

## **GUIDELINES FOR THE USE OF THE VIC CATERING FACILITIES AT THE UNTOC COP10 IN LIGHT OF THE COVID-19-RELATED MEASURES**

The present guidelines provide delegations with information on the arrangements for the cafeteria and coffee corners at the Vienna International Centre (VIC) that will be in place during the 10<sup>th</sup> session of the Conference of the Parties (COP) to the United Nations Convention against Transnational Organized Crime (UNTOC), in light of the COVID-19-related measures and restrictions.

### **Main Cafeteria**

- The main cafeteria will be open between 7:30 hrs – 15:30 hrs during the UNTOC COP. Lunch will be served between 11:30 - 14:30 hrs, while sandwiches and salads will be available at the Cafeteria Coffee Corner until 15:30;
- EUREST Catering Service will be informed about the lunch breaks of the UNTOC COP and related meetings to minimize long queues and crowding;
- The maximum number of patrons at any point in time will be reduced to approximately 50 in the food serving area;
- The maximum seating capacity with minimum distance at any point in time in the cafeteria will be 500;
- The outside areas will be opened, weather permitting, to increase the seating capacity;
- In line with the latest ordinance from the City of Vienna, **patrons that purchase and consume products from the cafeteria seated, will need to register** (through [online registration](#) or through the printed forms, available at the premises of the cafeteria)
- Entry to the cafeteria will be as indicated through the front doors and exit through the restaurant/bar area to regulate the flow of visitors and to keep distance;
- When entering the cafeteria, all patrons will need to sanitize their hands and must wear face masks or other nose-mouth covering while waiting at the food serving areas in the cafeteria;
- All menus prepared in the cafeteria are also offered as 'take-away';
- Floor stickers will mark physical distances to be kept by patrons in all common areas, including catering facilities.

### **Coffee Corners**

- Coffee corners in the M Building, will be closed during the UNTOC COP.
- Coffee corners on level C04 and C07, C Building, are equipped with specific hygiene measures (e.g. plexiglass, no self-service and distance markings by floor stickers) and will be open with the following opening hours, during UNTOC COP:
  - C04 Coffee Corner 09:00 – 16:00
  - C07 Coffee Corner 08:30 – 16:30
- Coffee corners will serve (cold) take-away lunches;
- Coffee corners and tables will be cleaned and sanitized regularly after usage;
- Group gatherings around the coffee corners between sessions (e.g. during coffee breaks and after meetings) are discouraged.

### **Restaurant & Bar**

The restaurant and bar will be closed until further notice.

For any related matters, please contact [cateringVIC@eurest.at](mailto:cateringVIC@eurest.at).