

THEMATIC COMPILATION OF RELEVANT INFORMATION SUBMITTED BY EGYPT

ARTICLE 10 UNCAC

PUBLIC REPORTING

EGYPT (SECOND MEETING)

Concerning the requirements of article 10 Public Reporting:

- The Committee provided through its annual reports numerous data and information on laws and institutional frameworks where action is needed to close the gaps through which corrupt practices occur. It was the first agency to point to the problem of conflict of interest and the need to activate laws on holding officials accountable before a natural judge, in addition to pushing towards approval of the new law on the public function and the law regulating the release and handling of information.
- In the context of imposing and applying the principle of transparency and the right of people to know the services that are offered to them and how to obtain them, the Ministry of State for Administrative Development has established contact points for the Egyptian government and hot lines to enquire or complain about government services (19984 and19468).
- Increase the number of locations where services are offered to the public to 500 by the end of 2010, and to 200 post offices, 6 centres in the professional and social collectivities and 500 centres within the branch system in cooperation with private sector companies.
- Enhance people's access to justice and improve and simplify its procedures by providing different court services through the one stop shop system in 38 courts, offering the court of cassation service via the Egyptian government portal www.egypt.gov.eg, developing 5 appellate courts and offering 15 interactive services, developing 19 courts of first instance and offering 35 interactive services for such courts through the Egyptian government portal, as well as developing 20 family courts, automating 85 courtrooms and developing and completely automating real estate registration offices in Gizeh and Northern Cairo.
- Develop government services at the local level by establishing 85 technological centres offering services in 27 governorates. About 5000 employees in cities and neighbourhoods in the governorates have received training on applications of electronic systems in the provision of government services.

- Automate services in qualitative directorates (60) in the governorates of Cairo and Gizeh.
- Design and fully operate electronic portals for 10 governorates.
- Automate fully the process of coordinating the acceptance to universities (interact with the students and their families, provide acceptance procedures to universities in an honest and transparent way that guarantees an equal opportunity to all).