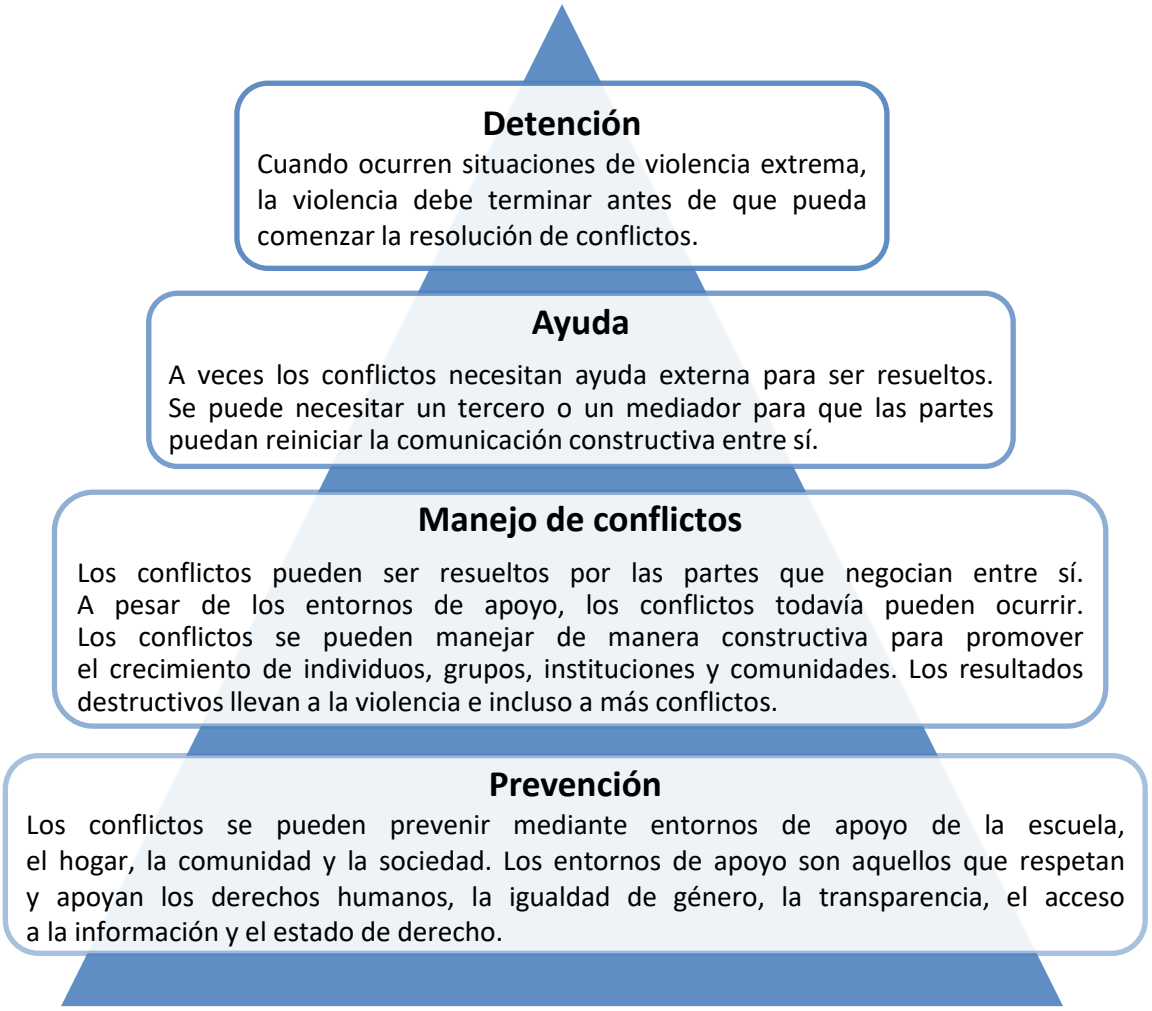Diagrama de la pirámide de conflicto