The UNODC Global eLearning Programme

The UNODC Global eLearning Programme delivers up-to-date capacity building to Member State officials, thereby strengthening the capacity of Governments to better meet human security needs and challenges.

UNODC eLearning training is delivered online, offline and mobile platforms and is available to anyone, in any working conditions.

As part of its efforts to raise awareness and knowledge in the important areas of Human Rights, HIV and AIDS and Anti-corruption, the UNODC Global eLearning Programme opened a “Public Area” within its platform containing these modules, making them available to the wider public.

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“KNOWLEDGE IS THE KEY TO SUSTAINING THE FIGHT AGAINST DRUGS, CRIME AND TERRORISM”

Yury Fedotov, Executive Director (UNODC)

UNODC eLearning in numbers

- 231 training modules
- 20 courses in 12 different languages
- 3600 online users (25 in 2014)
- 1257 offline users
- 16000 visits of the eLearning webpage (425 in 2014)
- 70000 hours of eLearning training delivered
- 10 Mobile Training Units
- 17 off-line servers
- 7 customized Learning Management Systems
- 5 training for trainers and eLearning Focal Persons
- 600 helpdesk messages replied to and users assisted

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The Global eLearning Programme is funded by the European Union and the Governments of Australia, Denmark, Japan, Norway, Sweden, the United Kingdom and the United States of America and others.

The Global eLearning Platform

The UNODC Global eLearning Programme began in June 2010 and builds on UNODC’s previous experience and achievements in Computer Based Training (CBT). The CBT centres were stand-alone training units, catering to a “one size fits all” model. Leveraging the improvements of Internet technology, the Global eLearning Programme moved in delivering online training and offers the advantage of comprehensive on-demand training solutions that can be customised for the needs of the end-user.

The UNODC Global eLearning Platform (learning management system) was launched in September 2014 and got fully operational in November 2014. The Platform is completely and easily customizable to suit a wide range of learning environments (themes) and geographic contexts (languages). It has thus been conceptualized for its full integration into the emerging inter-regional and inter-agency capacity building initiatives such as the Law Enforcement Training Network. This approach is aimed at maximizing UNODC’s impact locally and whilst acting and sharing globally.

In 2015, the programme delivered services in all continents and reached over 6,000 users.

Learning Contents

The Global eLearning Programme develops learning contents in collaboration with UNODC senior and international experts. Learning modules are based on the consolidated UNODC experience in delivering capacity building worldwide following UN standards and international best practice. Current security and human threats such as transnational organized crime, illicit drugs, trafficking in persons and smuggling of migrants, and issues relating to border control, forensics and laboratories, controlled deliveries, security and travel documents, intelligence, HIV and AIDS, wildlife and forest crime, cybercrime and human rights are covered.

As of 2015, the UNODC Global eLearning Programme offers 233 training modules delivered through 21 courses in English. These modules are also available in 11 other languages.
Programme delivery in 2015

January 2015

After the launch of the platform and its successful test in late 2014, the Global eLearning Programme started registering new users/learners and delivering training.

In January 2015, the platform counted 25 online users. As of December 2015, 3600 online users were registered.

**eLearning Workshop held by the Myanmar Police Force**

eLearning trainers of the Myanmar Police Force concluded a Workshop on UNODC eLearning in Nay Pyi Taw. The event was attended by senior Police officials and heads of divisions dealing with illicit drugs and transnational crime.

**eLearning Courses on Investigating Drug Organised Crime launched in India**

eLearning courses on Investigating Drug Organised Crime were installed at the Punjab Police Academy in Phillaur. This marks the 31st eLearning centre in India and enables the delivery of training to the Punjab Police Force, the first state police in India to receive eLearning at its academy. India is amongst the South-Asian countries with the longest network of eLearning centres.

February 2015

**eLearning Training on Human Trafficking to Vietnam Police**

The Standing Office on Drugs and Crime (SODC) and the UNODC Vietnam Country Office organised the first ever eLearning training in Ha Noi, using 3 modules on Human Trafficking. 11 trainees from the People’s Police Academy and the People’s Security Academy were trained.

**Mobile Training for front-line Officials to Cambodia**

In the presence of the Secretary General of the National Authority on Combating Drugs, UNODC delivered an eLearning Mobile Training Unit containing 84 modules in Khmer in a ceremony held at the Cambodian Ministry of Interior. Prior to the handover, UNODC staff conducted technical training-for-trainers sessions with Cambodian officials.

**eLearning Workshop and Training at the Jakarta Centre for Law Enforcement Cooperation (JCLEC)**

In addition to the opening of a new Computer Based Training centre at the National Police School in Purwokerto, JCLEC held a training on transnational child exploitation for 20 participants, using the UNODC eLearning module on Human Trafficking.
March 2015

**eLearning Training at JCLEC, Indonesia**

A UNODC eLearning Training was held on Smuggling of Migrants at the Jakarta Centre for Law Enforcement Cooperation (JCLEC) in Semarang, Indonesia. 25 police officers from Indonesia, Bangladesh, India, Iran, Malaysia, Myanmar, Pakistan, Sri Lanka and Vietnam participated in the training.

**eLearning Workshop at the National Police Academy of Cambodia**

The Police Academy of Cambodia conducted an eLearning for 10 senior police officers, using 7 different eLearning modules. This was the first activity in Cambodia using the Mobile Training Units (MTUs) delivered by UNODC in December 2014.

May 2015

**Cybercrime Repository database, included in the eLearning Cybercrime Course**

The UNODC launched the cybercrime repository including three databases: a Case Law, Cybercrime Legislation and a Lessons Learned database. In joint association with the Cybercrime and Emerging Crime section, the Global eLearning Programme has integrated the cybercrime repository website (http://cybrepo.unord.org) into the Cybercrime course available on the platform, thereby enhancing learner’s knowledge.

June 2015

**eLearning Training Centre established in the Maldives**

UNODC Regional Office in India, together with the Global eLearning Programme delivered to the Maldives Customs Service a Mobile eLearning Centre in Male. The training centre represents the 39th eLearning centre in South Asia and boasts the advantage of enabling access to training material without the need for internet access. Moreover, 32 localized modules have been produced in Sinhala as well as the module on ‘Smuggling of Migrants’ in 8 localized languages.
July 2015

Project Advisory Committee in Bangkok

The GLOU61 programme carried out the second Project Steering Committee/Project Advisory Committee in Bangkok at the UNODC Regional Office for Southeast Asia in Bangkok and the Pacific. National Focal Points of Cambodia, China, Indonesia, Lao PDR, Myanmar, Thailand, Vietnam and Timor Leste attended the meeting and provided their views on the delivery of eLearning to their countries.

Kalutara Police Academic (KPA) launched eLearning training in Sinhala, Sri Lanka

KPA launched eLearning training in Kalutara, accompanied by a second technical Training-for-Trainers workshop. Since the delivery of 86 new modules in Sinhala and English to the eLearning centre at the KPA, 15 cadets have started learning through this innovative means. The head of the training centre reported high level of satisfaction on quality and content of the modules. Due to this success, more students were asked to attend eLearning training.

eLearning center opened in Sri Lanka

The National Dangerous Drugs Control Bureau (NDDCB) CBT Centre in Sri Lanka has been converted into an eLearning center and is equipped with 32 modules in Sinhala and 86 Modules in English. This is the second eLearning centre established by UNODC in Sri Lanka.

New modules and Train-the-Trainers workshop to Thailand

The programme delivered new modules on Smuggling of Migrants, Human Trafficking and Wildlife Crime translated into Khmer, Mandarin, Bahasa, Lao, Burmese, Thai and Vietnamese. Moreover, a Train-the-Trainers workshop and update of the current Mobile Training Units was conducted for the countries of the Greater Mekong Sub-region and Indonesia.

During this training, national focal persons were introduced to new features of the learning management system and taught how to deliver the courses to their front line officers in their countries. These courses were delivered to national officers upon return of the respective offices.
August 2015

eLearning Training delivered to Laos PDR and Indonesia

As of August 2015, Lao PDR has trained 15 officers, through the use of the Mobile Training Unit, including officers from the International Relationship Department, Immigration Department as well as the Public Security. Subjects covered during the training included: Introduction to Smuggling on Migrants, Investigative Approaches to Smuggling on Migrants and Investigative Techniques to Counter the Smuggling on Migrants. Moreover, 20 Participants in Indonesia have been trained during the Cybercrime Training from August 3rd to August 14th. During their free time, the participants have managed to obtain 71 certificates covering modules in Bahasa, illegal logging and Cybercrime modules.

September 2015

Final Results of Independent Evaluation presented to Member States at FinGov in UNODC headquarters in Vienna

On 7 September 2015, the Global eLearning Project invited all donors of the GLOU61 Project to the FinGov meeting to present the final results of the evaluation of the Global eLearning Project and discussed future steps of the project.

October 2015

eLearning training delivered to Indonesia and Cambodia

From the 19 – 30th of October, the JCLEC ran an eLearning training for 20 participants on Counter Terrorism Investigation Management, funded by the United Kingdom. The training was specifically designed for the personnel of the Indonesian Police Anti-Terror Force, known as the Special Detachment 88 Anti-Terrorism unit. On top of the eLearning session conducted, participants were encouraged to undertake further eLearning classes to improve training. It has been reported that the eLearning training has greatly benefited the participants. Modules including, Smuggling of Migrants and Performing a Car Search have been completed in the spare time after the eLearning training session. Furthermore, 4 eLearning training courses have been conducted in Cambodia and completed by Participants of the BLO’s staff. Many of these participants work for institutions such as, immigration, Anti-Narcotics, Custom & Excise, Military Police, CamControl, Border Police and Border Army.
November 2015

eLearning training delivered to India

The National Academy of Customs Excise & Narcotics in Faridabad conducting eLearning training courses from the 23rd November to the 4th December. Moreover, a 2 days eLearning training took place from November 30th to December 1st for the Bhutanese delegates as a part of their training curriculum.

eLearning training to Sri Lanka

eLearning training has been conducted in Sri Lanka on two accounts in October. In total, 31 male and 5 female officers have completed the course Crime Investigating & Drugs organised Crimes. Further eLearning training on Police Officers and Crime Scene Awareness has been undertaken by 110 Probationary Sub Inspectors. Moreover, an additional third training was followed upon Crime Investigation and Drug Organised Crimes. The training was attended by 6 male officers and 6 female officers.

December 2015

UNODC delivered first Mobile eLearning Unit and training for trainers to Liberia

As part of this effort, UNODC’s Regional Office for West and Central Africa, in collaboration with the Global eLearning Programme, delivered the first mobile eLearning unit in Africa to the Liberia Drug Enforcement Agency (LDEA). The handover ceremony was attended by the LDEA Director General, Antony Souh, together with staff from the UN Police (UNPOL) and representatives from the United States Embassy.

The equipment and the learning modules aim to enhance knowledge and technical skills in the West African country, in order to tackle organized crime and drug trafficking.

Online and offline registered users

As of December 2015, 3600 online users were registered in the UNODC eLearning platform and 1257 offline.