



Home Office

Conference of the Parties to the United Nations Convention against Transnational Organized Crime

UK Central Authority – Digital Transformation
Programme

Presented by: Andrew Cooke-Welling
Date: 5 to 6 June

UK Central Authority

Digital Transformation Programme

Since 2019, the UKCA has been improving its systems and services by investing in new technology to enhance all parts of its operating model:

Oct 2021

- **Egress Secure Workspace** was launched for secure international file sharing of evidence and documentation in MLA and Extradition requests.

Dec 2023

- Replacement **internal case management system** (MS Dynamics 365) launched for UKCA staff. Case files are currently being migrated from our old systems.

May 2024

- UKCA's new **Online Submission Form** launched, and can be accessed via Gov.uk, providing requesters with an online route to submit MLA and Extradition requests to the UKCA.





Digital Solution 1

Egress Secure Workspace *(file sharing for MLA and Extradition)*



Digital Solution 2

New Case Management System *(Impact on international partners)*



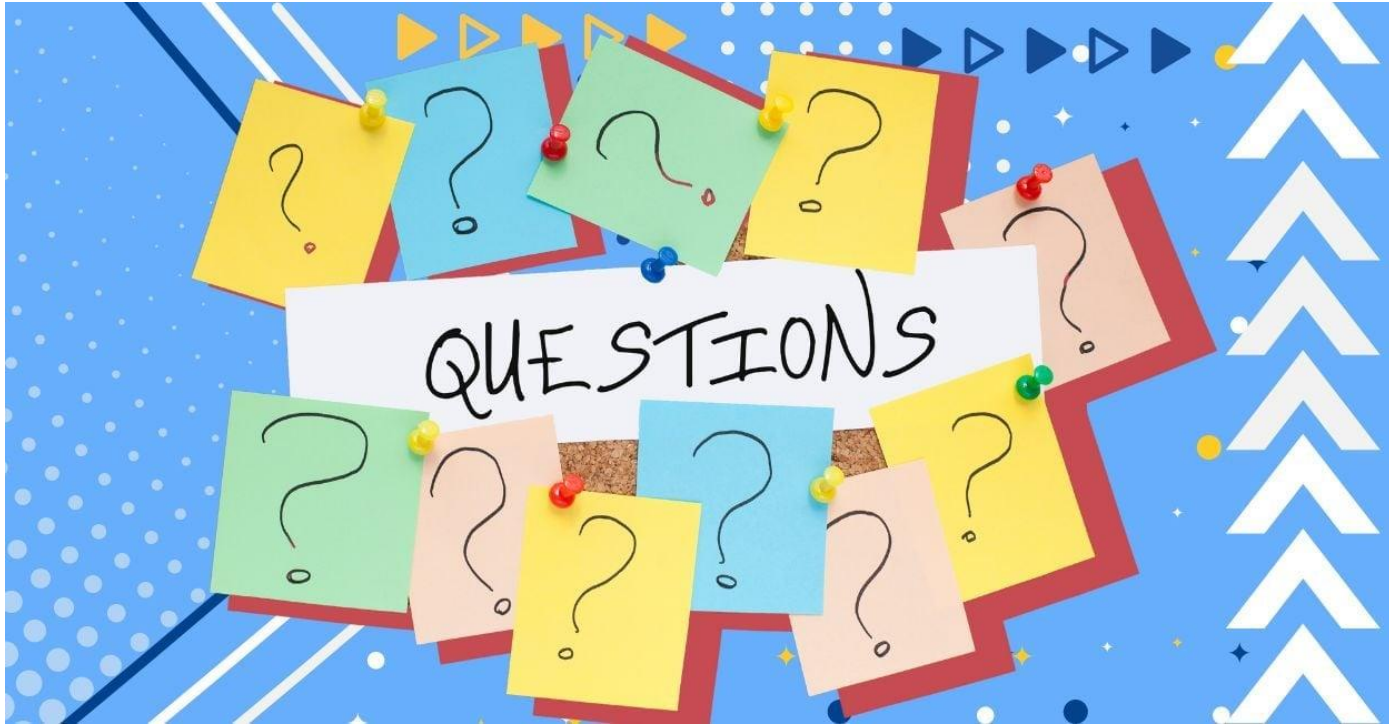
Digital Solution 3

Online Submission Form *(for MLA and Extradition Requests)*

Why Go Online?

- **Efficiency:** requests submitted online are instantly received by the UKCA. This removes the initial transmission (via post or email) and triage times. This online option also asks for the information required by UKCA to legally consider your requests for mutual legal assistance (MLA) and extradition.
- **Reduced requests for additional information:** 30% of MLA requests globally (~3,000 per annum) require additional information.
- **Improved Data Capture:** The online submission form will collect all data in relation to the request in a structured format with field validation and progressive questions.
- **Data Security:** Gov.uk is used as a conduit into a Home Office owned system. Therefore, upon launching the online submission form, requesters are directly communicating with and submitting information into a Home Office bespoke product on a Home Office owned IT system.

Questions



If you have any questions, or would like to request an engagement session, you can email UKCAStrategyandTransformation@homeoffice.gov.uk