Note: Optional crimes (or non-nuclear crimes) will be entirely of voluntary use and at the discretion of the authorities of each country. If any of the countries decide to include any of the optional crimes, it is recommended that the logic in this Annex is followed. The reason why they were deliberately left out of the nuclear questionnaire is that they are not of the concern to all the countries in the region.

This questionnaire uses the International Classification of Crime for Statistical Purposes (ICCS) categories following the event description principles instead of criminal typologies. ICCS is a methodological tool for the statistic classification of crimes, promoted by the United Nations Office on Drugs and Crime.

The VICLAC questionnaire is the result of discussions held at three meetings of the Task Force on Victimization Surveys for Latin America and the Caribbean. These meetings were financed by the Office of the United Nations on Drugs and Crime (UNODC); the Center of Excellence in Statistical Information on Government, Crime, Victimization and Justice (CoE UNODC-INEGI); the Inter-American Development Bank (IDB); and the United Nations Development Programme (UNDP).

The questionnaire has been written and edited by staff from the Office of the United Nations for Drugs and Crime (UNODC), and the Center of Excellence in Statistical Information on Government, Crime, Victimization and Justice (CoE).
SECTION A. THEFT OF ITEMS FROM INSIDE THE VEHICLE

Crime screening questions

A.01. Over the past three (3) years, that is, since [month/year], have you or any other member of your household owned a vehicle, truck or pick-up?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

-> << END SECTION A >>

A.02. Over the past three (3) years, that is, since [month/year], has anyone stolen any item of your property from inside the vehicle, truck or pick-up?

<< INCLUDE VALUABLE ITEMS SUCH AS CAR STEREOS, SUN GLASSES, WALLET OR PURSES, MOBILE PHONES, CD'S, LAPTOPS, SMALL ELECTRONICS, JEWELLERY, WATCHES, MONEY >>

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

-> << END SECTION A >>

Victimization questions: crime details

A.03. You said that over the past three (3) years, someone stole any object from inside your vehicle, truck or pick-up. Could you tell me if it happened during the last twelve (12) months, that is, between [month/year] and [month/year]?

<< CIRCLE ONE CODE ONLY >>

(1) During the last twelve (12) months
(2) Before that
(99) Does not know / does not answer

-> << END SECTION A >>

<< INDICATE HOW MANY TIMES THE RESPONDENT WAS VICTIM OF THIS CRIME OVER THE PAST TWELVE (12) MONTHS >>

A.04. How many times did it happen over the past twelve (12) months?

<< ENTER THE NUMBER OF TIMES >> | | | 

<< IN CASE THE RESPONDENT HAS BEEN VICTIMIZED MORE THAN ONCE, THE QUESTIONS REFER TO THE 3 (THREE) LAST INCIDENTS, STARTING BY THE MOST RECENT >>

A.05. The last time it happened, could you tell me where did it happen?
[NOTE: *Each country must adjust the question to its political division]*

<< CIRCLE ONE CODE ONLY >>

(1) In your district
(2) In your city, but not in your district
(3) In your province
(4) In another province but not your own
(5) In another country

-> << END SECTION A >>

(99) Does not know / does not answer

A.06. To be more precise, could you tell me in which type of location did it take place?

<< READ SLOWLY (OPTION BY OPTION). INCLUDE EVENTS WHICH OCCURRED IN GARAGES, CAR ENTRANCE WITH CODE (1) >>

<< CIRCLE ONE CODE ONLY >>

(1) At home
(2) At work
(3) At school / educational institution
(4) In the street or other open space
(5) In a shopping mall, supermarket or market
(6) At the bank
(7) In the park
(8) In a stadium
(9) At the restaurant or bar
(10) On a highway
(88) Other (specify) ___________________________
(99) Does not know / does not reply

A.07. And the last time it happened, could you tell me what was stolen from the vehicle?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Handbag, purse or wallet
(2) Mobile phone
(3) Jewellery, watches
(4) Money, credit cards, cheques
(5) Identity documents (IDs)
(6) Electronics (stereo, laptop, tablet, iPad, iPod, other music player)
(7) Sport equipment (rackets, diving gear, etc.)
(8) Backpack or briefcase
(9) Pet
(10) Bicycle
(11) Firearm
(12) They did not take any item
(88) Other (specify) ___________________________
(99) Does not know / does not answer

A.08. And the last time it happened, was anyone inside the vehicle/truck/pick-up?

<< CIRCLE ONE CODE ONLY >>
A.09. And the last time it happened, could you tell me if the delinquents used force or threatened to against the person that was in the vehicle/truck/pick-up?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

<< END SECTION A >>

A.10. The last time it happened, did you or someone else formally report the incident to any competent authority?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

<< END SECTION A >>

[NOTE: *Each country must include authorities to which one can formally report a crime]

<< INCLUDE ONLY COMPETENT AUTHORITIES >>

A.11. To which authority was it reported to?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Yes
(2) No
(99) Does not know / does not reply

<< GO TO A.12 >>

A.12. On the whole, how satisfied were you with the way the competent authority dealt with the matter?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Very satisfied
(2) Satisfied
(3) Unsatisfied
(4) Very unsatisfied
(99) Does not know / does not reply

<< GO TO THE NEXT LINE IN A.11 >>

<< GO TO THE NEXT LINE IN A.11 >>

A.13. For what reasons were you dissatisfied? You can give more than one reason.

<< REGISTER THE CORRESPONDING CODES IN THE BOXES >>

(1) They did not do enough
(2) They were not interested
(3) They did not find or apprehend the offender(s)
(4) They did not recover my property
(5) They did not keep me properly informed
(6) They did not treat me correctly (were impolite)
(7) They were slow to arrive
(88) Other (specify in the observations)
(99) Does not know / does not reply
A.14. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< END PART A >>

<< IN THE FOLLOWING QUESTION, MULTIPLE RESPONSES ARE ALLOWED. DO NOT READ OUT THE OPTIONS. WAIT UNTIL THE INFORMANT INDICATES YOU THE CORRECT ANSWER >>

A.15. Why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Not serious enough
(2) I solved it myself / knew the offender(s)
(3) It was not appropriate for the police or competent authority / the police or competent authority was not necessary
(4) Did not have an insurance / could not claim insurance
(5) Lack of evidence
(6) I believed the police/competent authority could do nothing
(7) Dislike or fear of police/competent authorities / I did not want to deal with the police/competent authorities
(8) Fear of reprisals
(9) I do not know the procedure for reporting crimes
(10) The cost of the procedure is expensive
(88) Other (specify)___________________________________________
(99) Does not know / does not answer

<< END SECTION A >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF THEFT FROM THE INSIDE OF A VEHICLE MORE THAN ONCE, APPLY THE CORRESPONDING MODULE(S). OTHERWISE, CONTINUE WITH THE NEXT CRIME S/HE WAS VICTIME OF. IN CASE S/HE HAS NOT BEEN VICTIM OF ANY OTHER CRIME, END THE INTERVIEW >>
SECTION B. BICYCLE THEFT

[Note: If one decides to include this section in the nuclear questionnaire, one must make sure that “bicycle theft” is excluded from the paragraph on robbery with violence and from the paragraph on theft (larceny)]

Household crime

Crime screening questions

B.01. Over the past three (3) years, that is, since [month/year], have you or any other member of your household owned a bicycle?

(1) Yes
(2) No
(99) Does not know / does not answer

B.02. And over the past three (3) years, that is, since [month/year], has anyone tried to steal the bicycle from you or any other member of your household?

(1) Yes
(2) No
(99) Does not know / does not answer

Victimization questions: crime details

B.03. You said that over the past three (3) years, someone stole you or any other member of your household a bicycle. Could you tell me if it happened over the past twelve (12) months, that is, between [month/year] and [month/year]?

(1) During the last twelve (12) months
(2) Before that
(99) Does not know / does not answer

<< INDICATE HOW MANY TIMES THE RESPONDENT WAS VICTIM OF THIS CRIME OVER THE PAST TWELVE (12) MONTHS >>

B.04. How many times did it happen over the past twelve (12) months?

<< ENTER THE NUMBER OF TIMES >>

<< IN CASE THE RESPONDENT HAS BEEN VICTIMIZED MORE THAN ONCE, THE QUESTIONS REFER TO THE 3 (THREE) LAST INCIDENTS, STARTING BY THE MOST RECENT >>

B.05. The last time it happened, could you tell me where did it happen?

[NOTE: *Each country must adjust the question to its political division]
<< CIRCLE ONE CODE ONLY >>

(1) In your district
(2) In your city, but not in your district
(3) In your province
(4) In another province but not your own
(5) In another country

→ << END SECTION B >>

(99) Does not know / Does not answer

B.06. To be more precise, could you tell me in which type of location did it take place?

<< READ SLOWLY (OPTION BY OPTION), INCLUDE EVENTS WHICH OCCURRED IN GARAGES, CAR ENTRANCES OR COMMON AREAS WITH CODE (1) >>

<< CIRCLE ONE CODE ONLY >>

(1) At home
(2) At work
(3) At school / educational institution
(4) In the street or other open space
(5) In a shopping mall, supermarket or market
(6) At the bank
(7) In the park
(8) In a stadium
(9) At a restaurant or bar
(10) On a highway
(88) Other (specify) _____________________________________________
(99) Does not know / does not answer

B.07. And the last time it happened, were you or any other member of your household using the bicycle?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

→ << GO TO A.09 >>

B.08. And the last time it happened, could you tell me if the delinquents used force or threatened to against the person that was in the vehicle/truck/pick-up?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

B.09. And the last time it happened, did you recover the bicycle?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

B.10. And the last time it happened, did you or someone else formally report the incident to any competent authority?
B.11. To which authority was it reported to?  

<table>
<thead>
<tr>
<th>Authority</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police</td>
<td></td>
</tr>
<tr>
<td>Office of the Prosecutor or Public Ministry</td>
<td></td>
</tr>
<tr>
<td>Judicial authority</td>
<td></td>
</tr>
</tbody>
</table>

B.12. On the whole, how satisfied were you with the way the competent authority dealt with the matter?  

<table>
<thead>
<tr>
<th>Satisfied</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very</td>
<td>1 [___]</td>
</tr>
<tr>
<td>Satisfied</td>
<td>2 [___]</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>3 [___]</td>
</tr>
<tr>
<td>Very unsatisfied</td>
<td>4 [___]</td>
</tr>
</tbody>
</table>

B.13. For what reasons were you dissatisfied? You can give more than one reason.  

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>They did not do enough</td>
<td>1</td>
</tr>
<tr>
<td>They were not interested</td>
<td>2</td>
</tr>
<tr>
<td>They did not find or apprehend the offender(s)</td>
<td>3</td>
</tr>
<tr>
<td>They did not recover my property</td>
<td>4</td>
</tr>
<tr>
<td>They did not keep me properly informed</td>
<td>5</td>
</tr>
<tr>
<td>They did not treat me correctly (were impolite)</td>
<td>6</td>
</tr>
<tr>
<td>They were slow to arrive</td>
<td>7</td>
</tr>
<tr>
<td>Other (specify in the observations)</td>
<td>8</td>
</tr>
<tr>
<td>Does not know/Does not reply</td>
<td>9</td>
</tr>
</tbody>
</table>

B.14. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?  

<table>
<thead>
<tr>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>Does not know/Does not reply</td>
</tr>
</tbody>
</table>

<< END SECTION B >>
B.15. Why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Not serious enough
(2) I solved it myself / knew the offender(s)
(3) It was not appropriate for the police or competent authority / the police or competent authority was not necessary
(4) Did not have an insurance / could not claim insurance
(5) Lack of evidence
(6) I believed the police/competent authority could do nothing
(7) Dislike or fear of police/competent authorities / I did not want to deal with the police/ competent authorities
(8) Fear of reprisals
(9) The bureaucratic process is very complicated
(10) I do not know the procedure for reporting crimes
(11) The cost of the procedure is expensive
(88) Other (specify) _______________________________________
(99) Does not know /Does not reply

<< END SECTION B >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF BICYCLE THEFT MORE THAN ONCE, APPLY THE CORRESPONDING MODULE(S). OTHERWISE, CONTINUE WITH THE NEXT CRIME S/HE WAS VICTIME OF. >>

IN CASE S/HE HAS NOT BEEN VICTIM OF ANY OTHER CRIME, END THE INTERVIEW >>
SECTION C. VANDALISM

Household crime

Crime screening question

C.01. Over the past three (3) years, that is, since [month/year], has anyone deliberately damaged any part of your building, or any vehicle, machinery or other equipment that belonged to your household?

<< INCLUDE, FOR EXAMPLE, THE DAMAGE CAUSED BY THE USE OF FORCE, BY THE USE OF FIRE, OR GRAFFITI. DO NOT INCLUDE DAMAGES RESULTING FROM OTHER TYPE OF CRIMES, SUCH AS BURGLARY/HOUSEBREAKING OR VEHICLE THEFT >>

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

→ << END SECTION C >>

Victimization questions: crime details

C.02. You mentioned that over the past three (3) years, somebody deliberately damaged any part of your building, or any vehicle, machinery or other equipment that belonged to your household.

Could you tell me if it happened over the past twelve (12) months, that is, between [month/year] and [month/year]?

<< CIRCLE ONE CODE ONLY >>

(1) During the last twelve (12) months
(2) Before that
(99) Does not know / does not answer

→ << END SECTION C >>

<< INDICATE HOW MANY TIMES THE RESPONDENT WAS VICTIM OF THIS CRIME OVER THE PAST TWELVE (12) MONTHS >>

C.03. How many times did it happen over the past twelve (12) months?

<< ENTER THE NUMBER OF TIMES >> [___] [___]

<< IN CASE THE RESPONDENT HAS BEEN VICTIMIZED MORE THAN ONCE, THE QUESTIONS REFER TO THE 3 (THREE) LAST INCIDENTS, STARTING BY THE MOST RECENT >>

C.04. The last time it happened, what was the affected property?

<< CIRCLE ONE CODE ONLY >>

(1) One or more buildings
(2) One or more vehicles
(3) One or more machines
(88) Other (specify) ________________________________
(99) Does not know / does not answer
C.05. The last time it happened, how was it conducted?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Force was used to break or damage
(2) Fire was used
(3) Explosives were used (bombs, mortars, grenades, or other explosive devices)
(4) Graffiti was used or somebody got it dirty, painted or stained
(88) Other (specify)
(99) Does not know / does not answer

C.06. And the last time it happened, did you or someone else formally report the incident to any competent authority?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

<< END SECTION C >>

[NOTE: *Each country must include authorities to which one can formally report a crime]

<< INCLUDE ONLY COMPETENT AUTHORITIES >>

<table>
<thead>
<tr>
<th>C.07. To which authority was it reported to?</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Yes</td>
</tr>
<tr>
<td>2) No</td>
</tr>
<tr>
<td>(99) Does not know/Does Not reply</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>C.08. On the whole, how satisfied were you with the way the competent authority dealt with the matter?</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Very satisfied</td>
</tr>
<tr>
<td>(2) Satisfied</td>
</tr>
<tr>
<td>(3) Unsatisfied</td>
</tr>
<tr>
<td>(4) Very unsatisfied</td>
</tr>
<tr>
<td>(99) Does not know/Does not reply</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>C.09. For what reasons were you dissatisfied? You can give more than one reason.</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) They did not do enough</td>
</tr>
<tr>
<td>(2) They were not interested</td>
</tr>
<tr>
<td>(3) They did not find or apprehend the offender(s)</td>
</tr>
<tr>
<td>(4) They did not keep me properly informed</td>
</tr>
<tr>
<td>(5) They did not treat me correctly (were impolite)</td>
</tr>
<tr>
<td>(6) They were slow to arrive</td>
</tr>
<tr>
<td>(88) Other (specify in the observations)</td>
</tr>
<tr>
<td>(99) Does not know/Does not reply</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Police</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
</tbody>
</table>
C.10. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< END PART C >>

<< IN THE FOLLOWING QUESTION, MULTIPLE RESPONSES ARE ALLOWED. DO NOT READ OUT THE OPTIONS. WAIT UNTIL THE INFORMANT INDICATES YOU THE CORRECT ANSWER >>

C.11. Why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Not serious enough
(2) I solved it myself / knew the offender(s)
(3) It was not appropriate for the police or competent authority / the police or competent authority was not necessary
(4) Did not have insurance
(5) Lack of evidence
(6) I believed the police/competent authority could do nothing
(7) Dislike or fear of police/competent authorities / I did not want to deal with the police/competent authorities
(8) Fear of reprisals
(9) The bureaucratic process is very complicated
(10) I do not know the procedure for reporting crimes
(11) The cost of the procedure is expensive
(88) Other (specify) ________________________________
(99) Does not know /Does not reply

<< END SECTION C >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF VANDALISM MORE THAN ONCE, APPLY THE CORRESPONDING MODULE(S). OTHERWISE, CONTINUE WITH THE NEXT CRIME S/HE WAS VICTIME OF.

IN CASE S/HE HAS NOT BEEN VICTIM OF ANY OTHER CRIME, END THE INTERVIEW >>
SECTION D. HOMICIDE

Crime screening questions

<< EXPLAIN >> Now, I would like to ask you a few questions about the members of your household who are no longer with you. We are aware that these questions are difficult to answer and may bring deep memories of people close to you. Please, take into consideration that all the information you will give us is entirely confidential and will help to design measures, which will prevent violence and crime in the future.

[Note: for this crime, the framework of the reference period should be extended (from 3 to 7 years) in order to collect data over a longer reference period and allow the informant to discharge emotionally]

D.01. So, over the past seven (7) years, that is, since [month/year], has any of your household members died?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

→ << END SECTION D >>

D.02. Could you tell me then how many household members died during the last seven (7) years, that is, since [month/year]?

<< ENTER THE AMOUNT IN FIGURES >>

← | →

<< IN CASE THE RESPONDENT HAS BEEN VICTIMIZED MORE THAN ONCE, THE QUESTIONS REFER TO THE 3 (THREE) LAST INCIDENTS, STARTING BY THE MOST RECENT >>

<< IF THE INFORMANT DOES NOT KNOW OR DOES NOT ANSWER, ENTER 99 AND END SECTION D >>

Victimization questions: crime details

D.03. And from those household members who died during the last seven (7) years, that is, since [month/year], did any of them die due to an external or violent force?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

→ << END SECTION D >>

<< IF ANSWER IN D03 IS “YES”, THEN START IN CHRONOLOGICAL ORDER WITH THE MOST RECENT DEATH, SPECIFYING THE YEAR OF DEATH, AS WELL AS THE AGE AND GENDER OF THE VICTIM WHO DIED DUE TO AN EXTERNAL OR VIOLENT FORCE >>

D.04. Could you tell me in chronological order, starting from the most recent one, the year of death, age and gender of the victim/s?

<< REGISTER YEAR OF DEATH, AGE AND GENDER OF EACH VIOLENT DEATH VICTIM >>
<table>
<thead>
<tr>
<th>Year of the death, age and gender of the victim</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(1)</td>
</tr>
</tbody>
</table>

(1) **Year of death of the victim [YYYY]**

<<ENTER A FOUR-DIGIT YEAR FOR EACH VICTIM>>

99… Does not know / does not answer

(2) **Age of the victim [YY]**

<<ENTER THE AGE IN YEARS-OLD FOR EACH VICTIM>>

00… Less than 1 year-old
98… 98 years-old and older
99… Does not know / does not answer

(3) **Gender of the victim**

<<ENTER THE CORRESPONDING CODE FOR EACH VICTIM>>

1… Man
2… Woman
9… Do not know / does not answer

---

D.05. Could you tell me how did the death occur?

<<ENTER AN “X” AT THE CORRESPONDING CAUSE FOR EACH VICTIM.
ENTER ONLY ONE CAUSE PER VICTIM>>

<table>
<thead>
<tr>
<th>Cause of death</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(1)</td>
</tr>
</tbody>
</table>

(1) Victim during a criminal act (theft, robbery, gang fight, etc.)
(2) Victim of a terrorist attack, political violence or inter-ethnic violence
(3) Victim of personal conflicts, domestic violence, etc.
(4) Victim during armed forces or police operations
(5) Suicide victim
(6) Accident victim (including car accident or accident at work)
(88) Other (specify) __________________________________________
(99) Does not know / does not answer

---

D.06. Among the members of your household you have just mentioned, who died due to a violent death, could you tell me if they lived and shared food with the other members of your household during the last twelve (12) months prior to his/her death?
Household members who died due to a violent death

<table>
<thead>
<tr>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
</tr>
</tbody>
</table>

<< ENTER THE CORRESPONDING CODE FOR EACH VICTIM >>

1… Yes
2… No
99… Does not know / does not answer

<< IF ANY OF THE ANSWERS IN D06 = YES, THEN CONTINUE WITH D07. IF NOT, END SECTION D >>

<< READ SLOWLY (OPTION BY OPTION). INCLUDE EVENTS, WHICH OCCURRED IN GARAGES, CAR ENTRANCES OR COMMON AREAS WITH CODE (1) >>

D.07. And could you tell me where did (…..each victim’s NAME) death happen?

<< ENTER AN “X” AT THE CORRESPONDING CODE FOR EACH VICTIM.
MARK ONLY ONE PLACE PER VICTIM >>

<table>
<thead>
<tr>
<th>Geographical location of the crime</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) In your district</td>
<td>(1)</td>
</tr>
<tr>
<td>(2) In your city, but not in your district</td>
<td>(1)</td>
</tr>
<tr>
<td>(3) In another province but not yours</td>
<td>(1)</td>
</tr>
<tr>
<td>(4) In another country</td>
<td>(1)</td>
</tr>
<tr>
<td>(99) Does not know / does not answer</td>
<td>(1)</td>
</tr>
</tbody>
</table>

D.08. To be more precise, could you tell me in which type of location did it take place?

<< ENTER AN “X” AT THE CORRESPONDING CODE FOR EACH VICTIM.
MARK ONLY ONE PLACE PER VICTIM >>

<table>
<thead>
<tr>
<th>Location of the crime</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) At home</td>
<td>(1)</td>
</tr>
<tr>
<td>(2) At work</td>
<td>(1)</td>
</tr>
<tr>
<td>(3) At school /educational institution</td>
<td>(1)</td>
</tr>
<tr>
<td>(4) In the street, public transport or other open space</td>
<td>(1)</td>
</tr>
<tr>
<td>(5) In a shopping mall, supermarket or market</td>
<td>(1)</td>
</tr>
<tr>
<td>(6) At the bank</td>
<td>(1)</td>
</tr>
<tr>
<td>(7) In the park</td>
<td>(1)</td>
</tr>
<tr>
<td>(8) In a stadium</td>
<td>(1)</td>
</tr>
</tbody>
</table>
D.09. And could you tell me what type of weapon was used to take (…… each victim’s NAME) life?

<<ENTER AN “X” AT THE CORRESPONDING CODE FOR EACH VICTIM. MARK ONLY ONE WEAPON PER VICTIM. IN CASE OF “CAR ACCIDENT OR ACCIDENT AT WORK” REGISTER IT UNDER THE OPTION “OTHER”>>

<table>
<thead>
<tr>
<th>Weapon used</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Explosive weapons or bombs (including suicide bombs)</td>
<td>(1) (2) (3) (4) (5)</td>
</tr>
<tr>
<td>(2) Firearm</td>
<td></td>
</tr>
<tr>
<td>(3) Sharp object (knife, machete or other sharp/pointed object)</td>
<td></td>
</tr>
<tr>
<td>(4) Blunt object or other object used as weapon (bat, stick, pipe, rope,</td>
<td></td>
</tr>
<tr>
<td>explosives, brass knuckles or other hand weapons, bow and arrow, crossbow,</td>
<td></td>
</tr>
<tr>
<td>martial arts weapons, etc.)</td>
<td></td>
</tr>
<tr>
<td>(88) Other (specify)</td>
<td></td>
</tr>
<tr>
<td>(99) Does not know / does not answer</td>
<td></td>
</tr>
</tbody>
</table>

D.10. Could you tell me if the victim(s) belonged to any of the following groups of people?

<< ENTER AN “X” AT THE CORRESPONDING CODE FOR EACH VICTIM. MARK ONLY ONE WEAPON PER VICTIM >>

<table>
<thead>
<tr>
<th>Group of people</th>
<th>Victim number due to extreme force or violence</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Member of the armed forces/police</td>
<td>(1) (2) (3) (4) (5)</td>
</tr>
<tr>
<td>(2) Government employee</td>
<td></td>
</tr>
<tr>
<td>(88) Other (specify)</td>
<td></td>
</tr>
<tr>
<td>(99) Does not know / does not answer</td>
<td></td>
</tr>
</tbody>
</table>

D.11. Regarding the last victim who died in [year of the death], did you or someone else formally report the incident to any competent authority?

<< CIRCLE ONE CODE ONLY >>

| (1) Yes                      | << GO TO D16 >> |
| (2) No                       | << END SECTION D >> |
| (99) Does not know / does not answer |
NOTE: *Each country must include authorities to which one can formally report a crime*

<< INCLUDE ONLY COMPETENT AUTHORITIES >>

D.12. To which authority was it reported to?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< GO TO THE NEXT LINE >>

D.13. On the whole, how satisfied were you with the way the competent authority dealt with the matter?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Very satisfied
(2) Satisfied
(3) Unsatisfied
(4) Very unsatisfied
(99) Does not know/Does not reply

<< GO TO THE NEXT LINE IN D.12 >>

D.14. For what reasons were you dissatisfied? You can give more than one reason.

<< REGISTER THE CORRESPONDING CODES IN THE BOXES >>

(1) They did not do enough
(2) They were not interested
(3) They did not find or apprehend the offender(s)
(4) They did not keep me properly informed
(5) They did not treat me correctly (were impolite)
(6) They were slow to arrive
(88) Other (specify in the observations)
(99) Does not know/Does not reply

<< GO TO THE NEXT LINE IN D.12 >>

D.15. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< GO TO D.17 >>

<< IN THE FOLLOWING QUESTION, MULTIPLE RESPONSES ARE ALLOWED. DO NOT READ OUT THE OPTIONS. WAIT UNTIL THE INFORMANT INDICATES YOU THE CORRECT ANSWER >>

D.16. Regarding the last victim who died in [year of the death], why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>
D.17. In some countries, centres or agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised centre or agency after this incident?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No → << END SECTION D >>

D.18. Could you tell me what kind of centre or agency was it?

<< CIRCLE ONE CODE ONLY >>

(1) Government agency
(2) Hospital
(3) Religious centre
(4) NGO
(88) Other (specify) ____________________________________________
(99) Does not know / does not answer

<< END SECTION D >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF HOMICIDE WITHIN THE HOUSEHOLD MORE THAN ONCE, APPLY THE CORRESPONDING MODULE(S). OTHERWISE, CONTINUE WITH THE NEXT CRIME S/HE WAS VICTIME OF.

IN CASE S/HE HAS NOT BEEN VICTIM OF ANY OTHER CRIME, END THE INTERVIEW >>
SECTION E. KIDNAPPING

Crime screening question

E.01. Over the past three (3) years, that is, since [month/year], have you or any other member of your household been retained against your/his/her will or illegally, with the aim of demanding money or any other form of financial gain for your/his/her freeing?

<<INCLUDE ONLY HOUSEHOLD MEMBERS WHO LIVE IN THE HOUSEHOLD, DO NOT INCLUDE RELATIVES WHO LIVE OUTSIDE THE HOUSEHOLD, NOR CHILD ABDUCTIONS RESULTING FROM CHILD CUSTODY VIOLATIONS>>

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No

→ << END SECTION E >>

Victimization questions: crime details

<<IF ANSWER IN E.01 = “YES”, THEN START IN CHRONOLOGICAL ORDER WITH THE MOST RECENT KIDNAPPING, SPECIFYING THE YEAR OF OCCURRENCE, AS WELL AS THE AGE AND GENDER OF THE VICTIM WHO WAS RETAINED ILLEGALLY>>

E.02. Could you tell me the year of the illegal retention, age and gender of the victim in chronological order, starting from the most recent one?

<<SPECIFY YEAR OF DEATH, THE AGE AND THE GENDER OF EACH VICTIM WHO WAS ILLEGALLY RETAINED OR AGAINST HIS/HER WILL >>

<< IF THE SAME PERSON WAS RETAINED ILLEGALLY OR AGAINST HIS/HER WILL MORE THAN ONCE, COMPLETE A CHARACTERIZATION REGISTRY FOR EACH TIME IT HAPPENED >>

<< REGISTER IN LINE FOUR (4) IF THE VICTIM WAS THE INFORMANT HIM/HERSELF >>

<table>
<thead>
<tr>
<th>Victim number</th>
<th>Year of kidnapping, age and gender of the victim</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(1) Year of kidnapping of the victim [YYYY]</td>
</tr>
<tr>
<td></td>
<td>&lt;&lt;ENTER A FOUR-DIGIT YEAR FOR EACH VICTIM &gt;&gt;</td>
</tr>
<tr>
<td></td>
<td>99… Does not know / does not answer</td>
</tr>
<tr>
<td></td>
<td>(2) Age of the victim [YY]</td>
</tr>
<tr>
<td></td>
<td>&lt;&lt;ENTER THE AGE IN YEARS-OLD FOR EACH VICTIM&gt;&gt;</td>
</tr>
<tr>
<td></td>
<td>00… Less than 1 year-old</td>
</tr>
<tr>
<td></td>
<td>98… 98 years-old and older</td>
</tr>
<tr>
<td></td>
<td>99… Does not know / does not answer</td>
</tr>
</tbody>
</table>
(3) Gender of the victim

<<ENTER THE CORRESPONDING CODE FOR EACH VICTIM>>

1… Man
2… Woman
9… Does not know / does not answer

(4) Was the informant the victim?

<<ENTER THE CORRESPONDING CODE FOR EACH VICTIM>>

1… Yes
2… No
9… Does not know / does not answer

E.03. Among the members of your household you have just said, who were retained illegally or against their will, could you tell me if they lived and shared food with the other members of your household during the last twelve (12) months prior to their retention?

Household members who were illegally retained

<<ENTER THE CORRESPONDING CODE FOR EACH VICTIM>>

1… Yes
2… No
9… Does not know / does not answer

<< IF ANY OF THE ANSWERS IN E.03 IS “YES”, CONTINUE WITH E.04. IF NOT, END SECTION E >>

<< READ SLOWLY (OPTION BY OPTION). INCLUDE EVENTS, WHICH OCCURRED IN GARAGES, CAR ENTRANCES OR COMMON AREAS WITH CODE (1) >>>

E.04. The last time it happened, where was the person captured?

<< CIRCLE ONE CODE ONLY >>

(1) At home or outside the home ➔ << GO TO E.06 >>
(2) At work/school or outside work/school
(3) In the street or other open space
(4) While driving or travelling in a motor vehicle
(5) While using public transport
(88) Other (specify) ________________________________
(99) Does not know / does not answer
E.05. The last time it happened, could you tell me where did it happen?

[NOTE: *Each country must adjust the question to its political division*]

<< CIRCLE ONE CODE ONLY >>

(1) In your district
(2) In your city, but not in your district
(3) In your province
(4) In another province but not your own
(5) In another country
(99) Does not know / does not answer

<< END SECTION B >>

E.06. The last time it happened, what was the outcome of the kidnapping?

<< CIRCLE ONE CODE ONLY >>

(1) Kidnapped person was liberated
(2) The offender/s took kidnapped person’s life
(3) Kidnapped person is still retained against his/her will
(88) Other (specify) ___________________________
(99) Does not know / does not answer

<< GO TO E.08 >>

E.07. The last time it happened, for how long was the victim retained against his/her will?

<< CIRCLE ONE CODE ONLY >>

(1) Less than 24 hours
(2) 1 to 3 days
(3) 4 to 30 days
(4) 1 to 3 months
(5) More than 3 months
(99) Does not know / does not answer

E.08. Regarding the last time it happened, what was the cause or the purpose of the kidnapping?

<< CIRCLE ONE CODE ONLY >>

(1) To demand a ransom (money, any good or other benefit)
(2) To achieve a political, criminal or terrorist objective
(3) A dispute about a minor’s custody
(4) Other personal or family dispute
(88) Other (specify) ___________________________
(99) Does not know / does not answer

<< GO TO E.11 >>

E.09. Tell me, the last time it happened, did the offender(s) get any payment, good or any other benefit from you or your family?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know / does not answer

<< GO TO E.11 >>
**E.10.** Tell me, on that last occasion, what was the amount of money or the approximate value of the goods or benefits that you or your family paid to the offender(s)?

Value in local currency: ____________________________  << ENTER AMOUNT IN FIGURES >>

______________________________  << ENTER AMOUNT IN SCRIPT >>

**E.11.** And the last time it happened, did you or someone else formally report the incident to any competent authority?

<< CIRCLE ONE CODE ONLY >>

(1) Yes  
(2) No  
(99) Does not know / does not answer  --> << GO TO E.15 >>

**E.12.** To which authority was it reported to?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Yes  
(2) No  
(99) Does not know/Does not reply  --> << GO TO THE NEXT LINE >>

**E.13.** On the whole, how satisfied were you with the way the competent authority dealt with the matter?

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

(1) Very satisfied  
(2) Satisfied  
(3) Unsatisfied  
(4) Very unsatisfied  
(99) Does not know/Does not reply  --> << GO TO THE NEXT LINE IN E.12 >>

**E.14.** For what reasons were you dissatisfied? You can give more than one reason.

<< REGISTER THE CORRESPONDING CODES IN THE BOXES >>

(1) They did not do enough  
(2) They were not interested  
(3) They did not find or apprehend the offender(s)  
(4) They did not keep me properly informed  
(5) The kidnapped person was not freed  
(6) They did not treat me correctly (were impolite)  
(7) They were slow to arrive  
(88) Other (specify in the observations)  
(99) Does not know/Does not reply
E.15. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< GO TO E.17 >>

<< IN THE FOLLOWING QUESTION, MULTIPLE RESPONSES ARE ALLOWED. DO NOT READ OUT THE OPTIONS. WAIT UNTIL THE INFORMANT INDICATES YOU THE CORRECT ANSWER >>

E.16. Why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) I solved it myself / knew the offender(s)
(2) It was not appropriate for the police or competent authority / the police or competent authority was not necessary
(3) Did not have an insurance / could not claim insurance
(4) Lack of evidence
(5) I believed the police/competent authority could do nothing
(6) Dislike or fear of police/competent authorities / I did not want to deal with the police/competent authorities
(7) Fear of reprisals
(8) The bureaucratic process is very complicated
(9) I do not know the procedure for reporting crimes
(10) The cost of the procedure is expensive
(88) Other (specify) ___________________________________________
(99) Does not know /Does not reply

E.17. In some countries, centres or agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised centre or agency after this incident?

<< CIRCLE ONE CODE ONLY >>

(3) Yes
(4) No → << END SECTION E >>

E.18. Could you tell me what kind of centre or agency was it?

<< CIRCLE ONE CODE ONLY >>

(1) Government agency
(2) Hospital
(3) Religious centre
(4) NGO
(88) Other (specify) __________________________________________________________
(99) Does not know / does not answer

<< END SECTION E >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF KIDNAPPING MORE THAN ONCE, APPLY THE
CORRESPONDING MODULE(S). OTHERWISE, CONTINUE WITH THE NEXT CRIME S/HE WAS VICTIME OF.

IN CASE S/HE HAS NOT BEEN VICTIM OF ANY OTHER CRIME, END THE INTERVIEW >>
SECTION F. ILLEGAL POSSESSION OF FIREARMS

F.01. Now I will ask you to think about five (5) households close to yours (district, village, or town), those ones that you know well and with which you have a close relationship. (It means that you regularly exchange points of view about everyday life, but they are not your relatives). If you wish, you can take notes in order to remember them later on.

<< PROVIDE THE INFORMANT A PIECE PAPER AND SUFFICIENT TIME TO THINK AND TAKE NOTES. IT IS ALLOWED THAT THE INFORMANT GIVES LESS THAN FIVE (5) HOUSEHOLDS >>

How many households did you write down or in how many households did you think?

<< ENTER THE CORRESPONDING CODE >>

77 … Refuses to answer
99… Does not know

|___|___|

<< IF THE ANSWER IS = 00 OR 99 OR 77, GO TO F04 >>

F.02. From what you know, how many of these households do you think have guns or other firearms in their housings?

<< ONLY ONE ANSWER IS VALID. MAKE SURE THAT THE INFORMANT ANSWERS ACCORDINGLY WITH THE NUMBER OF HOUSEHOLDS IDENTIFIED IN THE PREVIOUS QUESTION >>

<< ENTER THE CORRESPONDING CODE >>

77 … Refuses to answer
99… Does not know

|___|___|

<< IF THE ANSWER IS = 00 OR 99 OR 77, GO TO F.04 >>

F.03. And among these neighboring households, which you think have guns, how many of them do you know directly that have guns in their household, either because they have told you so personally, or because you have seen them?

<< ENTER THE CORRESPONDING CODE >>

77 … Refuses to answer
99… Does not know

|___|___|

<< IF THE ANSWER IS = 00 OR 99 OR 77, GO TO F.04 >>

F.04. And over the past twelve (12) months, that is, between [month/year] and [month/year], how often have you seen people with guns or other firearms in your neighborhood, excluding the police or armed forces?

<< CIRCLE ONE CODE ONLY >>

(1) Every day or almost every day
(2) Some times a week
(3) Some times a month
(4) Some times a year
(5) Rarely/Almost never
(6) Never
(99) Does not know / does not answer

F.05. And from the following behaviors, could you tell me which ones seem acceptable to you and which ones unacceptable?

<< ENTER AN “X” IN THE CORRESPONDING CODE FOR EACH OPTION >>

<table>
<thead>
<tr>
<th>Acceptable</th>
<th>Undecided</th>
<th>Unacceptable</th>
<th>Does not know/does not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Firing a gun to celebrate something</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(2) Possess a gun to protect your family</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(3) A ordinary citizen holding his gun in public</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(4) Selling guns in the black market</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(5) Selling guns to people under 18 years old</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

<< EXPLAIN >> Nowadays, security is an important preoccupation in [COUNTRY] and certain people have guns in their homes in order to protect themselves and their family from potential dangers or for other use.

F.06. In your opinion, the disposal of a gun in an ordinary household contributes to a higher sense of security against delinquency?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(77) Refuses to answer
(99) Does not know

F.07. Do you or any other household member have a gun, hunting rifle or any other type of firearm?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(77) Refuses to answer
(99) Does not know

F.08. How many guns or other firearms do you have in your household?

<< ENTER THE CORRESPONDING CODE >>

77 … Refuses to answer
99… Does not know

| ___ | ___ | ___ | ___ |
F.09. Could you tell me what type of firearm do you or any other household member possess?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) Handgun (pistol, revolver)
(2) Hunting gun (hunting pistol, ammunition rifle)
(3) Non-automatic rifle
(4) Semi-automatic rifle
(5) Automatic rifle
(88) Other (specify) ____________________________________________________________________
(77) Refuses to answer → << END SECTION F >>
(99) Do not know → << END SECTION F >>

F.10. For what reason(s) do you or any other household member have a firearm?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) For hunting
(2) Target practice
(3) As part of a collection
(4) As prevention from delinquency / for personal protection
(5) For being a member of the armed forces, police, or other private security company
(6) For custom or tradition
(7) Because it has always been in the family / household
(77) Refuses to answer
(99) Does not know

<< END SECTION F >>

[NOTE: Alternative formulation of question F01, in case countries would want to try it in a pilot test]

F.01. Now, I would like to ask you to think about how many households close to yours (district, village, or town) you know well and with which you have a close relationship? (This means that they are at an easy walking distance from yours and that you regularly exchange points of view about everyday life).

<< IF YOU ARE ASKED, SPECIFY THAT “HOUSEHOLD” IS DEFINED AS A GROUP OF PEOPLE WHO SHARE THE SAME ADDRESS AND SHARE THE FOOD >>

<< ENTER THE CORRESPONDING CODE >>

77 … Refuses to answer
99…: Does not know

[_______]

<< IF THE ANSWER IS = 00 OR 99 OR 77, GO TO F.04 >>
## SECTION G. CORRUPTION (ACTIVE AND PASSIVE BRIBERY)

### Crime screening questions

[Note. The list of relevant institutions must be adjusted to each country’s criminal justice system]

<table>
<thead>
<tr>
<th>Official authorities or institutions</th>
<th>Yes</th>
<th>No</th>
<th>Yes</th>
<th>No</th>
<th>Number of times</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Police</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>2. Courts (judges, secretaries)</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>3. Public prosecutors</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>4. Doctors in public institutions</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>5. Nurses in public institutions</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>6. Professors/teachers in public institutions</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>7. Custom agents</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>8. Tax agents and/or inspectors</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>9. Cadaster employees</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>10. Employees to issue a driver’s licenses or vehicle circulation permits</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>11. Public services agents (water, electricity, etc.)</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>12. Ministry or Agency of Social Welfare agents (pension, maternity aid or other social benefits, etc.)</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>13. Food distribution agents or ration cards agents</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>14. Foreign Embassy or Consulate officers</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>15. Provincial or municipal officers (public employees)</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
<tr>
<td>16. Provincial or municipal officers (elected by popular vote)</td>
<td>(1)</td>
<td>(2)</td>
<td>(1)</td>
<td>(2)</td>
<td></td>
</tr>
</tbody>
</table>
### Victimization questions: crime details

**G.04.** The last time you gave a gift or paid extra money (excluding official fees), did you or someone else formally report the incident to any competent authority/institution (police, court, public administration, integrity commission, etc.)?

- **Yes**
- **No**
- **Does not know / does not answer**

<< CIRCLE ONE CODE ONLY >>

→ << GO TO G.09 >>

<< END SECTION G >>

[NOTE: *Each country must include authorities to which one can formally report a crime*

<< INCLUDE ONLY COMPETENT AUTHORITIES >>

<table>
<thead>
<tr>
<th>G.05. To which authority was it reported to?</th>
<th>G.06. On the whole, how satisfied were you with the way the competent authority dealt with the matter?</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Yes</td>
<td>(1) Very satisfied</td>
</tr>
<tr>
<td>(2) No</td>
<td>(2) Satisfied</td>
</tr>
<tr>
<td>(99) Does not know / does not answer</td>
<td>(3) Unsatisfied</td>
</tr>
<tr>
<td></td>
<td>(4) Very unsatisfied</td>
</tr>
<tr>
<td></td>
<td>(99) Does not know/Does not reply</td>
</tr>
</tbody>
</table>

<< REGISTER ONLY ONE CODE FOR EACH AUTHORITY >>

<< GO TO THE NEXT LINE IN G.05 >>

[NOTE: *In the following question, multiple responses are allowed. Do not read out the options. Wait until the informant indicates you the correct answer***]

**G.07.** For what reasons were you dissatisfied? You can give more than one reason.

- (1) They did not do enough
- (2) They were not interested
- (3) They did not find or apprehend the offender(s)
- (4) They did not recover the money
- (5) They did not keep me properly informed
- (6) They did not treat me correctly (were impolite)
- (7) They were slow to arrive
G.08. And the last time it happened, when reporting the matter to the competent authority, have you or any other member of your household signed a document describing what happened, either yourself or through a lawyer?

<< CIRCLE ONE CODE ONLY >>

(1) Yes
(2) No
(99) Does not know/Does not reply

<< END PART G >>

<< IN THE FOLLOWING QUESTION, MULTIPLE RESPONSES ARE ALLOWED. DO NOT READ OUT THE OPTIONS. WAIT UNTIL THE INFORMANT INDICATES YOU THE CORRECT ANSWER >>

G.09. Why didn’t you or anybody else report the incident to the competent authorities?

<< MULTIPLE RESPONSES ARE ALLOWED: CIRCLE THE CORRESPONDING CODES >>

(1) I solved it myself / knew the offender(s)
(2) It was not appropriate for the police or competent authority / the police or competent authority was not necessary
(3) Lack of evidence
(4) I believed the police/competent authority could do nothing
(5) Dislike or fear of police/competent authorities / I did not want to deal with the police/competent authorities
(6) Fear of reprisals
(7) The bureaucratic process is very complicated
(8) I do not know the procedure for reporting crimes
(9) The cost of the procedure is expensive
(88) Other (specify) ___________________________________________
(99) Does not know / Does not reply

<< END SECTION G >>

<< IF THE RESPONDENT HAS BEEN VICTIM OF CORRUPTION MORE THAN ONCE, APPLY THE CORRESPONDING MODULE(S). OTHERWISE, END THE INTERVIEW. >>
END OF
ANNEX QUESTIONNAIRE