



**UNODC**

United Nations Office on Drugs and Crime

News on the UNODC Global eLearning Programme / Issue No. 11.

# Annual eLearning Newsletter

2016

## Highlight

With the end of the year upon us, the Global eLearning team is pleased to write to you to take stock of major 2016 achievements and to share plans for 2017 and beyond.

First and foremost, we would like to express our sincere thanks to each of you, and to your teams, for giving continuous trust to the Global eLearning products and for renewing your production commitments in 2017.

As you are well aware, the Programme is coming from a very challenging 2014-2015, with complex financial and managerial challenges. In 2016, we were able to make the programme growing again at both financial and delivery level and we are now ready to start the 2017 with optimism.

We are also happy to start the new Programme cycle with a new eLearning team and to confirm to our 28,200 users, 197 countries and more than 20 clients in the Headquarters, Field and sister organizations, that in the months to come, we are going to launch new eLearning courses and a Learning Management System full of new features.

The Global eLearning team is pleased to take the opportunity of this annual Newsletter to thank you again for your continuous support and to wish you Happy Holidays.

The Global eLearning Team

**“Knowledge is the key to sustaining the fight against drugs, crime and terrorism”**

Yury Fedotov  
Executive Director  
UNODC



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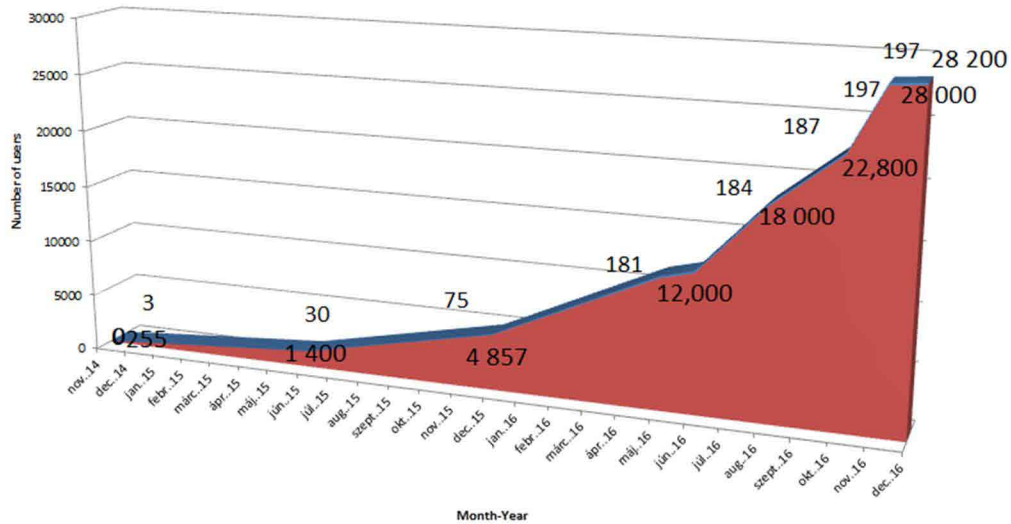


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UNODC Global  
**eLearning**

Total number of users and countries



## UNODC eLearning in numbers 2016

### January

7700 users  
(6450 online and 1257 offline)

21 courses, 12 languages

234 training modules

75 000 hours of  
training delivered

10 countries connected  
to the Programme

14 operational Mobile Training Units

20 000 access to the  
eLearning webpage

### December

28,200 users  
(12,970 online; 15,095 offline)

25 courses in 13 languages

350 training modules

282,614 hours of eLearning  
training delivered

197 countries connected  
to the Programme

14 operational Mobile  
Training Units

8 eLearning Centres

232,024 access to the  
eLearning webpage



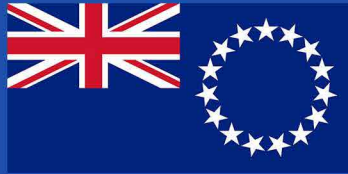
## Cambodia



### Multiple eLearning training delivered

Cambodian law enforcement officers received multiple eLearning training managed by the Border Management Team of the Partnership Against Transnational Crime through Regional Organized Law Enforcement (PATROL) in Phnom Penh, Cambodia. The eLearning modules were available in English and Khmer and covered a wide range of topics such as drug organisations, human trafficking and smuggling of migrants.

## Cook Islands



### AML training delivered

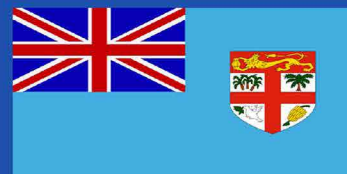
The Global Programme against Money-Laundering, Proceeds of Crime and the Financing of Terrorism conducted a training with eLearning content for participants from the Cook Islands. 54% of the trainees were female. The eLearning Programme and the AML Programme cooperates in order to deliver standardized UNODC eLearning capacity-building worldwide.



## Egypt, North Africa, Middle East

### Launch of the new course in Arabic

The Anti-Corruption eLearning Course, developed by the Corruption and Economic Crime Branch of UNODC, have been translated and localized into Arabic for users in Egypt and Arabic speaking countries. The first module is an overview of the United Nations Convention Against Corruption, while the second one explores and explains how the Convention, as the only global, comprehensive and legally binding anti-corruption instrument, can act as a framework for the fight against corruption across the globe.



## Fiji

### UNODC visited the FIU CBT Centre

Officials of the UNODC visited the FIU CBT Centre and met with the FIJI FIU on the operation of the CBT Centre. Mr Jeremy Douglas, the Regional Representative of the UNODC for the Southeast Asia and the Pacific was invited for a courtesy visit to the FIJI FIU, which provides UNODC's computer-based training courses in Fiji. Mr. Razim Buksh, the Director of the Fiji FIU thanked the UNODC for providing the software training courses.

**India**



**eLearning Training Centre at the National Academy of Customs, Excise and Narcotics**

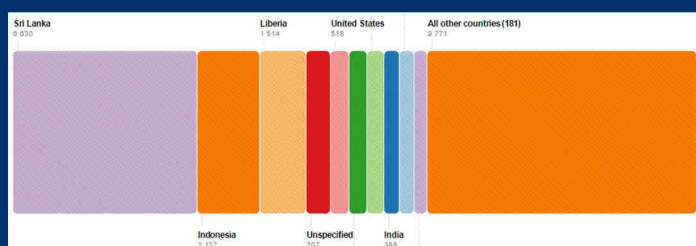
The National Academy of Customs, Excise & Narcotics (NACEN) is the premier training institute working in collaboration with United Nations Office on Drugs & Crime (UNODC). NACEN is imparting training on drug law enforcement to various Asian nations. The Government of India has entrusted NACEN the responsibility of knowledge exchange, experience sharing and training with various countries of the world. NACEN gives place to one of the off-line training centres of the UNODC eLearning Programme. Thanks to its work, the number of law enforcement officers trained by eLearning training courses during 2016 is close to 400.

A new training course – including six modules – On the Narcotic Drugs and Psychotropic Substances is in production for the use of the Government of India in two languages: Hindi and English.



For more statistics, please visit the UNODC eLearning Webpage using the following link:

[https://golearn.unodc.org/olat/raw/static/unodc/cube/index.html?lf\\_id=](https://golearn.unodc.org/olat/raw/static/unodc/cube/index.html?lf_id=)

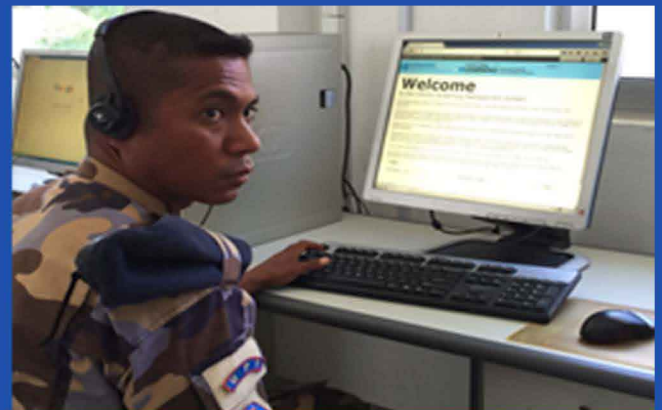


**Indonesia**



**eLearning training to the participants of the Bali Process Meeting in Indonesia**

Jakarta Centre for Law Enforcement Cooperation (JCLEC) conducted a training in Semarang, Indonesia to the participants of the Bali Process Meeting. Learners were from Afghanistan, Australia, Bangladesh, Cambodia, China, Republic of Korea, Hong Kong SAR, India, Indonesia, Japan, Jordan, Lao PDR, Malaysia, Maldives, Myanmar, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Thailand, Turkey, UAE, USA, Vietnam, IOM, and UNHCR. The Global eLearning Programme cooperates with JCLEC since 2010 in order to deliver UNODC eLearning in Indonesia.



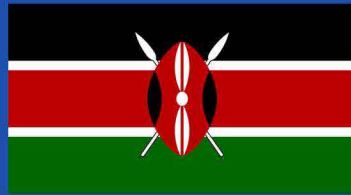
Law enforcement students graduation in Indonesia Purwokerto National Police School in Indonesia has the newest lab build by UNODC eLearning Programme and JCLEC. In February 2016, 952 students graduated. All of the graduates benefitted from the study of the UNODC eLearning Programme training modules.



### Global Programme against Money-Laundering (GPML)

The Anti Money Laundering eLearning course has been launched in January. In less, than one year the AML eLearning course has close to 500 users. The feedback received from users has been very positive. According to their answers, the course helped them to deepen their knowledge in this field. The gender distribution is as 35% female and 65% male participants.

### Kenya



### Kenya Wildlife Services adopted UNODC eLearning

Officers of the Kenya Wildlife Services used the UNODC's eLearning modules dealing with scenes of crime as a pre-requisite to attend the two weeks advanced training "Advanced crime scene procedures and techniques to be applied when attending to suspected wildlife crime scenes". The training took place at the KWS Training Institute and provided the officers with a thorough understanding of crime scene management and collection of evidence management of digital evidence, case file compilation, which is aimed to improve the quality of evidence presented on wildlife cases. As per the evaluation of the course by the participants, the E-learning modules provided a good base in preparation for the actual practical course, ensuring that all participants started on common ground.

### Lao PDR

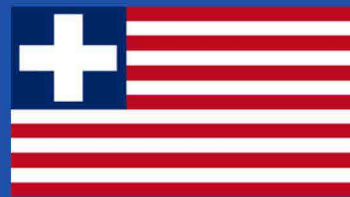


### eLearning training delivery on mobile tablets for law enforcement officers

The Border Management Team of the Partnership Against Transnational crime through Regional Organized Law Enforcement (PATROL) provided officers in Lao PDR with access to the eLearning training in their languages. This gave the officers from Border Liaison Office opportunity to be trained with eLearning modules on the topics covering UNODC mandate. More countries from the region connected to the eLearning network since then.

### Lao's frontline officers from 15 remote border offices receive training

Vientiane (Lao PDR) - Frontline officers from 15 distant border locations across Lao PDR met in Vientiane to share their experiences on harmonized regional procedures to effectively cooperate across borders, and to receive unique BLO Field Tablets and practical training on its use to collect, analyze and share data and intelligence to combat cross-border transnational organized crime.



### Liberia

### Liberia reached more than 125 persons per month

In the African continent Liberia was the first receiving a Mobile Training Unit in December 2015. The programme has already reached nearly 1,500 beneficiaries. During the first year of using Mobile Training Units, Liberia had more than 125 beneficiaries per month. This number is very impressive, considering that the delivery of the same training on a traditional way would needed at least 5 training workshops for 25 participants. The average yearly training cost is \$35/beneficiary, exemplifying the cost-effectiveness of the eLearning services.



### Malaysia

### AML eLearning course

In May, the Global Programme against Money Laundering, Proceeds of Crime and the Financing of Terrorism (GPML) received an official request from the Financial Intelligence Unit (FIU) of Malaysia to have staff members registered for the Anti Money Laundering (AML) eLearning course. A total of 90 staff members were provided access to the AML course. It is expected to have around 300 new users per year.

**Myanmar**



**eLearning training to Police**

The Border Management team provided eLearning training to 18 officers in Myanmar. They came from nine different police stations of the capital, Naypyidaw.



**eLearning trainings delivered**

The Border Management Team of the Partnership Against Transnational Crime through Regional Organized Law Enforcement (PATROL) delivered capacity-building training in Kawthaung, Tachileik and Myawaddy, in Myanmar. UNODC eLearning contents and tablets were used during the 3 training in May. A total of 36 police officers received access to the UNODC eLearning contents in Burmese and English. The trainings focused on drug organisations, human trafficking, smuggling of migrants, wildlife crime, land border interdiction and container profiling and examination.



**Pakistan**



**New eLearning modules in Urdu**

Three new Urdu modules have been produced in order to train Pakistan Officers to prevent the smuggling of migrants under the title of 'Introduction to Smuggling of Migrants', 'Investigative Approaches to Smuggling of Migrants' and 'Investigative Techniques to Counter the Smuggling of Migrants'. The modules take a great emphasis on primary investigative approaches and discuss the importance of treating migrants as victims of a crime and to respond accordingly to obtain essential evidence. The modules cover the use of specific investigative techniques for a more effective action against crimes.



**Pakistan Federal Investigation Agency and UNODC launched eLearning Centre**

Mr. Cesar Guedes UNODC Pakistan Country Representative inaugurated a computer-based training "e-learning centre" for the Federal Investigation Agency of Pakistan.

The representatives from FIA including Dr Usman Anwar, Ian Hudson, and Delia Mills from Australian High Commission and Martin Banks from the United Kingdom's High Commission were also present.

According to FIA officials, after inaugurating the centre Guedes thanked the High Commissioner of Australia Ms Margaret Adamson for generously funding the development of the e-learning centre. He appreciated the FIA support and willingness to develop their expertise in order to overcome a multitude of challenges including human trafficking, migrant smuggling and other forms of transnational organised crimes.

Guedes lauded the efforts of UK High Commissioner Thomas Drew for especially enabling the UNODC to develop a dedicated modern "Interviewing Room" in addition to assisting the FIA to digitalise its paper record for the first time.



**Sierra Leone**



**Thailand**

### eLearning Assessment in Sierra Leone

The eLearning National Project Officer for ECOWAS conducted an eLearning assessment mission in Freetown, Sierra Leone.

The purpose of the Assessment was to plan the production and delivery of a Mobile Training Unit (MTU).

The UNODC Staff met with local law enforcement officers to introduce the eLearning programme, to visit training facilities and to assess their readiness for conducting an eLearning Training for Trainers.

### eLearning in Thailand

Thailand is a long-lasting partner and represents a prominent place in the delivery of eLearning. The training campaign of the Royal Thai Police—Police Educational Bureau (RTP PEB) has reached 2250 certified users in the utilization of the Mobile Training Units. Thailand has provided trainings to 6 training centres so far in Ubonratchathani, Undorthani, Songkla, Yala, Lampang and Surat Thani. The delivery of mobile trainings of “Human Trafficking” is in progress to a further 19 police training centres all over Thailand.

**Sri Lanka**



### Training Centres of Sri Lanka

The two training centres in Sri Lanka (Kaluthara Police Academy and National Drug Control Board, Colombo) have trained 6567 eLearning law enforcement officers since the launch of the Programme. This number is a clear representation of interest and cooperation.





**Thailand's frontline officers harness new technology to combat cross-border crime**

Bangkok (Thailand) - Recognizing the importance of data collection and information sharing, 12 law enforcement officers from eleven Thai Border Liaison Office (BLO) locations and headquarters travelled from their border areas to Bangkok to participate in a hands-on, one-day workshop on utilizing technology to collect and share cross-border crime information.

The officers received access to all of UNODC's specialized training material on investigating transnational organized crime translated into local languages. The officers were also given access to eLearning, which allows them to further their professional development through interactive online courses available in their native language. By training the officers on innovative data collection techniques and providing them with standardized resources for self-learning, the Regional Border Management Programme is helping to strengthen the capacity of frontline officers to counter networks of transnational organized crime.



**Timor Leste**

**eLearning Centre established at Police Headquarters**

UNODC Global eLearning Programme established an eLearning Centre with localised modules and a "training for trainers" to the Police Headquarters in Dili, Timor-Leste. Eight police officers, including the National eLearning Focal Person, were trained on the use and deliveries of new eLearning technology.



**Tonga**

**Two eLearning training delivered**

Alongside with the Global Programme against Money-Laundering, two training have been delivered in Tonga. Police officers were trained through UNODC eLearning contents.



**Vietnam**



**BLO Trainings in Vietnam (ROSEAP)**

Frontline multi-agency law enforcement officers from six Border Liaison Offices (BLO) gathered for a weeklong training on anti-smuggling techniques to counter transnational organized environmental crimes in the city of Long Xuyen, Viet Nam.

An international and national team of experts delivered the practical training to improve the capacity of the thirty participating officers to detect, interdict and communicate cross-border smuggling crimes as part of UNODC's Border Management Programme for Southeast Asia and the Global Programme for Combating Wildlife and Forest Crime.



**eLearning training for Police**

Vietnam is one of the most active countries in terms of delivery. Officers from six different Police Border Liaison Offices (BLO) have been trained by the Border Management team using eLearning contents. The officers who took part in the training originated from southern provinces of Viet Nam. Training were delivered in Vietnamese and aimed to improve capacity building for law enforcement officers, especially those at the border control management. All officers passed the knowledge assessment successfully and received the eLearning Programme certificate of completion.

UNODC Vietnam hosted a series of specialised eLearning training courses on transnational organized crime including human trafficking, smuggling of migrants, wildlife crime and illegal logging for officers from the four BLO locations; one in Nghe An Province, one in Ha Tinh Province and two in Quang Tri Province. The training aimed to improve the capacity for law enforcement officers to better address transnational organized crime in different forms. The focus on eLearning also teaches the officers how to utilize new technology provided by UNODC to further their own professional development through standardized, international training modules available in their local language.





**UNODC**  
United Nations Office on Drugs and Crime



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**Goodbyes and Welcomes**

At the end of 2016, the eLearning Team said goodbye to three of its members. Shariful Islam (Consultant) handed over his position to Nicolas Caruso who will be in charge for upcoming productions. Andrea Borsoi took over the localizations and LMS from Emily Métens (Consultant) and Zsófía Márton (Intern) finished her 6 months long internship.

**Happy Holidays and best wishes  
from the Global eLearning Team!**