

Dear colleagues,

As requested in Note Ref^o CU/2024/225(A)/DTA/CPCJS, please find below the inputs from the Principality of Andorra in regard information on challenges, lessons learned, best practices and enabling factors to enhance the functioning of criminal justice systems to ensure equal access to justice for all:

- **The Gender Violence Victims Care Service (SAVVG, for its acronym in catalan)** is a comprehensive and multidisciplinary service that provides support focused on the victims of gender violence. Depending on their needs, the SAVVG offers:

- Information, awareness, advice, guidance and resources for the process of recovery.
- Activation of the emergency protocol: support for hospital emergencies, police to report the facts and access to shelter facilities.
- Collection and diagnostic evaluation.
- Support in labour, housing and economic management research.
- Assessment and processing of financial benefits.
- Socio-educational work in relation to violence.
- Work on psychological and educational abuse, as well as psychological monitoring.
- Monitoring of women and their children in the assigned specific accommodations.
- Advice and guidance on legal aspects.
- Support in the processing of the separation and custody of minors, complaint, etc.
- Accompaniment to judicial bodies, police dependencies, etc.

- **Redefinition of legal concepts:**

Concepts such as sexual assault and sexual abuse have been redefined and re-typed with the law 6/2022 of March 31, for the effective application of the right to equal treatment and opportunities and non-discrimination between women and men. This allows a better identification of abuse cases and a more effective assistance of justice, and can be interpreted as an improvement of the functioning of the criminal justice systems to ensure equal access to justice for all.