficial payment, gift or favour for his or her services?

- 1 Yes
- 2 No GO TO B19- ROAD ACCIDENTS
- 9 Don't know GO TO B19- ROAD ACCIDENTS

D18_1. You mentioned being forced to pay a bribe or expected to pay a bribe. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 month
- 2 Before that GO TO D18_3
- 3 Don't know/can't remember GO TO D18_3

D18_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

D18_3. (The last time) where did this happen? Was it in Uzbekistan or did it happen abroad?

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK

ABOUT THE LAST TIME THIS HAPPENED >

3 In Uzbekistan

4 Abroad

9 [Don't know / cannot remember

S18_1 (The last time this happened) Was it a case where you paid or were asked to pay money to influence the outcome of a criminal procedure or court case?

1 Yes

2 No

9 Don't know

S18_2 Who was the public official?

1 Representatives of the Khokimiyat

2 Police/Law enforcement officials

3 Tax officer

4 Medical workers

5 Employees of educational institutions

6 Bank employees

7 Trade workers

8 Automotive workers

9 Execution bureau employees

10 Court workers

11 Customs officers

Others (please specify)

98 Refusal

99 Don't know / cannot remember

S18_3

In what form and amount did you have to give a bribe?

Bribe form	Size in Uzbek soums		
	Up to 6 mln	from 6 mln to 20 mln	20 mln and more
Cash	1.	2.	3.
Goods	1.	2.	3.
Gifts	1.	2.	3.
Service	1.	2.	3.
Livestock	1.	2.	3.
Other	(please specify)		

P18_1. Did you or anyone else report the incident to the law enforcement, to some other authority, or to both?

1 Law enforcement

Other authority (please specify)

GO TO P18_5

- 3 Both
 4 No GO TO P18_5
 9 Don't know / cannot remember GO TO D18_4

P18_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please specify)	
Don't know/cannot remember	9

P18_3. Overall, how satisfied were you with the way the law enforcement handled this matter? Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO D18_4
 2 Fairly satisfied GO TO D18_4
 3 Neither (SPONTANEOUS) GO TO D18_4
 4 A bit dissatisfied
 5 Very dissatisfied
 9 Don't know/cannot remember GO TO D18_4

P18_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO D18_4

P18_5. Why wasn't this to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6

Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

**D18_4. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, fairly serious or not very serious?**

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

AGPO 80. Why do you think people have to bribe?

- 1. It is considered accepted
- 2. There is no other possibility
- 3. Forcing / enforced
- 4. It is advised to do so
- 5. In order to not waste time
- Other (Please specify)

AGPO 81. In what currency are bribes usually paid?

- 1. In national currency
- 2. In foreign currency
- 9. I don't know / find it difficult to answer

AGPO 83. Did you personally offer a bribe to speed up the solution of your problems?

- 1. Yes
- 2. No
- 9. Do not remember

AGPO 84. Have you contacted a government official or official at least once in the last 12 months?

- 1. Yes
- 2. No GO TO AGPO 94
- 9. I don't want to answer GO TO AGPO 94

AGPO 85. Did this official demand a bribe?

- 1. Yes
- 2. No GO TO AGPO 94
- 8. I don't want to answer GO TO AGPO 94
- 9. Can't remember GO TO AGPO 94

AGPO 86. Did you pay the bribe?

- 1. Yes
- 2. No
- 99. I don't want to answer
- 9. Can't remember

AGPO 94. Why do you think some people have "special" privileges when they are appointed to positions, promoted, receive special benefits and material benefits?

- 1 Is a close relative to an executive
- 2 Is a fellow countryman of the executive
- 3 A bribe was given to an official
- 4 Is a close, trusted person of the executive.
- 5 The manager has a liability to the person
- 9 I don't know

B19. Road accident IF B19 = 1

In the last 5 years, have you been in a road accident on a public road in which you were injured in some way? Please include incidents where you were in a vehicle, on a bicycle or motorbike, or a pedestrian, even if no other party was involved.

<< ONLY INCLUDE INCIDENTS WHERE THE RESPONDENT WAS DIRECTLY INVOLVED - DO NOT INCLUDE INCIDENTS WHERE THE RESPONDENT WAS ONLY A WITNESS >>

- 1 Yes
- 2 No GO TO SECTION E- Citizen law enforcement encounters
- 9 Don't know GO TO SECTION E- Citizen law enforcement encounters

D19_1. You mentioned being involved in a road accident in which you were injured. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS >>

- 1 In the last 12 month
- 2 Before that GO TO D19_3
- 3 Don't know/can't remember GO TO D19_3

D19_2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times
- 4 Four times
- 5 Five times and more
- 9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

D19_3. (The last time) where did this happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in Uzbekistan, or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
- 2 In neighborhood or town
- 3 Elsewhere in [country]
- 4 Abroad
- 9 [Don't know / cannot remember]

S19_1. Can I just check, at the time of the last incident, were you walking, on a bicycle, on a motorcycle or moped, in a car or in another type vehicle.

- 1 Walking
- 2 Cycling
- 3 On a motorcycle or moped

- 4 In a car
- 5 Another type of vehicle
- 6 Other
- 9 Don't know

S19_2 Did you suffer any injury as a result?

- 1 Yes
- 2 No GO TO S19_6
- 9 Don't know/cannot remember GO TO S19_6

S19_4. Did you visit a doctor, health center or hospital because of the incident?

- 1 Yes
- 2 No GO TO S19_6
- 9 Don't know/cannot remember GO TO S19_6

S19_5. Did you stay at hospital for at least a night?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

S19_6. At the time the incident happened, did you think the driver who caused the incident was under the influence of alcohol and / or drugs?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

D19_7. (The last time this happened) Did the law enforcement attend the scene of the accident?

- 1 Yes
- 2 No
- 9 Don't know

P19_1. Did you or someone else report the accident to the law enforcement afterwards?

- 1 Yes
- 2 No
- 9 Don't know/cannot remember

**D19_4. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, fairly serious or not very serious**

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

I19_5. To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never
- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 9 [Don't know/refuses to say]

Part E: ===ASK ALL ===== Citizen law enforcement encounters =====

Now I'm going to ask you about contacts you may have had with law enforcement officers. Other than the contacts that were already mentioned.

E1 Law enforcement patrol

On average, how often do you see the law enforcement officers on foot patrol in your local area? Would you say it was more than once a day, once a day, about once a week, about once a month, less than once a month or never.

- 1 More than once a day
- 2. Once a day
- 3. About once a week
- 4. About once a month
- 5. Less than once a month
- 6. Never (never heard about it)
- 9 Don't know

E2 Seek contact

During the last 12 months, have you yourself contacted the law enforcement either by telephone, or in the street, or by calling at a law enforcement station, for any of the reasons. Please do not repeat reporting of crimes already mentioned.

<<ASK ALL WHO HAVE CONTACTED THE LAW ENFORCEMENT RECENTLY – OTHER THAN BEING TOLD TO, ASKING DIRECTIONS OR SOCIAL CHAT AND NOT ALREADY MENTIONED ON VICTIMISATION MODULE>>

- 1 Yes
- 2 No GO TO E3
- 9 Don't know GO TO E3

E2a Law enforcement introduced

When thinking about the LAST time, Did the law enforcement officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform?

<<MULTIPLE ANSWERS POSSIBLE>>

- 1 Law enforcement officer has introduced him/herself
- 2 Law enforcement officer has presented his/her credentials
- 3 His/her information was visible on his/her badge or uniform
- 4 Didn't introduce/ didn't show ID
- 9 Don't know/Do not remember

E2c Satisfied

Overall, how satisfied were you with the way the law enforcement handled the matter? Were you very satisfied, fairly satisfied, a bit dissatisfied or very dissatisfied?

- 1 Very satisfied GO TO E3
- 2 Fairly satisfied GO TO E3
- 3 Neither (spontaneous) GO TO E3
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know GO TO E3

E2d Why not satisfied

Why were you not satisfied ?

<< MULTIPLE RESPONSES>> <<DO NOT READ OUT. MARK THE APPROPRIATE CATEGORIES>>

- 1 Treated me unfair
- 2 Kept me waiting for a long time
- 3 Were rude / No respect
- 4 Harassment/intimidation
- 5 Threats
- 6 Used forces, caused pain
- 7 Used force and got injured
- 9 Don't know
- Something else (PLEASE SPECIFY) _____

E3 Stopped by Road patrol law enforcement

Have you in the last 12 months been in a car or on a motorcycle which was approached or stopped by law enforcement officers?

- 1 Yes
- 2 No GO TO E4
- 9 Don't know GO TO E4

E3a Law enforcement identified

When thinking about the LAST time, Did the law enforcement officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform?

<<MULTIPLE ANSWERS POSSIBLE>>

- 1 Law enforcement has introduced him/herself
- 2 Law enforcement has presented his/her credentials
- 3 His/her information was visible on his/her badge or uniform
- 4 Didn't introduce/ didn't show ID
- 9 Don't know/Do not remember

E3b Gave reason

Thinking just about the last time you were stopped, did the law enforcement give a reason for stopping you?

- 1. Yes
- 2. No
- 9 Don't know

E3d Satisfied

Overall, how satisfied were you with the way the law enforcement handled the matter? Were you very satisfied, fairly satisfied, a bit dissatisfied or very dissatisfied?

- 1 Very satisfied GO TO E4
- 2 Fairly satisfied GO TO E4
- 3 Neither (spontaneous) GO TO E4
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know GO TO E4

E3e Why not satisfied

Why were you not satisfied ?

<< MULTIPLE RESPONSES>><<DO NOT READ OUT. MARK THE APPROPRIATE CATEGORIES>>

- 1 Treated me unfair
- 2 Kept me waiting for a long time
- 3 Were rude / No respect
- 4 Harassment/intimidation
- 5 Threats
- 6 Used force, caused pain
- 7 Used force and got injured
- 9 Don't know
- Something else (PLEASE SPECIFY) _____

=E4==RESPONDENT ON FOOT STOPPED BY LAW ENFORCEMENT ON THE STREET=====

E4 Stopped by law enforcement on street

Have you in the last 12 months been stopped and asked questions by the law enforcement when you were on foot?

<<WITHOUT BEING BROUGHT TO THE LAW ENFORCEMENT STATION OR OTHER OFFICE IF BROUGHT TO THE LAW ENFORCEMENT STATION>>

- 1. Yes
- 2. No GO TO E5
- 9 Don't know GO TO E5

E4a Law enforcement introduced?

When thinking about the LAST time, Did the law enforcement officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform?

<<MULTIPLE ANSWERS POSSIBLE>>

- 1 Law enforcement has introduced him/herself
- 2 Law enforcement has presented his/her credentials
- 3 His/her information was visible on his/her badge or uniform
- 4 Didn't introduce/ didn't show ID
- 9 Don't know/Do not remember

E4b Gave reason

Thinking just about the last time you were stopped, did the law enforcement give a reason for stopping you?

- 1. Yes
- 2. No GO TO E4e
- 9 Don't know GO TO E4e

E4c What was reason

What was the reason they gave?

<<DO NOT READ OUT. CODE ONE ONLY >>

1. Law enforcement had received information (tip-off) about an offence
2. Matched suspect description for a crime
3. Case of mistaken identity
4. Respondent seen in vicinity of a crime
5. To ask whether respondent had witnessed anything
6. Said respondent looked suspicious / was acting suspiciously
7. Said respondent was acting disorderly / was drunk and disorderly / making a nuisance
8. Just making general enquiries / asking for information / asking for directions.
9. Respondent was in possession of alcohol
10. Anti-terrorism
11. Some other matter than offence
12. I was stopped because they requested to show my ID/passport
- 99 Don't know

E4e Satisfied

Overall, how satisfied were you with the way the law enforcement handled the matter? Were you very satisfied, fairly satisfied, a bit dissatisfied or very dissatisfied?

1. Very satisfied GO TO E5
2. Fairly satisfied GO TO E5
- 3 Neither (spontaneous) GO TO E5
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know GO TO E5

E4f Why not satisfied

Why were you not satisfied?

<< MULTIPLE RESPONSES>><<DO NOT READ OUT. MARK THE APPROPRIATE CATEGORIES>>

- 1 Treated me unfair
 - 2 Kept me waiting for a long time
 - 3 Were rude / No respect
 - 4 Harassment/intimidation
 - 5 Threats
 - 6 Used force, caused pain
 - 7 Used force and got injured
 - 9 Don't know
- Something else (PLEASE SPECIFY) _____

E5 Apart from the instances mentioned earlier, in the past 12 months, have you been in the law enforcement station for a conversation?

<<EXPERIENCE WITHIN IN THE LAW ENFORCEMENT STATION>>

1. Yes
2. No GO TO F1
- 9 Don't know GO TO F1

E5a Law enforcement introduced?

When thinking about the LAST time, Did the law enforcement officer introduce him/herself,

present his credentials, or was his/her information visible on his/her badge or uniform?

<<MULTIPLE ANSWERS POSSIBLE>>

- 1 Law enforcement has introduced him/herself
- 2 Law enforcement has presented his/her credentials
- 3 His/her information was visible on his/her badge or uniform
- 4 Didn't introduce/ didn't show ID
- 9 Don't know/Do not remember

E5b Gave reason

Thinking just about the last time you have been in the law enforcement station for a conversation, did the law enforcement give a reason for stopping you?

1. Yes
2. No GO TO E5c
- 3 Don't know GO TO E5c

E5c Reason

What was the reason they gave?

<<DO NOT READ OUT. CODE ONE ONLY>>

- 1 Law enforcement had received information (tip-off) about an offence
- 2 Matched suspect description for a crime
- 3 Case of mistaken identity
- 4 Respondent seen in vicinity of a crime
- 5 To ask whether respondent had witnessed anything
- 6 Said respondent looked suspicious / was acting suspiciously
- 7 Said respondent was acting disorderly / was drunk and disorderly / making a nuisance
- 8 Just making general enquiries / asking for information / asking for directions.
- 9 Respondent was in possession of alcohol
- 10 Anti-terrorism
- 11 Some other matter than offence
- 12 I was stopped because they requested to show my ID/passport
- 99 Don't know

E5d. Overall, how satisfied were you with the way the law enforcement handled the matter?

Were you very satisfied, fairly satisfied, a bit dissatisfied or very dissatisfied?

1. Very satisfied GO TO F1
2. Fairly satisfied GO TO F1
- 3 Neither (spontaneous) GO TO F1
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know GO TO F1

E5e Why not satisfied

Why were you not satisfied ?

<< MULTIPLE RESPONSES>><<DO NOT READ OUT. MARK THE APPROPRIATE CATEGORIES>>

- 1 Treated me unfair
- 2 Kept me waiting for a long time
- 3 Were rude / No respect
- 4 Harassment/intimidation
- 5 Threats
- 6 Used force, caused pain
- 7 Used force and got injured
- 9 Don't know
- Something else (PLEASE SPECIFY) _____

INTERVIEWER, ATTENTION!!!
FURTHER QUESTIONNAIRES WILL BE FILLED FOR MEN/WOMEN.
PLEASE SET THIS QUESTIONNAIRE AND TAKE AN ADDITIONAL QUESTIONNAIRE DEPENDING ON THE GENDER OF THE RESPONDENT AND ASK RELEVANT QUESTIONS.
AFTER THE END OF THE ADDITIONAL QUESTIONS, RETURN TO THE MAIN QUESTIONNAIRE.

QUESTIONS FOR MEN ONLY

B20i I asked before whether anyone had stolen, or tried to steal something from you by using force or threatening you with force.

**Apart from this, I would like to ask you about other incidents when someone has used force against you, or threatened to do so. These violent incidents could have taken place in the street, for instance café or restaurant.
in a park, on public transport, at work, or at home.**

This might have involved someone you knew, or someone you did not know at the time.

B20. Assault or threat by unknown

In the past five years, has anyone you did not know at the time threatened to hurt you, or actually slapped you, hit you, kicked you, thrown something at you, or attacked or threatened you with a weapon in a way that really frightened you?

<< INT: PEOPLE KNOWN JUST BY SIGHT SHOULD BE COUNTED AS PEOPLE NOT

KNOWN >>

1 Yes

2 No GO TO QUESTION B21

9 Don't know GO TO QUESTION B21

D20_1. You mentioned you have been assaulted or threatened by someone you didn't know. Could you tell me when this happened. Did this happen in the last 12 months or before that.

<< IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

1 In the last 12 month

2 Before that- in the last 5 years GO TO D20_3

9 Don't know/can't remember GO TO D20_3

D20_2. How often did it happen in the last 12 months?

1 Once

2 Twice

3 Three times

4 Four times

5 Five times and more

9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

D20_3. (The last time) where did this happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

1 In or around own home (main or secondary residence)

2 In neighborhood or town

3 Elsewhere in [country]

4 Abroad

9 [Don't know / cannot remember]

S20_1. (The last time), can you tell me what happened? Were you just threatened, or was force used?

1 Just threatened

2 Force used

9 [Don't know / refuses to say]

V20_1. Did any of the offenders have a weapon or something they used as a weapon (e.g. stick, stone and etc.)?

1 Yes

2 No GO TO V20_3

9 Don't know/cannot remember GO TO V20_3

V20_2. What did he / she / they use as a weapon? Was it a gun of some sort, a knife, or something else? < INT: DO NOT READ OUT. IF MORE THAN ONE WEAPON, MARK THE HIGHEST ON THE LIST >

1 Gun (of some sort)

2 Knife

3 Something else used as a weapon

9 [Don't know / cannot remember]

V20_3. Were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No GO TO V20_6
- 9 [Don't know / cannot remember] GO TO V20_6

V20_4. Did you visit a doctor, health center or hospital because of the incident?

- 1 Yes
- 2 No GO TO V20_6
- 9 Don't know/can't remember GO TO V20_6

V20_5. If "yes", did you stay at hospital for at least a night?

- 1 Yes
- 2 No
- 9 Don't know/can't remember

V20_6. At the time the incident happened, did you think the offender was under the influence of alcohol and / or drugs?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

P20_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P20_5
- 9 Don't know/cannot remember GO TO D20_4

P20_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P20_3. Overall, how satisfied were you with the way the law enforcement handled this matter?

Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- 1 Very satisfied GO TO I20_1
- 2 Fairly satisfied GO TO I20_1
- 3 Neither (SPONTANEOUS) GO TO I20_1
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 9 Don't know/cannot remember GO TO I20_1

P20_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT

CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO I20_1

P20_5. Why wasn't this to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11
Don't know	99

--GO TO I20_2.

I20_1. Did you receive any information from the law enforcement about what happened in your case - for instance, did they say they had caught someone, or that they were not in a position to take things further?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

I20_2. Did you or anyone else in your household have any contact with a Makhallya office after

this incident?

- 1 Yes,
- 2 No
- 9 Don't know/cannot remember

I20_3 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- 1 Yes
- 2 No GO TO I20_5
- 3 No, I'm not aware of existence of such agency GO TO I20_5
- 9 [DK / cannot remember] GO TO I20_5

I20_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

--GO TO D20_4

I20_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes
- 2 No
- 9 [DK / cannot remember]

D20_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

I20_6. To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never
- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 9 Don't know

B21. Assault/threat by people known to you

Has anyone you knew done such a thing to you in the past five years? This could have been a family member, friend, neighbor, colleague or etc.?

<< INT: PEOPLE KNOWN JUST BY SIGHT SHOULD BE COUNTED AS PEOPLE NOT KNOWN >>

- 1 Yes

- 2 No GO TO D
9 Don't know GO TO D

D21_1. You mentioned you have been assaulted or threatened by someone you knew. Could you tell me when this happened. Did this happen in the last 12 months or before that. << IF RESPONDENT HAS BEEN VICTIM SEVERAL TIMES, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS>>

- 1 In the last 12 months
2 Before that – during the last 5 YEARS GO TO D21_3
9 Don't know/can't remember GO TO D21_3

D21_2. How often did it happen in the last 12 months?

- 1 Once
2 Twice
3 Three times
4 Four times
5 Five times and more
9 [Don't know/cannot remember]

<< NOTE – IN CASE THE RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME THIS HAPPENED >>

D21_3. (The last time) where did this happen? Was it in or around your home, in your neighborhood or town, somewhere elsewhere in [country], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 In or around own home (main or secondary residence)
2 In neighbourhood or town
3 Elsewhere in [country]
4 Abroad
9 [Don't know / cannot remember]

S21_1. (The last time), can you tell me what happened? Were you just threatened, or was force used?

- 1 Just threatened
2 Force used
9 [Don't know / refuses to say]

V21_1. Did any of the offenders have a weapon or something they used as a weapon (e.g. stick, stone and etc.)?

- 1 yes
2 no GO TO V21_3
9 Don't know/cannot remember GO TO V21_3

V21_2. What did he / she / they use as a weapon? Was it a gun of some sort, a knife, or something else?

<< INT: DO NOT READ OUT. IF MORE THAN ONE WEAPON, MARK THE HIGHEST ON THE LIST >>

- 1 Gun (of some sort)
2 Knife
3 Something else used as a weapon
9 [Don't know / cannot remember]

V21_3. Were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No GO TO V21_6
- 9 [Don't know / cannot remember] GO TO V21_6

V21_4. Did you visit a doctor, health center or hospital because of the incident?

- 1 Yes
- 2 No GO TO V21_6
- 9 Don't know/can't remember GO TO V21_6

V21_5. If "yes", did you stay at hospital for at least a night?

- 1 Yes
- 2 No
- 9 Don't know/can't remember

V21_6. At the time the incident happened, did you think the offender was under the influence of alcohol and / or drugs?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

S21_2. At the time of the incident, was the offender your spouse, partner or boyfriend / girlfriend, your ex-spouse, ex-partner, ex- boyfriend / girlfriend? Or was it someone else you knew? << INT: MEANS RELATIONSHIP AT TIME OF THE OFFENCES >>

- 1 Spouse or partner (at the time)
- 2 Ex-spouse or ex-partner (at the time)
- 5 Someone else known GO TO S21_1a
- 8 Refuses to say (spontaneous)

ASK IF S21_1= 5, ELSE GO TO P21_1

S21_1a. Can you tell me who the offender was? Was it a date, a relative, a neighbor, a friend, a colleague, a customer or client, or someone else?

- 2 Relative
- 3 Neighbor
- 4 Friend
- 5 Colleague
- 6 Customer / client
- 7 Someone else
- 8 Refuses to say (spontaneous)
- 9 Don't know

P21_1. The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO P21_5
- 9 Don't know/cannot remember GO TO D21_4

P21_2. Why was the incident reported to the law enforcement? MULTIPLE RESPONSES ARE ALLOWED; IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

To recover property	1
---------------------	---

For insurance reasons	2
Crime should be reported/serious event	3
Wanted offender to be caught/punished	4
To stop it happening again	5
To get help	6
Other (please, specify)	
Don't know/cannot remember	9

P21_3. Overall, how satisfied were you with the way the law enforcement handled this matter? Were you satisfied, very satisfied, not satisfied or very dissatisfied.

- | | |
|------------------------------|-------------|
| 1 Very satisfied | GO TO I21_1 |
| 2 Fairly satisfied | GO TO I21_1 |
| 3 Neither (SPONTANEOUS) | GO TO I21_1 |
| 4 A bit dissatisfied | |
| 5 Very dissatisfied | |
| 9 Don't know/cannot remember | GO TO I21_1 |

P20_4. Why were you dissatisfied? You can give more than one reason. IF NO CLEAR ANSWER: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Didn't do enough	1
Were not interested	2
Didn't find or apprehend the offender	3
Didn't recover my property (goods)	4
Didn't keep me properly informed	5
Didn't treat me correctly/were impolite	6
Were slow to arrive	7
Other reasons	8
Refuse to answer	98
Don't know	99

--GO TO I21_1

P21_5. Why wasn't this to the law enforcement? <<MULTIPLE RESPONSES ALLOWED>><<IF NO CLEAR ANSWER, ASK TO SPECIFY: Can you tell me a little more? <<DO NOT READ OUT THE RESPONSE CATEGORIES, BUT CODE THE RESPONDENTS REASONS IN THE MOST APPROPRIATE CATEGORIES>>

Not serious enough / no loss / kid's stuff	1
Inappropriate for law enforcement / law enforcement not necessary	2
Law enforcement could do nothing / lack of proof	3
Law enforcement won't do anything about it	4
Fear / dislike of the law enforcement / didn't want involvement with law enforcement	5
Reported to other authorities instead	6
Solved it myself / my family resolved it / perpetrator known to me	7
No insurance	8
Fear of reprisals	9
Inconvenient / law enforcement too far away / too much trouble	10
Other reasons	11

--GO TO I21_2.

I21_1. Did you receive any information from the law enforcement about what happened in your case - for instance, did they say they had caught someone, or that they were not in a position to take things further?

- 1 Yes
- 2 No
- 9 [Don't know / cannot remember]

I21_2 Did you or anyone else in your household have any contact with a Makhallya office after this incident?

- 1 Yes,
- 2 No
- 9 Don't know/cannot remember

I21_3 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- 1 Yes
- 2 No GO TO 21_5
- 3 No, I'm not aware of existence of such agency GO TO I21_5
- 9 [DK / cannot remember] GO TO I21_5

I21_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

--GO TO D21_4

I21_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes
- 2 No
- 9 [DK / cannot remember]

D21_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (SPONTANEOUS)

I21_6. To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never

- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 8 Refusal
- 9 Don't know

Part G ===== QUESTIONNAIRE FOR FEMALE RESPONDENTS=====

INTRO

Now please think about some violent crimes that might have happened to you personally. These questions may be a bit sensitive to you. Thus, we ask you fill out the questionnaire by yourself, so that I will never know the answers to it. After you are finished you can put it in the envelope. We sincerely hope you won't mind to answer the questions. Your answers will, of course, be treated confidentially and anonymously.

The incidents could have happened in public space or at home. All questions are about what happened to you personally in the past 5 years.

A Sexual offences

A0 Firstly, a rather personal question. People sometimes touch or grab someone in a really offensive way for sexual reasons, or force or attempt to force them into an unwanted sexual act. We want to know whether this has happened to you. This might have involved someone you knew, or someone you did not know at the time. Over the past five years has anyone you did know, such as spouse, friend, a colleague and etc. or a stranger has done any of such things to you? Please take your time to think about this.

- 1 Yes
- 2 No GO TO B
- 8 [Do not wish to answer] GO TO B
- 9 [Do not know or cannot remember] GO TO B

A1 When

Could you tell me when this happened. Was it within the last 12 months – i.e., since [12 months before date of interview]. Or was it before this?

<< IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS >>

- 1 In the last 12 month
- 2 Before that
- 8 [Do not wish to answer]
- 9 DK/can't remember

A3 Who was it

Was the offender known to you

<< if there were more than one offender, at least one known>>

- 1 Yes
- 2 No GO TO A4
- 3 By sight only GO TO A4
- 8 Refusal GO TO A4
- 9 Dk GO TO A4

A3a. At the time of the incident, was the offender your spouse, partner or boyfriend / girlfriend, your ex-spouse, ex-partner, ex- boyfriend / girlfriend? Or was it someone else you knew?

<<If there were more offenders, mark the one that is highest on the list>>

<< INT: MEANS RELATIONSHIP AT TIME OF THE OFFENCES >>

- 1 Spouse or civil partner (at the time)
- 2 Ex-spouse or ex-partner (at the time)
- 3 Boyfriend (at the time)
- 4 Ex-boyfriend (at the time)
- 5 Someone else known GO TO A3b
- 8 Refuses to say (SPONTANEOUS)
- 9 [Don't know]

ASKIF A3a=5 ELSE GO TO A4

A3b Can you tell me who the offender was? Was it a date, a relative, a neighbor, a friend, a colleague, a customer or client, or someone else?

- 1 Date
- 2 Relative
- 3 Neighbor
- 4 Friend
- 5 Colleague
- 6 Customer / client
- Someone else (SPECIFY) _____
- 8 Refuses to say (spontaneous)
- 9 [DK]

A4 What happened

The last time, how would you describe the incident as, a rape, an attempted rape, indecent assault or just offensive behavior?

- 1 Rape
- 2 Attempted rape
- 3 Indecent assault
- 4 Offensive behavior
- 9 [Do not know or cannot remember]
- 8 [Do not wish to answer]

AGPO 143. Where did this incident happen? THERE MAY BE SEVERAL ANSWERS.

- 1 In the fields (farm, etc.)
- 2 At work
- 3 In an educational institution
- 4 Houses
- 5 On the street
- In another place (SPECIFY)

A5 Report to police

The last time this happened, did you or anyone else report the incident to the law enforcement?

- 1 Yes
- 2 No GO TO A7
- 8 [Do not wish to answer] GO TO A7
- 9 [Do not know or cannot remember] GO TO A7

A6 Satisfied with report

Overall, how satisfied were you with the way the law enforcement handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- 1 Very satisfied
- 2 Fairly satisfied
- 3 Neither satisfied or dissatisfied
- 4 A bit dissatisfied
- 5 Very dissatisfied
- 8 [Do not wish to answer]
- 9 [Do not know or cannot remember]

A7 victim support

I17_2. Did you or anyone else in your household have any contact with a Makhallya office after this incident?

- 1 Yes,
- 2 No
- 9 Don't know/cannot remember

I20_3. In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialised victim support agency after this incident?

- 1 Yes
- 2 No GO TO I20_5
- 3 No, I'm not aware of existence of such agency GO TO I20_5
- 9 [DK / cannot remember] GO TO I20_5

I20_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

--GO TO D20_4

I20_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes
- 2 No
- 9 [DK / cannot remember]

D20_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious

- 1 Very serious
- 2 Fairly serious

- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

A10 To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never
- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 9 [Don't know/refuses to say]

B =Assault/threat by strangers (people not known to you) =====

Now are coming questions about incidents of a non-sexual nature when someone has used force against you, or threatened to do so.

B0 =Assault/threat by strangers (people not known to you) =====

In the past five years, has anyone you did not know at the time threatened to hurt you, or actually slapped you, hit you, kicked you, thrown something at you, or attacked you or threatened you with a weapon in a way that really frightened you? Please take your time to think about this.

<< In case of more than one offender, all offenders are unknown. If at least one known, the incident should be answered in the "offender known" section>>

- 1 Yes
- 2 No GO TO C
- 8 Do not wish to answer GO TO C
- 9 Do not know or cannot remember GO TO C

B1 When

Could you tell me when this happened. Was it within the last 12 months – i.e., since [12 months before date of interview]. Or was it before this?

<< IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS >>

- 1 Last 12 months
- 2 Before that - in last 5 YEARS GO TO C
- 3 Before that – earlier 5 years GO TO C
- 8 [Do not wish to answer] GO TO C
- 9 [Do not know or cannot remember] GO TO C

B4 What happened

(The last time), can you tell me what happened? Were you just threatened, or was force used?

<<IF IT HAS HAPPENED MORE OFTEN, ANSWER FOR THE LAST TIME IT HAPPENED>>

- 1 Just threatened
- 2 Force used
- 8 [Do not wish to answer]

9 [Do not know or cannot remember]

B4a Weapons used

Did any of the offenders have a weapon or something they used or threatened to use as a weapon (e.g. stick, stone and etc.)? << IF IT HAS HAPPENED MORE OFTEN, ANSWER FOR THE LAST TIME IT HAPPENED>>

1 Yes

2 No

8 [Do not wish to answer]

9 [Do not know or cannot remember]

B5 Report to police

The last time this happened, did you or anyone else report the incident to the police?

1 Yes

2 No GO TO B7

8 [Do not wish to answer] GO TO B7

9 [Do not know or cannot remember] GO TO B7

B6 Satisfied with report

Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

1 Very satisfied

2 Fairly satisfied

3 Neither satisfied or dissatisfied

4 A bit dissatisfied

5 Very dissatisfied

8 [Do not wish to answer]

9 [Do not know or cannot remember]

B7 Victim support

I17_2. Did you or anyone else in your household have any contact with a Mahallya office after this incident?

1 Yes,

2 No

9 Don't know/cannot remember

B7 Victim support

I20_3. In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

1 Yes

2 No GO TO I20_5

3 No, I'm not aware of existence of such agency GO TO I20_5

9 [DK / cannot remember] GO TO I20_5

I20_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

- 1 Letter
- 2 Phone call
- 3 Met with victim support agency
- 9 DK / cannot remember

--GO TO D20_4

I20_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 Yes
- 2 No
- 9 [DK / cannot remember]

D20_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious

- 1 Very serious
- 2 Fairly serious
- 3 Not very serious
- 9 Don't know/cannot remember (spontaneous)

B10 To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

- 1 Never
- 2 Sometimes think about it
- 3 Think about it quite often
- 4 Dominates my life
- 9 [Don't know/refuses to say]

==C=ASSAULT/THREAT BY STRANGERS (PEOPLE KNOWN TO YOU)==

C0 Assault/threat by someone known

In the past five years, has anyone you know threatened to hurt you, or actually slapped you, hit you, kicked you, thrown something at you, or attacked you or threatened you with a weapon in a way that really frightened you? Please take your time to think about this. This could have been a family member, friend, neighbor, colleague and etc.

- 1 Yes
- 2 No GO TO BLOCK D-END
- 3 [Do not know or cannot remember] GO TO BLOCK D-END
- 9 [Do not wish to answer] GO TO BLOCK D-END

C1 When

Could you tell me when this happened. Was it within the last 12 months – i.e., since [12 months before date of interview]. Or was it before this?

<< IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE 1 IF IT WAS AT LEAST ONCE IN THE LAST 12 MONTHS >>

- 1 Last 12 months
- 2 Before that – during the last 5 YEARS
- 8 [Do not wish to answer]
- 9 [Do not know or cannot remember]

C3 Who was it

Was the offender known to you

- 1 Yes
- 2 No GO TO BLOCK D-END
- 3 By sight only GO TO BLOCK D-END
- 8 Refusal GO TO BLOCK D-END
- 9 Dk GO TO BLOCK D-END

C3A Who was it

At the time of the incident, was the offender your spouse, partner or boyfriend / girlfriend, your ex-spouse, ex-partner, ex- boyfriend / girlfriend? Or was it someone else you knew?

<<If there were more offenders, mark the one that is highest on the list>>
<< INT: MEANS RELATIONSHIP AT TIME OF THE OFFENCES >>

- 1 Spouse or partner (at the time)
- 2 Ex-spouse or ex-partner (at the time)
- 3 Boyfriend (at the time)
- 4 Ex-boyfriend (at the time)
- 5 Someone else known -> ASK C3b
- 6 Unknown
- 8 Refuses to say (spontaneous)
- 9 [DK]

ASKIF C3a=5 ELSE GO TO C4

C3b Can you tell me who the offender was? Was it a date, a relative, a neighbor, a friend, a colleague, a customer or client, or someone else?

- 1 Date
- 2 Relative
- 3 Neighbor
- 4 Friend
- 5 Colleague
- 6 Customer / client
- Someone else
- 8 Refuses to say (spontaneous)
- 9 [DK]

C4 What happened

(The last time), can you tell me what happened? Were you just threatened, or was force used?

<< IF IT HAS HAPPENED MORE OFTEN, ANSWER FOR THE LAST TIME IT HAPPENED >>

- 1 Just threatened
- 2 Force used

8 [Do not wish to answer]

9 [Do not know or cannot remember]

C4a Weapon

Did any of the offenders have a weapon or something they used or threatened to use as a weapon (e.g. stick, stone and etc.)??

<< IF IT HAS HAPPENED MORE OFTEN, ANSWER FOR THE LAST TIME IT HAPPENED>>

1 Yes

2 No

8 [Do not wish to answer]

9 [Do not know or cannot remember]

C5 Report to police

The last time this happened, did you or anyone else report the incident to the police?

1 Yes

2 No -> GO TO I20_2.

8 [Do not wish to answer] -> GO TO I20_2.

9 [Do not know or cannot remember] -> GO TO I20_2.

C6 Satisfied with report

Overall, how satisfied were you with the way the police handled the matter? Were you ...

1 Very satisfied

2 Fairly satisfied

3 Neither satisfied or dissatisfied

4 A bit dissatisfied

5 Very dissatisfied

8 [Do not wish to answer]

9 [Do not know or cannot remember]

I20_2. Did you or anyone else in your household have any contact with a Makhallya office after this incident?

1 Yes,

2 No

9 Don't know/cannot remember

I20_3 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

1 Yes

2 No GO TO I20_5

3 No, I'm not aware of existence of such agency GO TO I20_5

9 [DK / cannot remember] GO TO I20_5

I20_4. What type of contact did you have? Was it a letter, a phone call, or did you personally meet with the victim support agency?

1 Letter

2 Phone call

3 Met with victim support agency

9 DK / cannot remember

I20_4a Do you think that the services of this specialized center for supporting victims of crime have been useful to you after this incident?

Yes	1
No	2
DK / cannot remember	9

GO TO D20_1

I20_5. Do you think that the services of a specialized agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

1 Yes

2 No

9 [DK / cannot remember]

D20_4. Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious or not very serious

1 Very serious

2 Fairly serious

3 Not very serious

9 Don't know/cannot remember (spontaneous)

C10 To what extent is the incident still on your mind? Do you never think about it, sometimes think about it, think about it quite often, or does it dominate your life?

1 Never

2 Sometimes think about it

3 Think about it quite often

4 Dominates my life

9 [Don't know/refuses to say]

FOR ALL

THANKS FOR YOUR ANSWERS TO THESE SENSITIVE QUESTIONS!

YOUR ANSWERS ARE VERY VALUABLE FOR US!

AGAIN, I WANT TO NOTE THAT ALL YOUR ANSWERS WILL BE CONFIDENTIAL AND USED ONLY IN SUMMARIZED FORM.

D: END. FOR ALL

D Forced marriage

Sometimes people are not free to choose the person they marry. In case if you are married, have you been forced to marry?

- 1 Yes
- 2 No GO TO AGPO 149
- 3 I am not married/never been married GO TO AGPO 149
- 8 Refuse to answered GO TO AGPO 149
- 9 Dk GO TO AGPO 149

F3b How old were you at the time of the forced marriage?

Enter Age _____

F3c. Did you consent to the marriage?

- 1 Yes
- 2 No
- 8 Refuse to answered
- 9 DK

AGPO 149. Have you heard or seen that any of your friends, people close to you used physical punishment in relation to their own or their foster children?

- 1. Yes
- 2. No
- 8. I don't want to answer
- 9. Can't remember

AGPO 150a Contacting the police.

In this last case, did you or any of your HH contact the police?

- 1 Yes
- 2 No GO to AGPO156
- 8 [Refusal] GO to AGPO156
- 9 Don't know/don't remember GO to AGPO156

AGPO 150. To what extent are you/others satisfied with the actions of the police when addressing this case?

- 1. Very satisfied
- 2. Satisfied
- 3. Neither one nor the other (SPONTANEOUSLY)
- 4. Dissatisfied
- 5. Very dissatisfied
- 9. I don't know, I don't remember

AGPO 156. In your opinion, what are the main reasons why early marriage is accepted in our society?

- 1 Traditions, stereotypes
- 2 Force relatives
- 3 Cost effective for large families
- 4 Unwillingness of parents to invest in the education of children
- 5 Early sexual maturation of youth
- 9 don't know

PART F ===== PERSONAL AND HOUSEHOLD INFORMATION =====

Intro

To analyze the results of this survey, we want to look at different types of households. To help us can you give me a little information about yourself, your household and your neighborhood?

AGPO 2. How many people live in your HH?

Write: ____ people

F3. Marital status

What is your current marital status?

- 1 Single
- 2 Married
- 3 Divorced/separated
- 4 Widowed
- 9 Don't know

F5. What is the highest level of schooling that you have completed?

- 1 Higher education
- 2 Professional education
- 3 Complete general education (secondary education)
- 4 Basic level of general education
- 5 Primary level of general education
- 6 No primary but able to read and write
- 7 Illiterate
- 9 (Don't know/Refused)

F6 Income level

Tell me, please, what is the average monthly income of your family, considering the net income of all family members, including wages, child benefits, pensions, social assistance and etc., that you and your household members take altogether.

- 1 Less than 500.000 sum
- 2 500.000-1500000 sum
- 3 15000.000-3.000.000 sum
- 4 3.000.000-5.000.000 sum
- 5 More than 5.000.000 sum
- 8 Refusal
- 9 Don't know

F6a 'Occupation'

Which of these descriptions applies to your current employment situation?

<<read out>>

- 1 Full time employed
- 2 Part time employed
- 3 Student
- 4 Housewife

GO TO AGPO 154

GO TO AGPO 154

5 Retired	GO TO AGPO 154
8 Self-employed	GO TO AGPO 154
9 Unemployed because of disability	GO TO AGPO 154
10 Unemployed but looking for a job	GO TO AGPO 154
11 Unemployed and not looking for a job	GO TO AGPO 154
12 I serve the army	GO TO AGPO 154
98 Refusal	GO TO AGPO 154
99 Don't know	GO TO AGPO 154

AGPO 4. Please tell me in which sector do you work?

Government structure	1
Non-governmental / public organization	2
Business structure – work at a private company	3
Personal business (farmer, self-employer)	4
Other (WHAT EXACTLY) _____	

AGPO 154. Have you personally encountered cases of abuse of authority by your supervisor at work in the form of shouting, insults and physical abuse?

Yes	1
No	2
I don't work / I don't have a supervisor at work	4
Refuse to answer	8
I cannot remember	9

AGPO 136. Have you personally provided private services (transportation, baking at home, etc.) without registration/license?

Yes	1
No	2
I am not aware of such services	3
Refuse to answer	8
I cannot remember	9

F8 Type of neighborhood

How would you describe the social relations in your village/neighborhood? Do you mostly help each other or do you mostly go your own way?

- 1 Citizens mostly help each other
- 2 Citizens mostly go their own way
- 3 A mixture of the above two types
- 9 Don't know

F9 Do you personally know any family in your village/neighborhood where the parents regularly use violence against their children (other than an occasional smack to correct unruly behavior)?

- 1 Yes, one
- 2 Yes, several
- 3 No
- 8 Refusal

9 Dk

These were our final questions. Thank you very much for your replies and your time! Once again, I want to remind you that all the information received during our conversation will be confidential and will be used only in a generalized form, in percentage terms. Your name and personal details will not be listed anywhere. Let me give you a small gift.

F12 'Town size' [mark in data file]

The population in the city/village where the respondent lives. TO BE FILLED OUT BY THE SUPERVISOR.

- 1 'less than-10,000'
- 2 '10,000-50,000'
- 3 '50,000-100,000'
- 4 '100,000-500,000'
- 5 '500,000-1,000,000'
- 6 '1,000,000 or more'
- 7 'unknown!'

Interviewer's Confirmation: I certify that I conducted the interview following all instructions.

Date _____ Signature _____