

Overcoming resistance: What can be done?

Case 1

You have been appointed to a new centre as an Executive Director. You realize that nurses and other health professionals go to the ground area to smoke with clients sometimes. You consider changing this behaviour.

Case 2

You have been appointed as National Advisor to the Minister of Health of your country. Methadone has been introduced in your country drug treatment centres since the last one year. The health Minister is very concerned as he started receiving reports that methadone is being diverted from the centres and sold in the streets. He has asked you to provide a solution/s to address this problem on a priority bases otherwise the Government might have to reconsider on-going provision of methadone treatment in the country. Centres Directors' thing they are doing all they can and the problem is not in their system. You disagree