



**UNTOC**

REVIEW  
MECHANISM

# REVMOD

MANUAL FOR EXPERTS



**United Nations**  
Office on Drugs and Crime

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# Overview

During its ninth session held from the 15<sup>th</sup> to the 19<sup>th</sup> of October 2018, the Conference of the Parties to the United Nations Convention against Transnational Organized Crime (UNTOC-COP) established the Mechanism for the Review of the Implementation of the United Nations Convention against Transnational Organized Crime and the Protocols thereto, through the adoption of the resolution 9/1. This mechanism will use as its primary platform, REVMOD – a browser-based secure module of [SHERLOC](#).

REVMOD, in line with resolution 9/1 and the annexed [Procedures and rules](#) for the functioning of the Mechanism for the Review of the Implementation of UNTOC and the Protocols thereto (referred to as Procedures and rules hereafter), enables and facilitates most of the review process that is carried out online. It further supports a State party under review and its reviewing State parties to maintain a constant dialogue in most stages of the review process – from filling in the self-assessment questionnaires to drafting the summary of the list of observations.

**This manual has been designed as a practical tool, providing a clear and detailed guide to using the REVMOD platform. Its purpose is to assist experts designated by the States Parties in coordinating their participation in the review process, to ensure a thorough understanding of how REVMOD works and to maximize its effectiveness in the review process.**

You can contact the Secretariat at:

[unodc-revmod@un.org](mailto:unodc-revmod@un.org) (REVMOD technical support)

[untoc.review@un.org](mailto:untoc.review@un.org) (substantive requests for support)

REVMOD was designed to work on all the most used web-browsers. However, it was tested on Google Chrome and Mozilla Firefox. If you are experiencing browser problems when accessing REVMOD, you may want to consider using one of the above browsers.

Disclaimer: Please note that the manual contains screenshots with different reviews randomly selected to serve as examples. The screenshots do not imply the expression of any opinion whatsoever on the part of the United Nations concerning the legal status or political situation of any country. Please further note that screenshots were taken during the testing phase of REVMOD. The information contained in the screenshots does not reflect the real status of the review process.



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# 1 - First Access

First of all, in order to access REVMOD, your State shall send to the Secretariat a Note Verbale specifying your role as expert in the review process and your email.

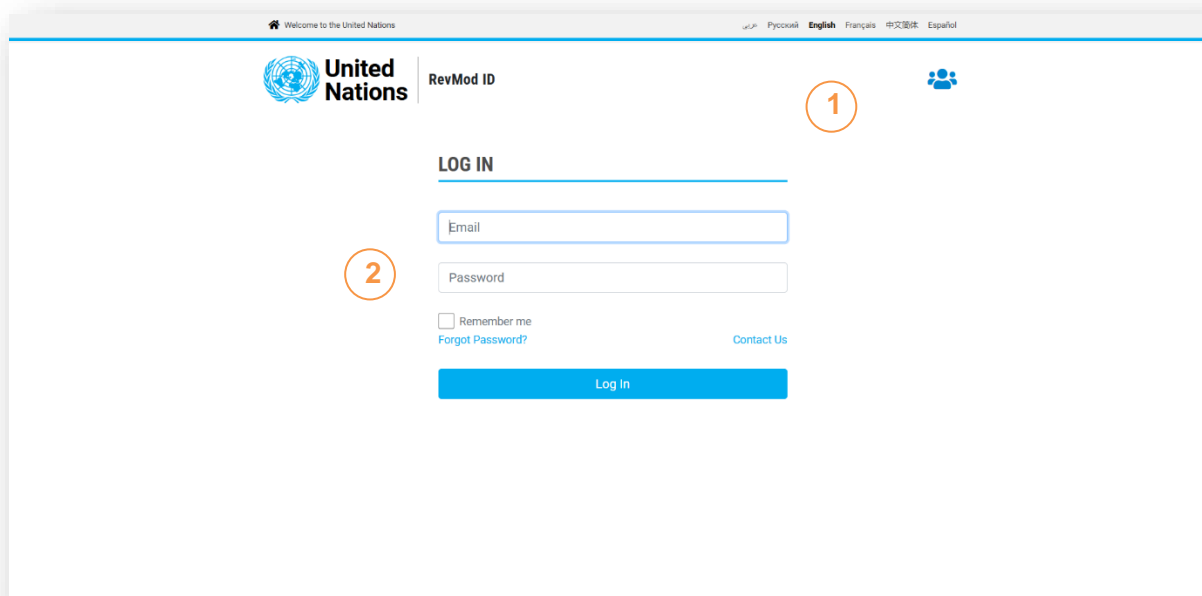
Once the Secretariat has received such information it will create an account for you, and you will receive an email requesting to set-up your password. The email will also contain a link to REVMOD.

Please click on the link in the email to set up your password and further log in to the REVMOD platform for the first time. The use of a strong password is necessary for security reasons. Therefore, a password must contain:

- At least 12 characters;
- At least 3 lower-case characters;
- At least 3 upper-case characters;
- At least 3 numbers and;
- At least 3 special characters.

An example of a strong password is: PASSWORDpassword123!/?#

After your password is set up, you can log in into the platform for your first access. The screenshot below shows the login page.



You can select the language (1)\* for REVMOD. Please note that this is not the language of the review process but the language in which you will visualize REVMOD. This selection can be changed anytime when navigating. You can log in using your email and the password you set up (2).

[\*] The light-blue numbers in the text correspond to the numbers marked in the screenshots.



# 1.1 - Your profile

After your first log-in, you will be redirected to “YOUR PROFILE” page.

The screenshot shows the 'Your Profile' page in the REVMOD v1.6.0 interface. The page is divided into several sections: 'Workflow' (Draft, Submitted for Approval, Approved), 'Approved' (Your RevMod User Profile was approved...), 'User Identity' (Username, Email, First Name, Last Name, One), 'Registration' (Country, Role), 'Additional Information' (Thematic Area: UNTOC, Trafficking in persons, Smuggling of migrants, Firearms), and 'Other Interests'. A search bar on the right says 'No results found'. At the bottom, there are 'SAVE', 'DISCARD', and 'SUBMIT FOR APPROVAL' buttons. Five orange circles with numbers 1-5 are overlaid on the page: 1 on the Country dropdown, 2 on the Role dropdown, 3 on the SAVE button, 4 on the SUBMIT FOR APPROVAL button, and 5 on the search bar.

Please, select your “COUNTRY” (1) and your “ROLE” (2) – Governmental Expert.

You can also select additional information which is not mandatory pursuant to the Procedures and rules but may be helpful for further communication, such as your phone number, your language preference or your area of expertise. These details and your email address will be visible to the Secretariat and available to all other approved users of the platform.

Then click “SAVE” first (3) and then “SUBMIT FOR APPROVAL” (4). You cannot submit your profile if you have not saved it first.

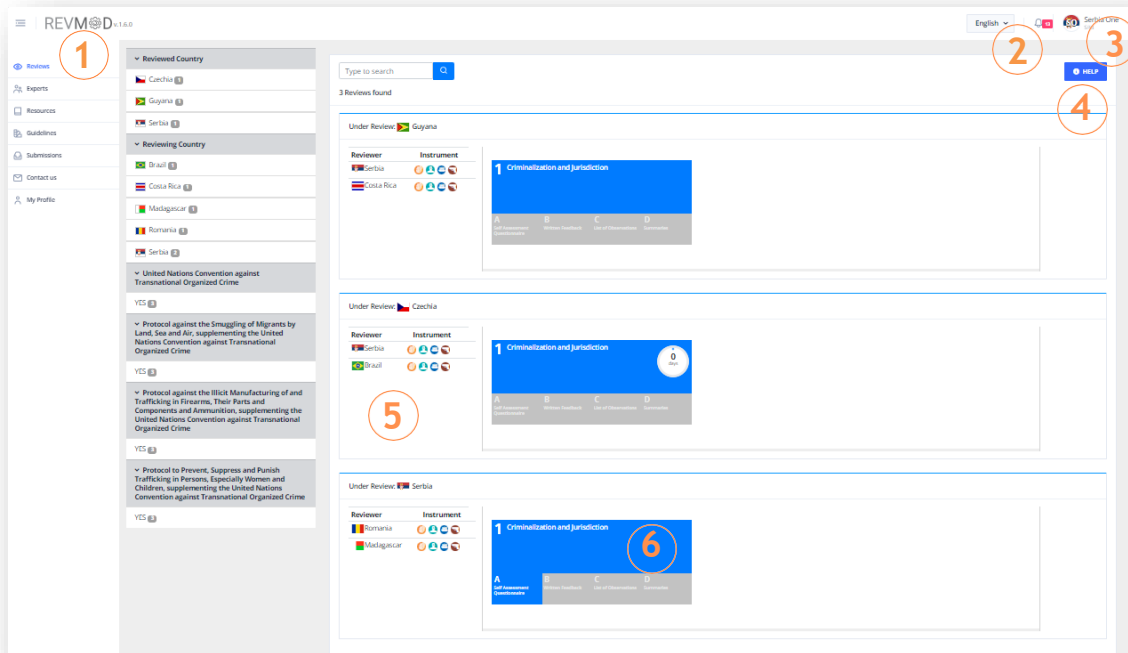
Your profile will not work until it is approved by the Secretariat (it usually takes between 24 and 48 hours). Please note that the Secretariat will check your details against the ones contained in the above-mentioned note verbale.

If needed, you can use the “CHAT” (5) on the right side of the screen to contact the Secretariat.



# 1.2 - Homepage

Once you have logged in and your profile has been approved, you will be able to access the home page, both as an examining country and as a State under Review, and access the reviews assigned to your country.



The “LEFT SIDEBAR” (1) contains seven items: Reviews; (Governmental) Experts; Resources; Guidelines; Submissions; Contact and; My Profile.

- Clicking on “Experts” will open the user database, where you can find the contact information of all users registered in REVMOD.
- “Resources” opens a page containing useful tools that experts can use throughout the review process.
- “Guidelines” opens a page dedicated to the General guidance for replying to the questionnaire.
- The page "submissions" contains all the officially submitted documents, relating to the country reviews. For example, the completed self-assessment questionnaires, the lists of observations and the summaries of the lists.
- Under "Contact" you will find the contact details of the Secretariat to seek their assistance and support.

On the top right of the page, you can find the link to the “NOTIFICATION SECTION” (2). You will receive new notifications when something important happens in a review process in which you are involved (e.g. another focal point requesting to close a step). You can click on the red icon to read the notification.

The icon (3) represents your “USER INFORMATION”. By clicking on the flag, you can select “My Profile” or “Logout”. You can add or remove details to your profile anytime. However, when you make a change to your profile your user status is suspended until the Secretariat approves your profile again. This means that while your profile is pending approval you will not be able to access any review.

The “HELP” button (4) is available on all pages and provides useful information on the page you are using.

In the area (5), the “REVIEWS” in which your country participates are displayed. The icons next to the name of each State represent the instruments (the Convention and/or Protocols) that are being reviewed in that specific review. Clicking on “CRIMINALIZATION AND JURISDICTION” (6) opens the review of the implementation of the first cluster of articles. As an expert, you will be automatically redirected to the preliminary consultation step.



# 2- A few words about the steps of the review

The review process for a State party under review consists of four review phases corresponding to four thematic clusters of articles of UNTOC and its Protocols. The whole review process lasts six years as the completion of each cluster of articles is expected to last a year and a half.

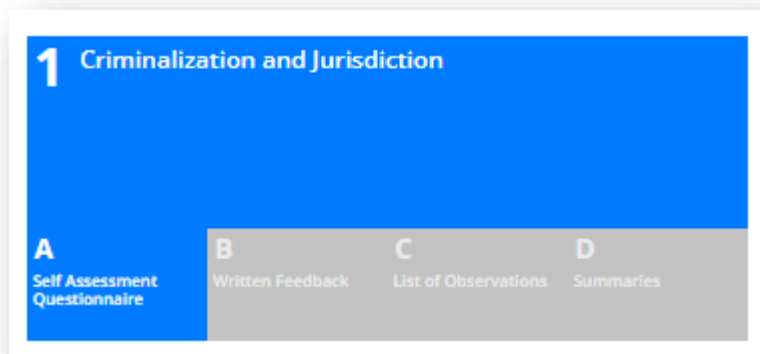
The review of the implementation of each cluster consists of four substantive steps, in addition to a preliminary consultation step that is available to focal points only.

On your review page, you see the four thematic clusters, but actually only the first cycle of review, i.e. "Criminalization and Jurisdiction" is available.

The four steps which will be repeated in each cycle of review or for each thematic cluster are:

- A- Self-assessment questionnaire
- B- Written feedback
- C- List of Observations
- D- Summaries

To open each step (with the exception of step A which is available only to authorized users of the State party under review from the beginning of the process) the previous one must be completed.



When you click on a review you will be redirected automatically to the preliminary consultation step. In this step, you can check which languages will be used in the review and the deadline to complete each step, as agreed between Focal Points. However, you will not be able to edit the content and visualize the chat.



Step A will be open from the start of the review, even before the completion of the preliminary step. If you are a governmental expert of the State party under review, you can immediately access Step A.

Step A allows users from the State under review – and only from the State party under review- to reply to the self-assessment questionnaire which was embedded in REVMOD. The users from the reviewing State parties do not have access to step A and must wait until the State under review has completed and submitted the self-assessment questionnaire before progressing with the review.

In step B, users from the reviewing States parties will review the implementation of the Convention and its Protocols by reviewing the completed questionnaire, seeking clarification or additional information, as appropriate, to the users of the State party under review.

Users of the State under review have only access to the questionnaire discussion section – where experts from the reviewing States can ask for clarifications on the questionnaire.

In the same step, reviewers will draft the written feedback on the measures taken in the implementation of UNTOC and its Protocols, as well as on successes and challenges of the implementation. The written feedback will become available to the State under review once the reviewers agree on its content.

Once step B is completed, users participating in the review will get access to step C. In this step, reviewers will work together, in close cooperation and coordination with the country under review, to draft the list of observations, one of the outcomes of the review process. Experts and focal points of the three States involved in the review can discuss and divide tasks through the chat and decide who drafts the list (or which parts) of observations. The list follows a pre-approved blueprint that was adopted through UNTOC COP resolution 10/1 and that was embedded in REVMOD. The step can only be closed when all focal points agree on the content of the list of observations.

Finally, you will get access to step D. In this step, you shall work together with the other governmental experts and focal points participating in the review (both from the State under review and reviewing State) to draft the summary, one of the outcomes of the review process. Users can discuss and divide tasks through the chat and decide who drafts what (or which parts). The summary follows a pre-approved blueprint that was adopted through UNTOC COP resolution 10/1 and that was embedded in REVMOD. The step can only be closed when all focal points from the State party under review and its reviewers agree on the same text.

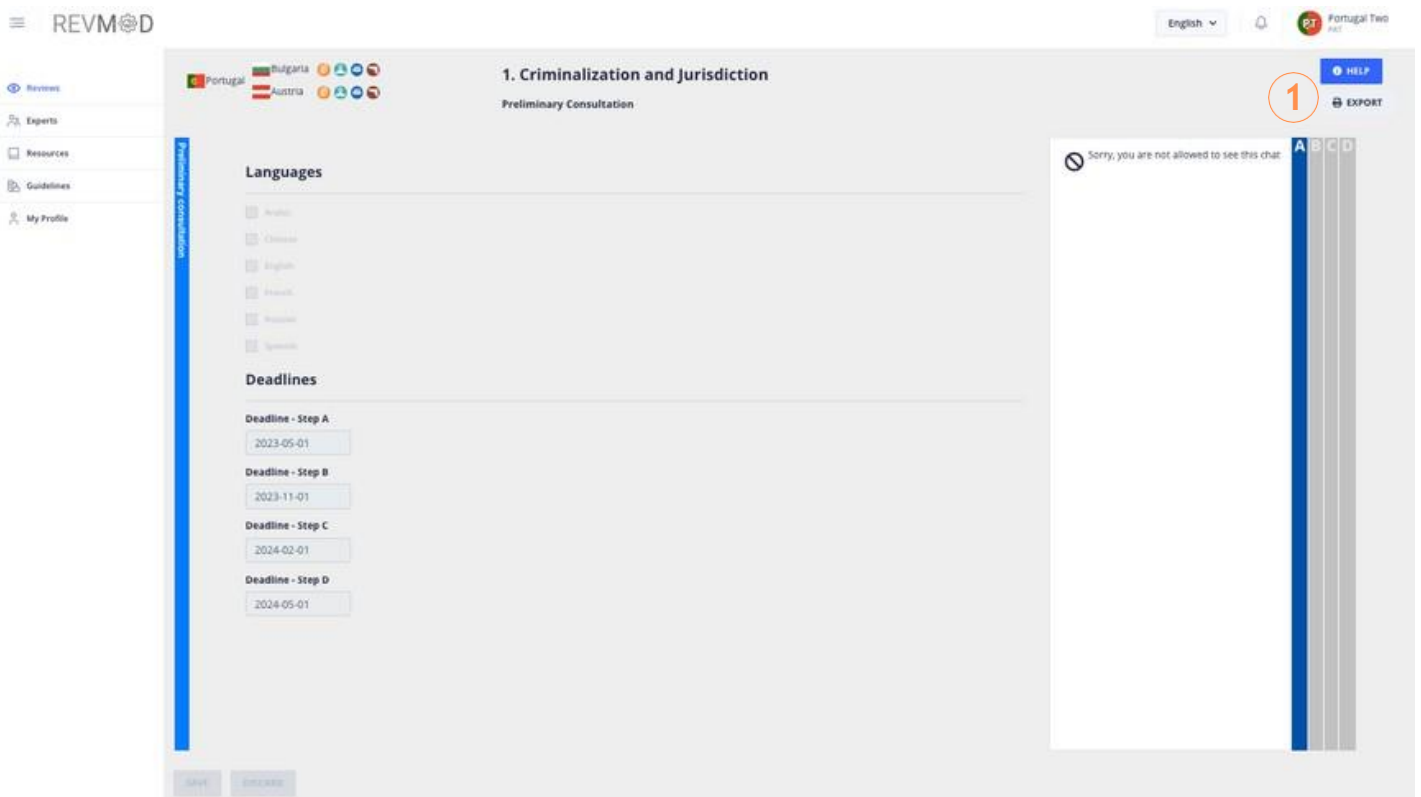




# 3 - Review

## 3.1- Preliminary Consultation

This step is accessible **only to focal points** of reviewed and reviewing States. In this step, focal points should agree on the deadlines and working languages of the review. As a governmental expert, you will have no active role in this step.



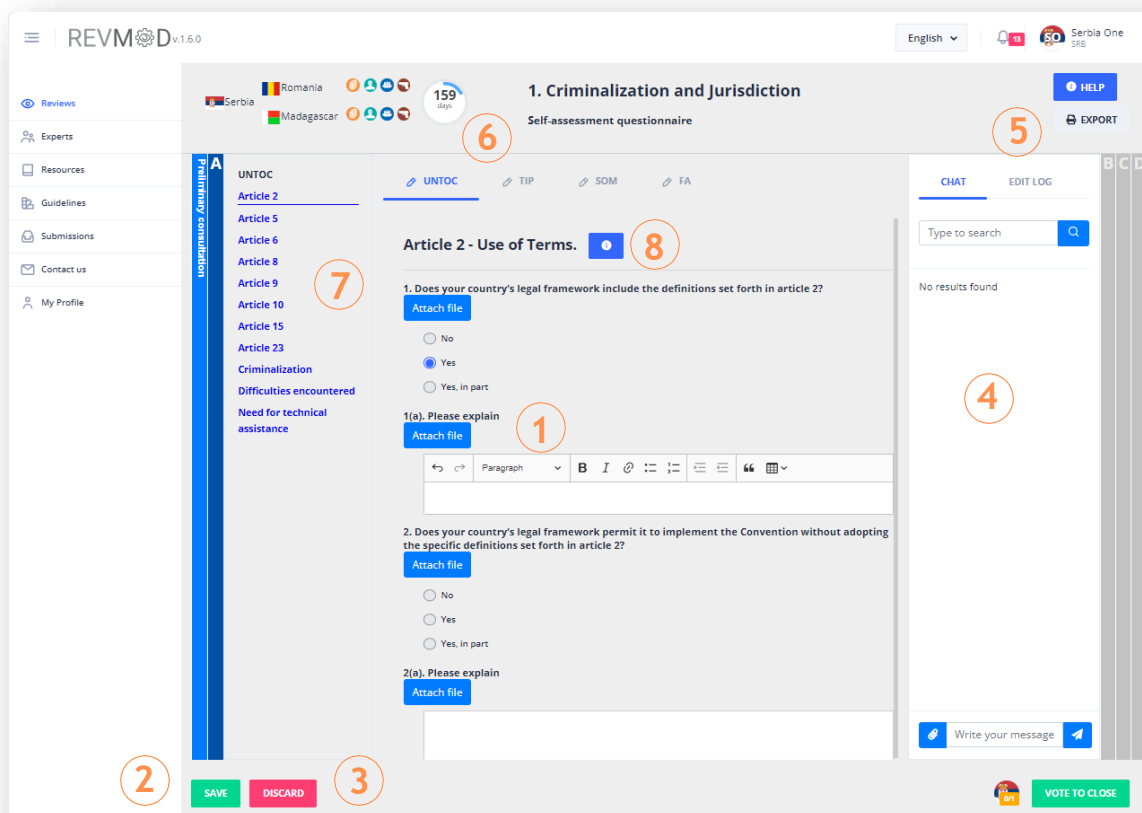
If you wish to open the self-assessment questionnaire, click on “A” (1). If you are an expert in one of the two reviewing States you will not be able to open the self-assessment questionnaire and you will have to wait until the State under review has completed it.



# 3.2 - Step A (Self-assessment questionnaire)

In Step A the State party under review can reply to the self-assessment questionnaire.

**IMPORTANT:** The information below applies only to governmental experts of the State under review. The questionnaire will become available to reviewers once finalized and submitted by the State under review. Users of the reviewing States will receive a notification when the questionnaire becomes available to them in step B.



In step “A”, the questionnaire is presented in four “SECTIONS” (6), one per each instrument (United Nations Convention against Transnational Organized Crime (UNTOC), Trafficking in Persons (TIP), Smuggling of Migrants (SOM), Firearms (FA)). If the country under review is not being reviewed on one of the instruments, users will not have access to that section. Please note that, at this stage, the questionnaire is confidential – only the users of the State under review have access to it.

When navigating the questionnaires (6&7), remember that questions are grouped based on the “ARTICLE” (7) of the Convention or Protocols they belong to. When you switch from one article to the other, only the questions belonging to that article will be displayed. For instance, in the screenshot above you can see the questions belonging to Article 2 of the Convention on Use of Terms.

By clicking on “INFO” (8) you will open the text of the respective article.



In replying, you can also “ATTACH FILES” (1) to support the answer (e.g. legislation, case law, etc.). There is an overall limit of 200 MB of files that can be attached to each review. It is strongly recommended that only parts/sections of a material relevant to the individual question is uploaded. For instance, if article 5 of the Convention is being reviewed, please upload the relevant provisions of your penal code rather than the entire penal code. As an alternative, please provide clear indication on where to find this information in the attached file(s). This helps reviewers staying focused only on the relevant provisions in performing the review.

As an alternative, you can also include links to provisions that are present on the public database of [SHERLOC](#) in line with the General guidance for replying to the questionnaires.

**IMPORTANT:** Remember to click on “SAVE” (2) button whenever you want to save the current responses and continue later. **Save frequently and always before switching to a new set of questions.**

Click on “DISCARD” (3) if you do not wish to save the changes.

Through the “CHAT” (4) you can discuss the answers to the questionnaire or divide tasks among experts. The chat changes based on the questions under discussion. Questions are divided based on the articles and on the instruments they refer to. Each group of question (7) has a separate chat. This should help keeping the discussion focused. If the users switch from one article to another the chat will also change.

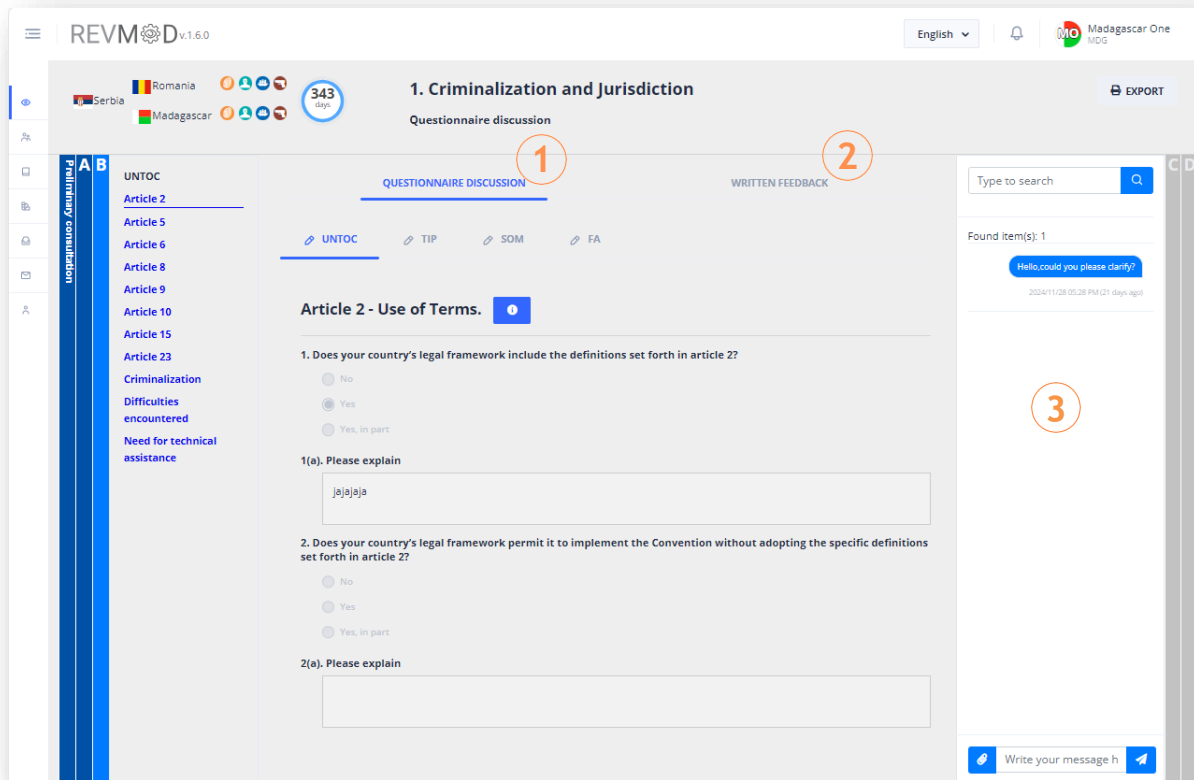
All changes made are tracked through an “EDIT LOG” (5) that can be accessed by clicking on the button placed on the top of your chat. The edit log keeps record of all the changes made and of the user who made them.

After the focal point of the State under review voted to close the step, the answers are submitted to the reviewers (Step B).



# 3.3 - Step B (Written feedback)

Once the State under review has completed and submitted the self-assessment questionnaire, reviewers will be able to visualize it under “QUESTIONNAIRE DISCUSSION” (1). Please note that the internal chat from focal points and experts of the State under review will not be made available. At this stage, the questionnaire is no longer editable.



The sub-part “QUESTIONNAIRE DISCUSSION” (1) is available to all users of the State under review and of the reviewing States. Through the “CHAT” (3), focal points and experts from the reviewing States can ask questions and clarifications that can help them better understand the responses to the questions and draft the feedback. Users from the State party under review can provide the clarifications needed there. Supporting documents can also be attached.

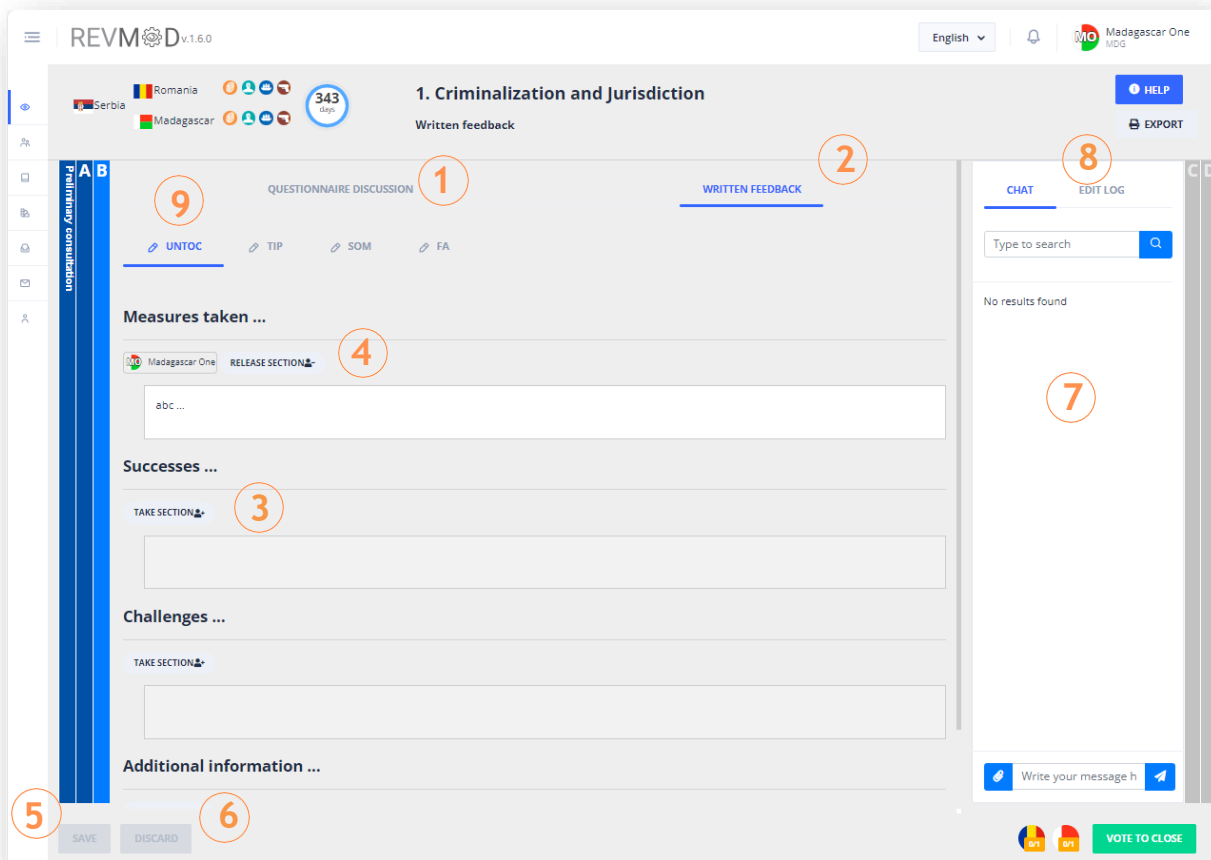
Note that the “WRITTEN FEEDBACK” (2) will not be available to the country under review until it has been completed by the reviewers. Moreover, the internal chat between the focal point and governmental experts of the State under review will not be made available.



**IMPORTANT:** The information below applies only to the focal points and experts of the reviewing States. Users from the State party under review do not have access to the written feedback until it is finalized by the reviewers.

Only reviewers can click on sub-step B “WRITTEN FEEDBACK” (2) in order to open the page dedicated to drafting the feedback.

The step allows reviewers to draft and provide a written feedback on the measures taken in the implementation of the Convention and its Protocols, as well as on successes and challenges of the implementation.



Clicking on “QUESTIONNAIRE DISCUSSION” (1) opens the answers to the self-assessment questionnaire and the platform where additional clarifications can be provided.

The Written Feedback will be presented in four “SECTIONS” (9), one per each instrument (United Nations Convention against Transnational Organized Crime (UNTOC), Trafficking in Persons (TIP), Smuggling of Migrants (SOM), Firearms (FA)).

As many users will be contributing to the feedback, it is advisable to use the “CHAT” to distribute the tasks (7) and divide the work. The chat changes based on the section (UNTOC, TIP, SOM, FA) under discussion: each instrument has a separate chat. This should help keep the discussion focused.



As soon as the division of work is established, authorized users can select to which sections they want to contribute, by clicking on “TAKE SECTION” (3). Users will only be able to draft the written feedback after clicking on “TAKE SECTION”. When one of the users takes the section, other users will be able to see that someone is drafting that part of the feedback as the username will appear at the top of the relevant field.

More than one user can draft the same field at the same time as REVMOD is designed to integrate the changes automatically. **However, it is advisable to give each section to one user at a time, to avoid that the feedback is wrongly merged.**

By clicking on “RELEASE SECTION” (4) users will not be able to continue drafting. After releasing, other users will know that nobody is currently drafting and can take over the task.

Users can click on “SAVE” (5) whenever they want to save the current responses for continuing later or on “DISCARD” (6) should they wish to reset the responses.

All changes made are tracked through an “EDIT LOG” (8) that records who made which change.

Upon the conclusion of the drafting of the feedback, users from the State under review will receive a notification and Step C will be open.



# 3.4 - Step C (Lists of observations)

According to paragraph 38 of resolution 9/1, “at the final stage of each review phase for each State party, the reviewing States, in close cooperation and coordination with the State party under review, and with the assistance of the Secretariat, shall prepare a list of observations indicating any gaps and challenges in the implementation of the provisions under review, best practices, suggestions and any technical assistance needs identified to improve implementation of the Convention and its Protocols”.

In step C the list of observations can be drafted, following a blueprint pre-approved by the Conference of the parties embedded in the module. This step will be used by focal points and experts from the reviewing State to work together in close cooperation and coordination with the country under review in order to draft the list of observations. Therefore, the Step C is available to all users of reviewed and reviewing States.

The screenshot displays the REVM v1.6.0 interface for Step C. The main heading is "1. Criminalization and Jurisdiction" with a sub-heading "List of observations for country reviews". The interface is split into two main columns: "Data Entry" and "Preview".

- Data Entry:** This column contains several sections:
  - Years:** A field with a dropdown menu and a "RELEASE SECTION" button. A circled "1" is next to it.
  - Review phase:** A field with a dropdown menu and a "TAKE SECTION" button. A circled "3" is next to it.
  - Names of experts involved:** A field with a dropdown menu and a "RELEASE SECTION" button. A circled "4" is next to it.
  - Links to reports and relevant pages and titles of other sources:** A field with a "TAKE SECTION" button.
- Preview:** This column shows a draft of the review text, including an "Introduction" and a "Process" section. A circled "2" is next to the top of this column.
- CHAT:** A panel on the right side of the interface with a search bar and a "Write your message here" input field. A circled "5" is next to the chat panel.

Every time one of the authorized users modifies one of the fields under "DATA ENTRY" (1), changes are automatically reflected under "PREVIEW" (2).

As many users will be contributing to the list of observations, it is advisable to use the “CHAT” to distribute the tasks (5) and divide the work. The chat changes based on the instrument (United Nations Convention against Transnational Organized Crime (UNTOC), Trafficking in Persons (TIP), Smuggling of Migrants (SOM), Firearms (FA)) under discussion: each instrument has a separate chat. This should help keep the discussion focused.



As soon as the division of work is established, in case you have been assigned a specific drafting task, you can select to which sections you want to contribute, by clicking on TAKE SECTION (3). You will only be able to draft the list of observations after clicking on “TAKE SECTION”. Once you took the section other users will be able to see that you are drafting that part of the list of observations as your username will appear at the top of the relevant section.

More than one user can draft the same section at the same time as REVMOD is designed to integrate the changes automatically. **However, it is advisable to give each section to one user at a time, to avoid that the feedback is wrongly merged.**

By clicking on “RELEASE SECTION” (4), you will not be able to continue drafting. After releasing, other users will know that you are no longer drafting and can take over the task.

Lists of observations are divided by instrument - the Convention and its Protocols. You can switch from one instrument to the other and draft the observations on the Convention or Protocol as appropriate. Changing instrument will also change the chat. Each instrument has a dedicated chat that should help keep the discussion focused.

Changes are tracked through the edit log at the top of your chat. All changes are reflected there.

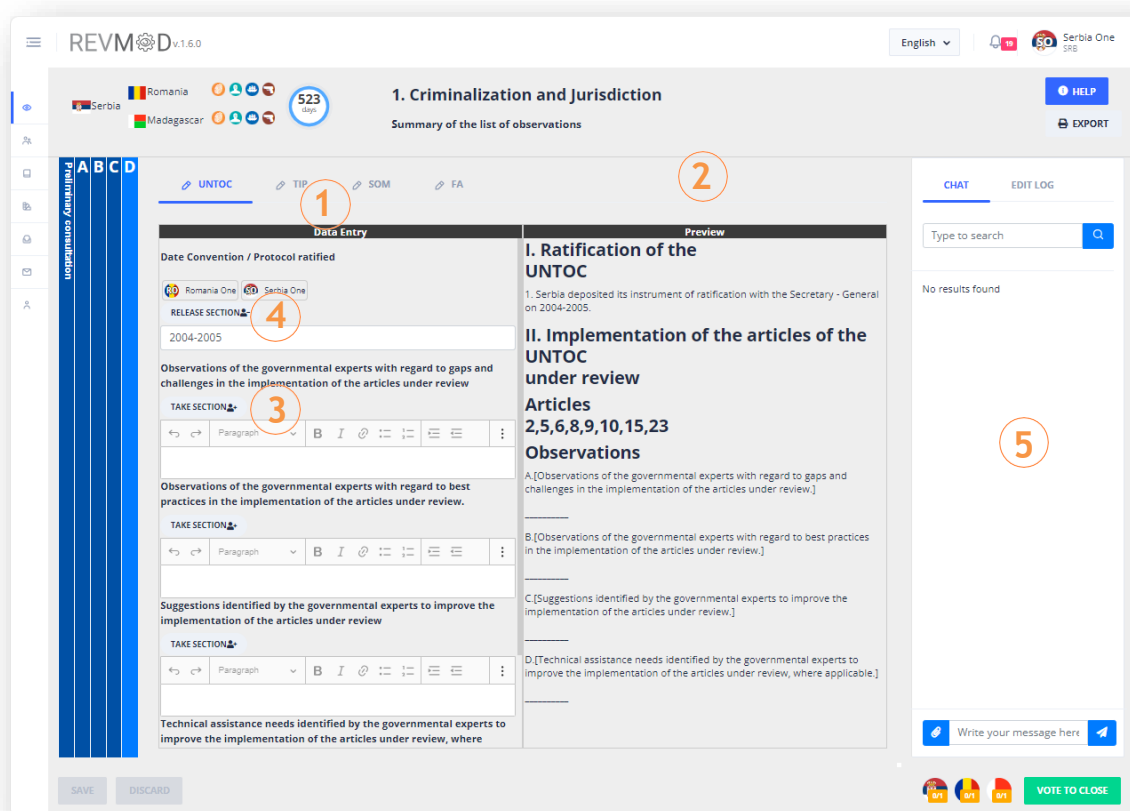




# 3.5- Step D (Summary of the list of observations)

Further pursuant to paragraph 38 of resolution 9/1 “At the end of each phase, a summary of the lists of observations, not exceeding 1,500 words and based on the same blueprint, shall be translated into the six official languages of the United Nations and be made available to the Conference and its working groups”.

In step D, focal points and experts from reviewers can work together in close cooperation and coordination with the country under review in order to draft the summary of the list of observations. This step works similarly to the Step C.



Every time you modify one of the fields under "DATA ENTRY" (1), changes are automatically reflected under "PREVIEW" (2).

You can always access the list of observations by clicking on step C.

As many users will be contributing to the summaries, it is advisable to use the “CHAT” to distribute the tasks (5) and divide the work. The chat changes based on the instrument (United Nations Convention against Transnational Organized Crime (UNTOC), Trafficking in Persons (TIP), Smuggling of Migrants (SOM), Firearms (FA)) under discussion: each instrument has a separate chat. This should help keep the discussion focused.

As soon as the division of work is established, in case you have been assigned a specific drafting task, you can select to which sections you want to contribute, by clicking on TAKE SECTION (3). You will only be able to draft the summary after clicking on “TAKE SECTION”.



Once you took the section other users will be able to see that you are drafting that part of the summary as your username will appear on the top of the relevant section.

More than one user can draft the same section at the same time as REVMOD is designed to integrate the changes automatically. **However, it is advisable to give each section to one user at a time, to avoid that the feedback is wrongly merged.**

By clicking on “RELEASE SECTION” (4) you will not be able to continue drafting. After releasing, other users will know that you are no longer drafting and can take over the task.

Summaries are divided by instrument – the Convention and its Protocols. You can switch from one instrument to the other and draft summaries of the observations on the Convention or Protocol as appropriate. Changing instrument will also change the chat. Each instrument has a dedicated chat that should help keep the discussion focused.

Changes are tracked through the edit log on the top of your chat. All changes are reflected there.

With the completion of step D, the review process of phase one which can be carried out in REVMOD is finished! Please note that during the whole process, the Secretariat is reachable via email at **untoc.review@un.org**.

The Secretariat will be ready to provide the assistance on the running of the review process.





# UNTOC REVIEW MECHANISM

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[unodc-revmod@un.org](mailto:unodc-revmod@un.org)