

eLearning Newsletter

Newsletter on the UNODC Global eLearning Programme (GLOU61)

Issue No. 7 — March & April 2016

PROGRAMME HIGHLIGHTS



- ◆ **3,000 new users** registered on the Learning Management System in March and April 2016 and the UNODC Global eLearning webpage was visited over **28,000 times**.
- ◆ **97 modules** added to the online platform to increase languages and courses available.
- ◆ eLearning training delivered in **Viet Nam, Myanmar and Lao PDR** for Border Liaison Officers under the Partnership Against Transnational crime through Regional Organized Law Enforcement (PATROL).
- ◆ A **new course** on Anti-Corruption is available in the eLearning platform in Arabic. It includes two modules: Introduction to Anti-Corruption; and Advanced Anti-Corruption: Prevention of Corruption.
- ◆ The **eLearning Survey** exercise, launched in February 2016 to assess clients satisfaction has been concluded with positive rating .



Website
www.unodc.org/elearning

In this issue:

eLearning in numbers Programme Highlights	p. 1
Programme Delivery	p. 2-3
Contact Info	p. 4

**“KNOWLEDGE IS THE KEY
TO SUSTAINING THE
FIGHT AGAINST DRUGS,
CRIME AND TERRORISM”**

Yury Fedotov,
Executive Director (UNODC)

UNODC eLearning in numbers March-April 2016

- 9,598 users (8,139 online and 1,257 offline)
- 330 training modules
- 22 courses in 12 different languages
- 75,000 hours of eLearning training delivered
- 188 countries are covered by the Programme
- 14 operational Mobile Training Units
- 28,300 access to the eLearning webpage
- 7 Newsletters
- 155 social media communications



Follow us on twitter
@UNODC_eLearning



Follow us on Facebook
/unodc.globalelearning

eLearning Newsletter

MARCH

New modules available online

97 new eLearning modules have been added to the online Learning Management System to enhance learning capacities of the eLearning training centres around the world. They include existing modules localized in Sinhalese, Bahasa and Khmer.



Viet Nam: eLearning training for Police

From 16 to 18 of March, 23 officers from six different Police Border Liaison Offices (BLO) have been trained by the Border Management team using eLearning contents. The officers who took part in the training originated from southern provinces of Viet Nam. The training was delivered in Vietnamese and aimed to improve capacity building for law enforcement officers, especially those at the border control management. All officers passed the knowledge assessment successfully and received the eLearning Programme certificate of completion.

New Global eLearning and PATROL mobile tablets

Using an innovative solution to reduce cost, the officers trained by the Partnership Against Transnational crime through Regional Organized Law Enforcement (PATROL) used tablets to access the LMS and undertake the eLearning capacity building training. Trainees are now accessing UNODC online training courses to counter migrant smuggling, wildlife smuggling, drug smuggling and other forms of transnational organized crime. The opportunity for frontline officers to access the entire suite of UNODC eLearning modules empowers the Border Liaison Officers in their own professional development.



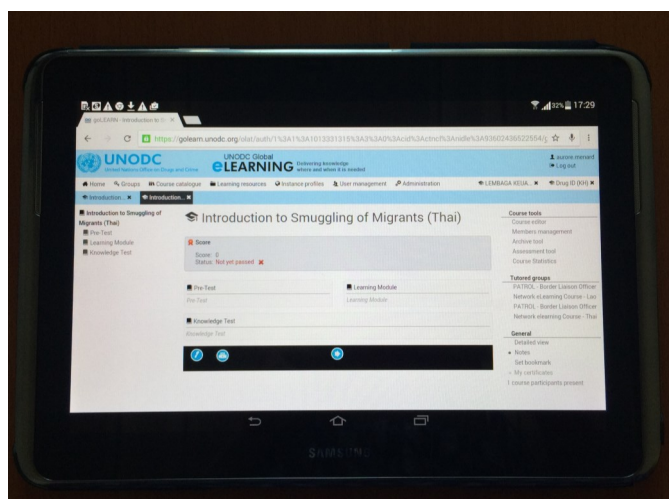
APRIL

Egypt: Launch of the new course in Arabic

Two new modules, part of the Anti-Corruption Course, developed by the Corruption and Economic Crime Branch of UNODC, have been translated and localized into Arabic for users in Egypt and Arabic speaking countries. The first module is an overview of the United Nations Convention Against Corruption, while the second one explores and explains how the Convention, as the only global, comprehensive and legally binding anti-corruption instrument, can act as a framework for the fight against corruption across the globe.

Anti-Corruption: 4,200 users globally

Over 4200 access have been reported for the 2 Anti-Corruption modules since the official launch in March 2016. This important delivery of the Anti-Corruption course demonstrates successful cooperation across UNODC entities, including Regional Office for Middle East and North Africa (ROMENA), Corruption and Economic Crime Branch (CEB) and the Global eLearning Programme.



eLearning Newsletter

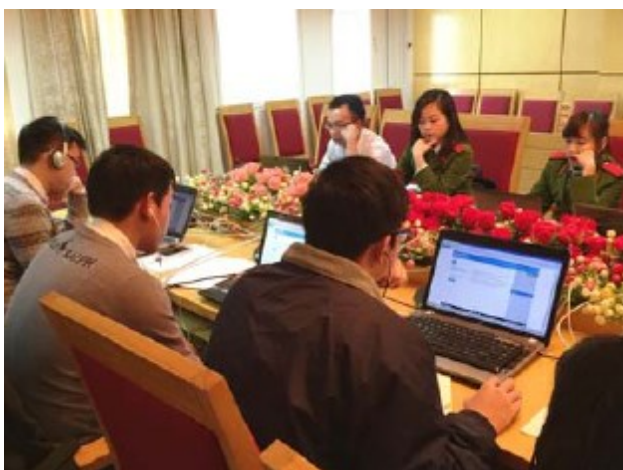
Myanmar: eLearning training to Police

The Border Management team provided eLearning training to 18 officers in Myanmar. They came from nine different police stations of the capital, Naypyidaw.



Lao PDR: eLearning training delivery on mobile tablets for law enforcement officers

The Border Management Team of the Partnership Against Transnational crime through Regional Organized Law Enforcement (PATROL) provided 30 officers in Lao PDR with access to the eLearning training in their languages. This gave the officers from Border Liaison Office opportunity to be trained with eLearning modules on the topics covering UNODC mandate. More countries from the region will be connected to the eLearning network in the weeks to come.



eLearning and independent evaluation on UNODC Laboratory and Scientific Section (LSS) projects

According to the "Independent In-depth Cluster Evaluation of the Global Synthetics Monitoring: Analyses, Reporting and Trends Programme (GLOJ88) and the Global Scientific and Forensic Programme—Support Project (GLOU54)", eLearning should be emphasized as the important delivery tool for "basic and refresher training". The possibilities of collaboration with regional or international forensic associations and the eLearning programme was on multiple occasions mentioned in this evaluation report. The report notes a high level of interest in eLearning training and the possibility to expand its use in order to contribute to basic knowledge and as a "refresher" course for officers. In the efficiency section of the report, it is stated that by introduction CBT/eLearning delivery of training would be more efficient.

News

Upcoming Events

CCPCJ

From May 23rd to May 27th, UNODC Global eLearning Programme will present an exhibition booth at the Commission of Crime Prevention and Criminal Justice. On-site registration as well as information and testing the platform will be available to all visitors.

Social Media

The programme is active on Twitter and will launch a Facebook page to reach users and enhance opportunities to get in touch with the eLearning team and the latest news.



Follow us on Facebook

[/unodc.globalelearning](https://www.facebook.com/unodc.globalelearning)



Follow us on twitter

[@UNODC_eLearning](https://twitter.com/UNODC_eLearning)

eLearning Newsletter

Results of the first Global eLearning Survey

February-April 2016

In February 2016, the eLearning Programme launched its first clients' survey to measure the satisfaction of its users and obtain comments and suggestions on the services offered. **The four-level Kirkpatrick evaluation** methodology has been adopted as the survey model to gain a thorough understanding of the Programme's effectiveness and operational impacts.

This assessment model provides guidance in order to monitor and understand how effective and impactful is capacity building provided through eLearning services. The survey was available online for two months, and it was based on an anonymous client's assessment. All information gathered through the survey will help the programme management to understand how to improve the service offered through the UNODC eLearning Programme.



UNODC eLearning Programme

P.O. Box 500
1400 Vienna, Austria
(+43 1) 26060 83101
elearning@unodc.org

Twitter: @UNODC_eLearning

Facebook: facebook.com/elearning.unodc
www.unodc.org/elearning

Programme Coordinator

Daniilo Rizzi
daniilo.rizzi@unodc.org

LMS, MTUs & Localizations

Snezana Durisic
snezana.durisic@unodc.org

Production, LMS, helpdesk

Shariful Islam
shariful.islam@unodc.org

Administration and Webmaster

Patrick Gindler
patrick.gindler@unodc.org

Advocacy & Helpdesk

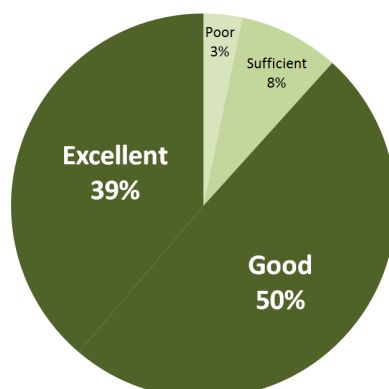
Aurore Menard
aurore.menard@unodc.org

eLearning GPML

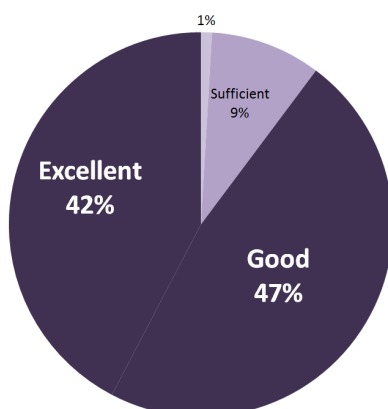
Muguet Aminian
muguet.aminian@unodc.org

Results of the survey

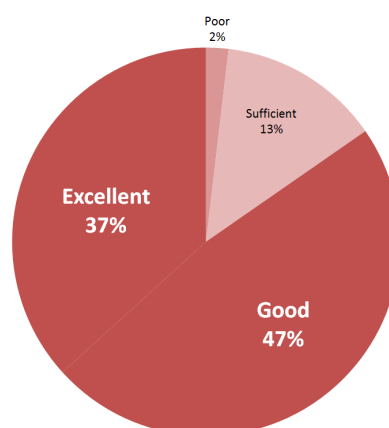
How would you rate the
eLearning services you
have received from UNODC?



How useful did you find the
eLearning modules for your
personal and professional
development?



How useful did you find the
learning modules for your
operational activities?



Follow us on twitter
@UNODC_eLearning



Follow us on Facebook
/unodc.globalelearning