UNODC
United Nations Office on Drugs and Crime

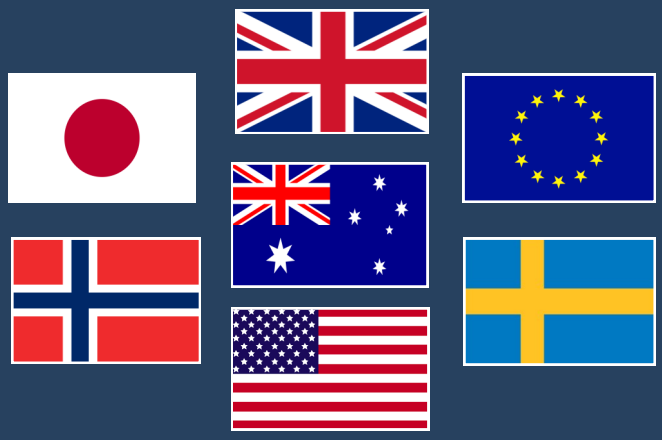
UNODC Global eLearning

eLearning Newsletter

Newsletter on the UNODC Global eLearning Programme / Issue No. 10 — Sept/Oct 2016

UNODC eLearning in numbers September-October 2016

- 22,847 users (12,274 online; 10,573 offline)
- 25 courses, 1 tutorial 13 languages
- 345 training modules
- 230,069 hours of eLearning training delivered
- 197 countries connected to the Programme
- 14 operational Mobile Training Units
- 8 eLearning Centres
- 10 Training for Trainers and Course Managers
- 400 social media communications
- 3000 helpdesk communications
- 228,060 access to the eLearning webpage



PROGRAMME HIGHLIGHTS

1. **Thailand** is the first ranking global user of UNODC eLearning with 6650 registered officials.
2. **9 additional countries** accessed eLearning training.
3. New eLearning training centers in **Pakistan** and **Fiji**.
4. **Training for Trainers and Course Managers** held in Vienna.
5. New modules on Smuggling of Migrants in Urdu for the Federal Investigation Agency of **Pakistan**.
6. eLearning **training courses for Border** Liaison Offices (BLO) in Southeast Asia.
7. eLearning centre has been inaugurated at the FIA Regional Directorate Lahore, **Pakistan**.
8. **New eLearning webpage** launched in September.
9. Specialized border control eLearning **training in Vietnam.**
10. **Anti-Money Laundering training delivered** to Financial Intelligence Units (FIU).
11. eLearning assessment in **Sierra Leone**.
12. **Kenya** and **South Asia** Wildlife Services trained using eLearning courses.

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Sri Lanka eLearning Centres deliver trainings to Police Officers

UNODC eLearning established two centres at the Kalutara Police Academy and at the Narcotics Office in Colombo. More, than 700 officers have been trained successfully so far.

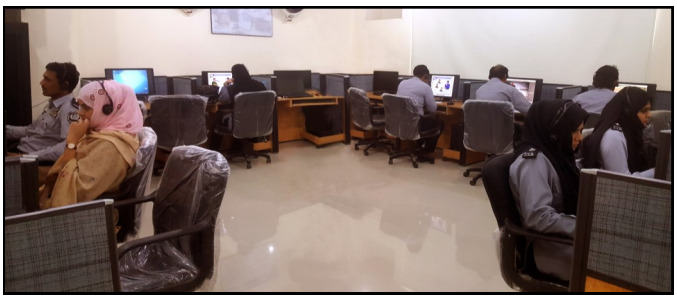
New Webpage for UNODC eLearning

Having more, than 220,000 visitors, The UNODC eLearning Programme has launched its new website in September. It has been created to offer greater clarity and more user-friendly opportunities for those who are interested in receiving knowledge in the field of crime prevention.

The Public area of the platform contains modules on HIV, Human Rights, Anti-Corruption, extended by the newest module of 'Alternatives to Imprisonment for Women Offenders'.

Pakistan Receives Modules in Urdu

eLearning modules on Smuggling of Migrants localised in Urdu were piloted at the Federal Investigation Agency (FIA). The Government of Australia supports UNODC for the Human Trafficking and Smuggling of Migrants components of the Country Programme in Pakistan.



9th Training for Trainers and Course Managers

A special session of training was organized for the eLearning National Project Officer at the Regional Office for West and Central Africa on the use of the LMS platform, how to manage users, courses and Mobile Training Units.

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23,000 eLearning Users in 197 Countries

23,000 learners are taking eLearning training through the programme's various delivery platforms. 11,000 new users have been registered since June 2016.

The United Nations Office of Information and Communications Technology

has been supporting the UNODC Global eLearning Programme with technical issues and improvement. Their Newsletter is available through the link:

https://unite.un.org/news/unite-newsletter-2016-august

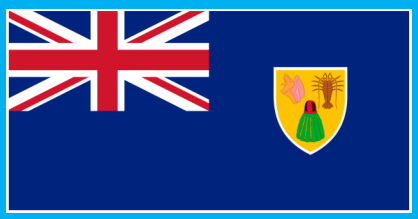
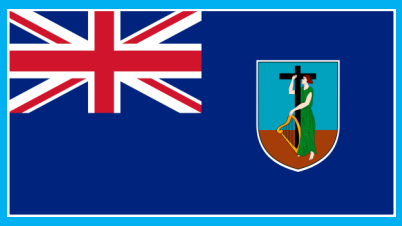
The Programme is grateful for the ongoing support of the UNITE Team.

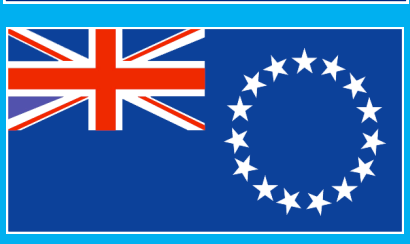
9 New countries Receiving eLearning

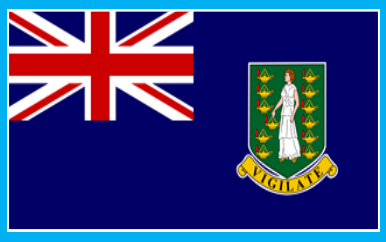
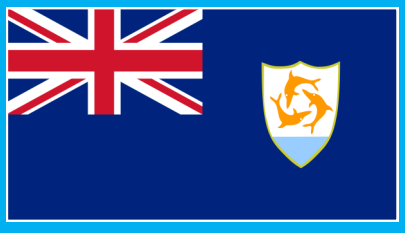
9 additional countries received UNODC eLearning training. These countries can also be chosen from the drop-down menu during the registration process. With the newly joined countries, the eLearning Programme has 197 countries receiving on-line UNODC assistance for institutional strengthening and capacity building through eLearning services.

The UNODC Global eLearning Programme is pleased to welcome Cayman Islands, British Virgin Islands, Cook Islands, Aruba, Curaçao, Sint Maarten, Anguilla, Montserrat and Turks and Caicos Islands as new participants of the programme.

New eLearning Users



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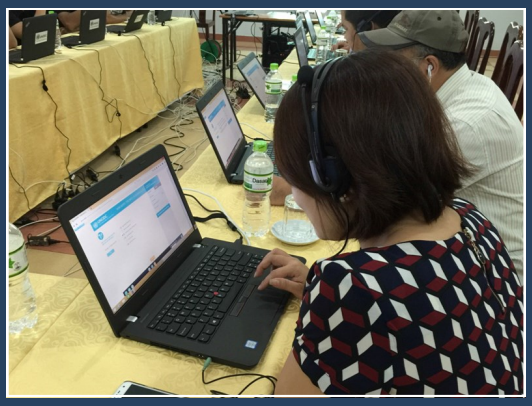
UNODC Vietnam hosted a series of specialised eLearning training courses on transnational organized crime including human trafficking, smuggling of migrants, wildlife crime and illegal logging for officers from the four BLO locations; one in Nghe An Province, one in Ha Tinh Province and two in Quang Tri Province. The training aims to improve the capacity for law enforcement officers to better address transnational organized crime in different forms. The focus on eLearning also teaches the officers how to utilize new technology provided by UNODC to further their own professional development through standardized, international training modules available in their local language.



VIETNAM

A total of one hundred and eighty transnational organized crime training modules on TOC were delivered to frontline officers working in these locations in Viet Nam. Results from pre-tests and post-tests have showed notable increases in knowledge, thereby strengthening the capacity of the BLO network to interdict transnational crime and to coordinate with each other. Although some technical difficulties were encountered, none prevented the officers from completing the training modules. Participants highly appreciated the training, acknowledged the training as highly useful and relevant to their work, and indicated their desire to attend more training events in the future.

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Kenya Wildlife Services adopted UNODC eLearning

Officers of the Kenya Wildlife Services used the UNODC's eLearning modules dealing with scenes of crime as a pre-requisite to attend the two weeks advanced training "Advanced crime scene procedures and techniques to be applied when attending to suspected wildlife crime scenes". The training took place at the KWS Training Institute and provided the officers with a thorough understanding of crime scene management and collection of evidence management of digital evidence, case file compilation, which is aimed to improve the quality of evidence presented on wildlife cases. As per the evaluation of the course by the participants, the E-learning modules provided a good base in preparation for the actual practical course, ensuring that all participants started on common ground.

In Southeast Asia and Pacific, the UNODC Global Programme for Combating Wildlife and Forest Crime is rolling out access to a set of 14 eLearning modules to support the work of law enforcement officers to investigate wildlife and forest crimes.

During September, UNODC enrolled 127 participants in the Philippines from the Centre for Transnational Crime and the National Bureau of Investigation, and 156 participants in Thailand's Department of National Parks, Wildlife and Plant Conservation.

The eLearning modules are available in English and a range of Southeast Asian languages, and cover topics such as wildlife crime, illegal logging, anti-corruption, financial investigations, controlled deliveries, and other aspects related to investigation of wildlife and forest crimes.

The eLearning Programme is also being promoted in Lao PDR, Malaysia, and Viet Nam, and the roll-out will start soon.

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Pakistan Federal Investigation Agency and UNODC launched eLearning Centre

Mr. Cesar Guedes UNODC Pakistan Country Representative inaugurated a computer-based training "e-learning centre" for the Federal Investigation Agency of Pakistan.

The representatives from FIA including Dr Usman Anwar, Ian Hudson, and Delia Mills from Australian High Commission and Martin Banks from the United Kingdom's High Commission were also present.

According to FIA officials, after inaugurating the centre Guedes thanked the High Commissioner of Australia Ms Margaret Adamson for generously funding the development of the e-learning centre. He appreciated the FIA support and willingness to develop their expertise in order to overcome a multitude of challenges including human trafficking, migrant smuggling and other forms of transnational organised crimes.

Guedes lauded the efforts of UK High Commissioner Thomas Drew for especially enabling the UNODC to develop a dedicated modern "Interviewing Room" in addition to assisting the FIA to digitalise its paper record for the first time.

eLearning Newsletter

Thailand's frontline officers harness new technology to combat cross-border crime

Bangkok (Thailand) - Recognizing the importance of data collection and information sharing, 12 law enforcement officers from eleven Thai Border Liaison Office (BLO) locations and headquarters travelled from their border areas to Bangkok to participate in a hands-on, one-day workshop on utilizing technology to collect and share cross-border crime information.

The officers received access to all of UNODC's specialized training material on investigating transnational organized crime translated into local languages. The officers were also given access to eLearning, which allows them to further their professional development through interactive online courses available in their native language. By training the officers on innovative data collection techniques and providing them with standardized resources for self-learning, the Regional Border Management Programme is helping to strengthen the capacity of frontline officers to counter networks of transnational organized crime.

The Police Education Bureau of the Royal Thai Police delivered **UNODC eLearning training to nearly 6650 officers** in different regions of Thailand.

Lao's frontline officers from 15 remote border offices receive training

Vientiane (Lao PDR) - Frontline officers from 15 distant border locations across Lao PDR met in Vientiane to share their experiences on harmonized regional procedures to effectively cooperate across borders, and to receive unique BLO Field Tablets and practical training on its use to collect, analyze and share data and intelligence to combat cross-border transnational organized crime.

eLearning Newsletter

eLearning Courses for Border Liaison Offices in Southeast Asia

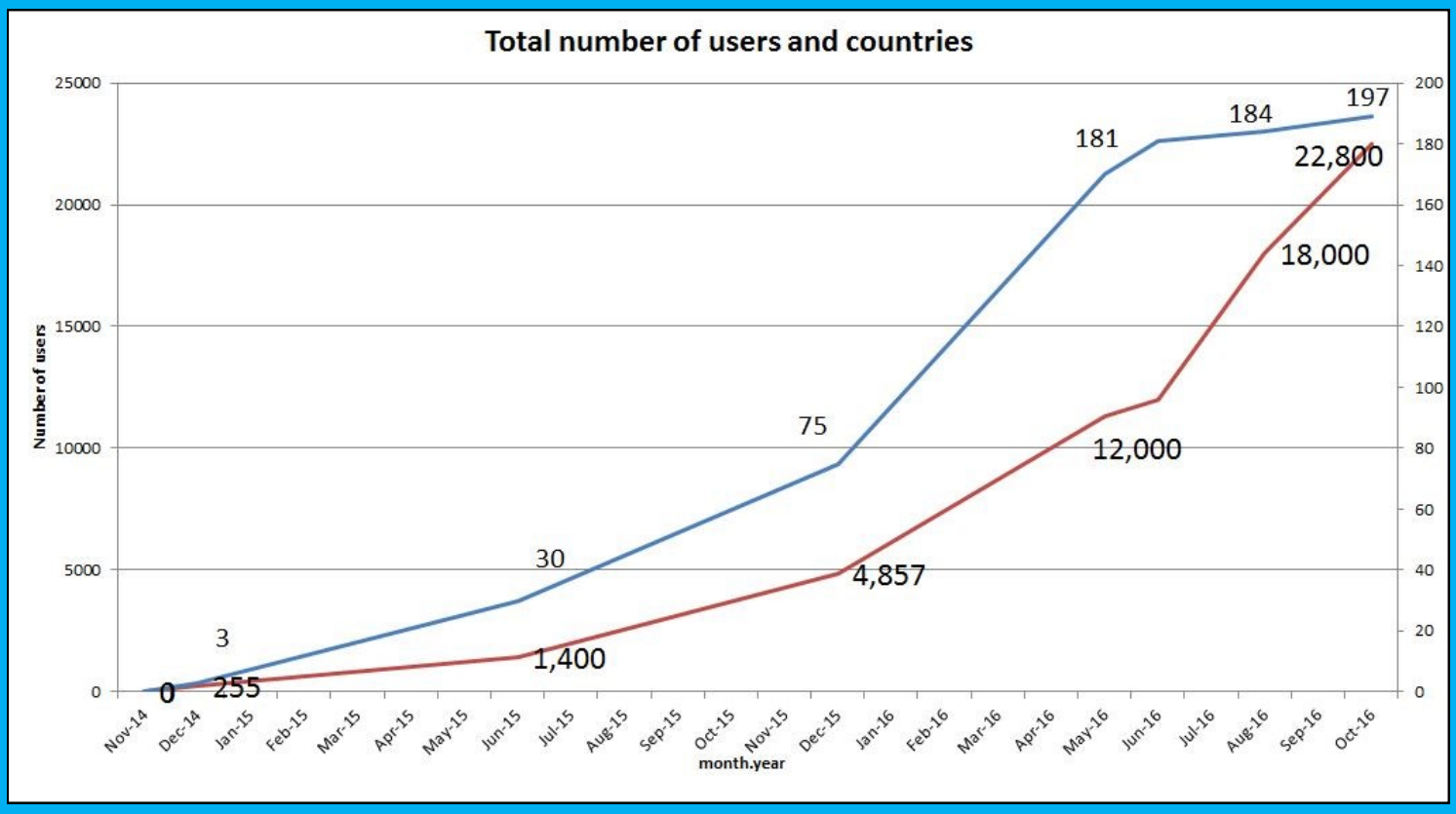
General Promtorn Pakart Commissioner of the Police Education Bureau (PEB) and General Sornkrit Kaewpalek, Deputy Commissioner of PEB recently highlighted, that eLearning is a key component of the Royal Thai Police (RTP) officers' training. The Commissioner also stated his high satisfaction about the services provided by UNODC. As a result of the success, RTP Senior Management decided to continue using and expanding eLearning in 2017 and beyond. The training policy of RTP will require to pass the eLearning training in different subjects area in line with the requirements of the officers' duty.

eLearning Assessment in Sierra Leonne

The eLearning National Project Officer for ECOWAS conducted an eLearning assessment mission in Freetown, Sierra Leone.

The purpose of the Assessment was to plan the production and delivery of a Mobile Training Unit (MTU).

The UNODC Staff met with local law enforcement officers to introduce the eLearning programme, to visit training facilities and to assess their readiness for conducting an eLearning Training for Trainers.



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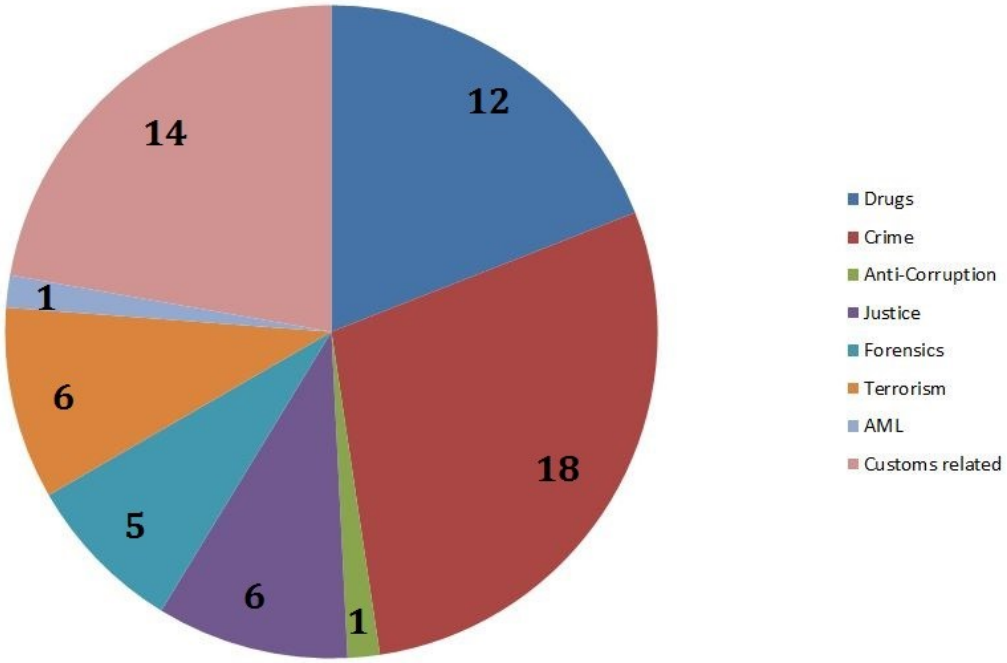
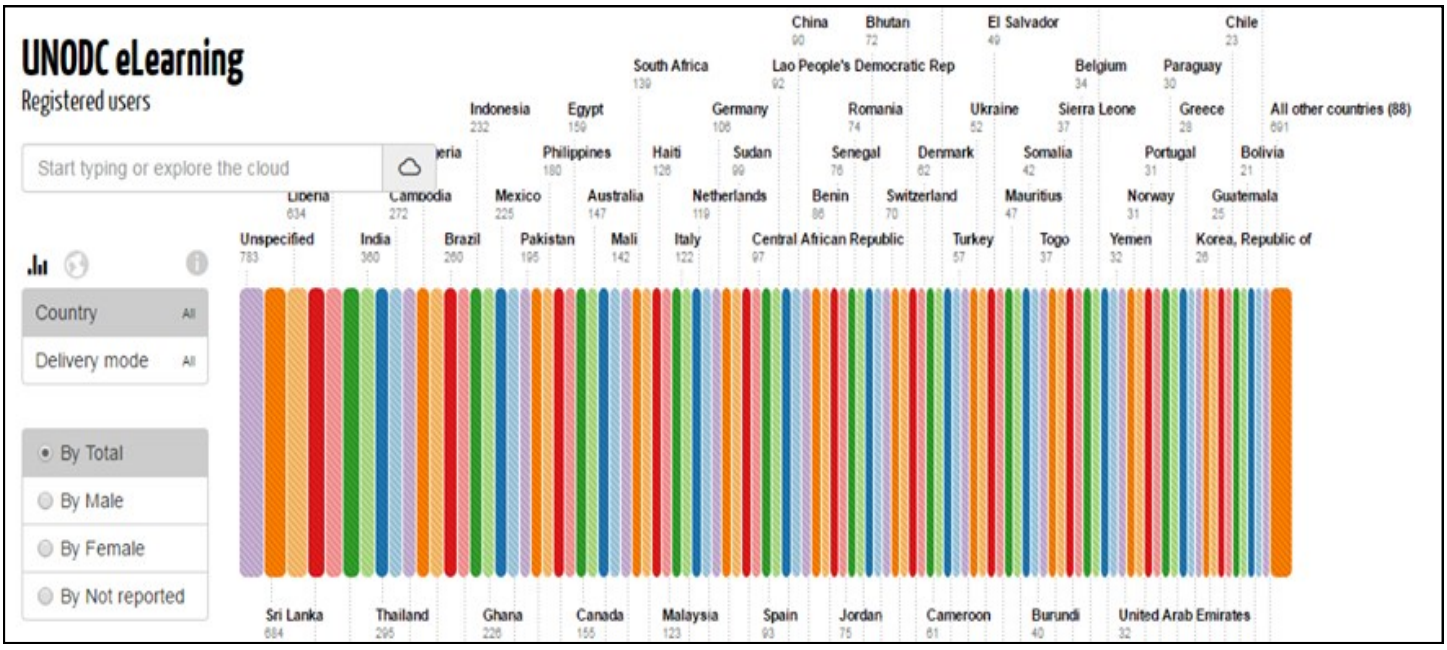
eLearning Courses per UNODC thematic area



Reach the UNODC Global eLearning Programme's Course Catalogue through the following link:

http://www.unodc.org/elearning/en/courses/course-catalogue.html



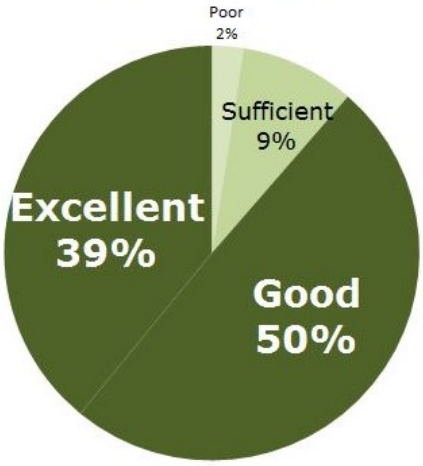
eLearning Newsletter

Results of the Second Global Survey on eLearning

Question 1.:

How would you rate the **eLearning services** you have received from UNODC?

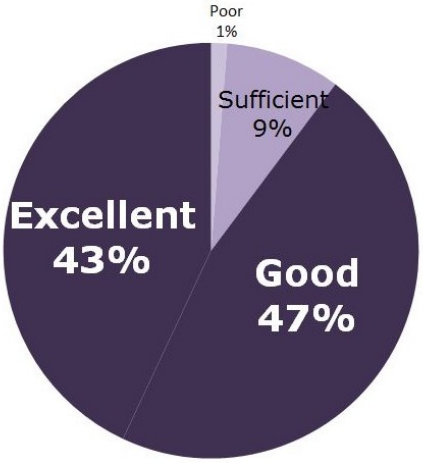
(Services: 89% Good-Excellent)



Question 2.:

How useful did you find the eLearning modules for your **personal and professional development?**

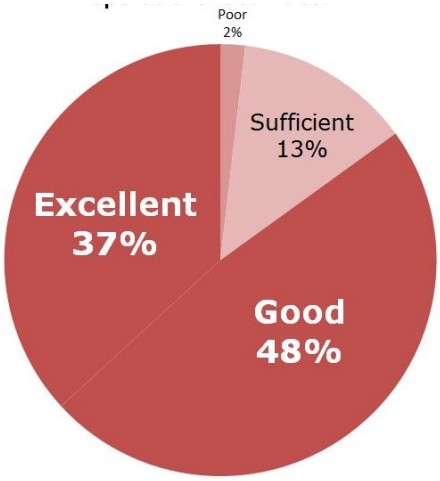
(Learning: 90% Good-Excellent)



Question 3.:

Question: How useful did you find the learning modules for your **operational activities**?

(Operation: 85% Good-Excellent)



eLearning Training Feedback from training held in Kenya:

Excellent. It focuses the participant before the actual physical interactive training.

Very useful. They formed a good foundation for us trainees as we came to the course.

It was perfect and wonderful and should be applied to other courses.

Informative

It made my course easier and I would urge UNODC to make it a training that one can get a diploma or degree.

It was an eye-opener. I hope I`ll still have the account to go to other online lessons. Let it be formatted to accommodate smartphone use.

Very useful and easy to follow the guidelines. Most helpful.

UNODC Global eLearning

Annual Meeting for Law Enforcement Experts and Advisors

The Division for Treaty Affairs organized the Annual Meeting for Law Enforcement Experts and Advisors from the 29th August until the 2nd of September, which was also attended by the eLearning Programme, as well. The Presentation was held on the achievements and on the future plans of the Programme. As a result, new centres will start using eLearning products in the near future.

News

Upcoming Events

- Production of Human Trafficking modules into French and Spanish.
- Production of course on Virtual Currencies - Preventing Money Laundering and Financing of Terrorism from the use of Virtual Currencies (Bitcoin).
- Translation of Anti-Corruption modules into French and Spanish.
- 3 Mobile Training Units to be delivered to Sahel, Mali and Niger.
- Production of 8 modules on firearms trafficking.

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UNODC Global eLearning

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